

## Nespresso EN167W

# Nespresso CitiZ Original Espresso Machine User Manual

Model: EN167W

Brand: Nespresso by De'Longhi

[Box](#) [Setup](#) [Operation](#) [Introduction](#) [Safety](#) [What's in the](#)  
[Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty &](#)  
[Support](#)

## 1. INTRODUCTION

---

Welcome to the Nespresso CitiZ Original Espresso Machine user manual. This guide provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new espresso machine. The CitiZ machine is designed to deliver high-quality espresso and lungo with ease, featuring a compact design and intuitive controls.

The Nespresso CitiZ machine offers a fast 25-second preheating time and a high-pressure pump to ensure optimal coffee extraction. It includes two programmable buttons for Espresso and Lungo preparations, allowing for automatic flow stop. The machine also features a used capsule container that holds up to 10 spent capsules and an automatic power-off function after nine minutes of inactivity to save energy. A folding cup shelf accommodates various cup sizes, from small espresso cups to taller mugs.



Figure 1.1: Front view of the Nespresso CitiZ Original Espresso Machine.

## 2. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions before using the appliance. Failure to follow these instructions may result in electric shock, fire, or injury.

- **Electrical Safety:** Ensure the voltage specified on the appliance matches your local power supply. Do not immerse the appliance, cord, or plug in water or other liquids.
- **Children:** This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

- **Hot Surfaces:** Avoid contact with hot surfaces. Use handles or knobs. Steam and hot water can cause burns.
- **Placement:** Place the machine on a stable, level, heat-resistant surface, away from water splashes and heat sources.
- **Maintenance:** Unplug the machine from the outlet before cleaning and when not in use. Allow it to cool before putting on or taking off parts, and before cleaning the appliance.
- **Damage:** Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- **Original Capsules:** Use only Nespresso Original capsules for optimal performance and to prevent damage to the machine.

### 3. WHAT'S IN THE BOX

Upon opening your Nespresso CitiZ Original Espresso Machine package, you should find the following components:

- Nespresso CitiZ Espresso Machine (Model EN167W)
- Removable Water Tank
- Drip Tray and Grid
- Used Capsule Container
- Complimentary Starter Set of Nespresso Capsules (assortment may vary)
- User Manual (this document)



Figure 3.1: Example of a Nespresso capsule starter set.

## 4. SETUP

---

Follow these steps to set up your Nespresso CitiZ machine for the first time:

1. **Unpack:** Carefully remove the machine and all components from the packaging.
2. **Position:** Place the machine on a flat, stable, and heat-resistant surface. Ensure there is enough space around the machine for proper ventilation and access to the water tank.
3. **Rinse Water Tank:** Remove the water tank from the back of the machine. Rinse it thoroughly with fresh drinking water.
4. **Fill Water Tank:** Fill the water tank with fresh drinking water up to the 'MAX' level. Place it back onto the machine.
5. **Plug In:** Connect the power cord to a grounded electrical outlet.
6. **First Use / Rinsing:** Before making your first coffee, it is recommended to run a rinsing cycle. Place a large container (at least 0.5L) under the coffee outlet. Press either the Espresso or Lungo button. The machine will start pumping water through the system. Repeat this process 2-3 times to clean the internal components.





Figure 4.1: Rear view of the machine showing the removable water tank.

Your browser does not support the video tag.

Video 4.1: An overview of the Nespresso CitiZ machine, demonstrating its features and basic operation. This video is provided by the merchant.

## 5. OPERATING INSTRUCTIONS

---

Your Nespresso CitiZ machine is designed for simple, one-touch operation.

### 5.1 Making Espresso or Lungo

1. **Power On:** Press either the Espresso or Lungo button to turn on the machine. The buttons will blink while the machine heats up (approximately 25 seconds) and become steady when ready.
2. **Lift Lever:** Lift the lever completely.
3. **Insert Capsule:** Insert a Nespresso Original capsule into the capsule insertion slot.
4. **Close Lever:** Close the lever firmly.
5. **Place Cup:** Place a cup under the coffee outlet. For taller cups, the drip tray can be folded up or removed.
6. **Select Coffee Size:** Press the Espresso button for a 40 ml shot or the Lungo button for a 110 ml shot. The coffee will begin to flow.
7. **Automatic Stop:** The machine will automatically stop when the programmed volume is reached. To manually stop the flow at any time, press the illuminated button again.

8. **Eject Capsule:** After brewing, lift the lever to eject the used capsule into the internal container. Close the lever.



Figure 5.1: Close-up view of the capsule insertion mechanism.

## 5.2 Programming Coffee Volume

You can customize the volume for both Espresso and Lungo buttons:

1. **Ensure Ready:** Turn on the machine and wait for the buttons to stop blinking.
2. **Insert Capsule:** Insert a Nespresso Original capsule.
3. **Start Programming:** Press and hold the button you wish to program (Espresso or Lungo).
4. **Release Button:** Release the button when your desired coffee volume is reached. The machine will remember this volume for future brews.

## 5.3 Energy Saving Mode

The machine automatically switches off after 9 minutes of inactivity to conserve energy. This time can be adjusted to 30 minutes by following specific instructions in the full manual (not provided here).

## 6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Nespresso CitiZ machine.

## 6.1 Daily Cleaning

- **Empty Capsule Container:** Empty and rinse the used capsule container daily.
- **Clean Drip Tray:** Remove and clean the drip tray and grid with warm water and a mild detergent.
- **Wipe Exterior:** Wipe the machine's exterior with a soft, damp cloth. Do not use abrasive cleaning agents or immerse the machine in water.
- **Rinse Water Tank:** Rinse the water tank with fresh water daily.

## 6.2 Descaling

Descaling is crucial to remove mineral deposits and maintain machine performance. The frequency depends on water hardness and usage. Nespresso recommends descaling every 3-6 months.

1. **Prepare Descaling Solution:** Use a Nespresso descaling kit or a suitable descaling solution according to the manufacturer's instructions.
2. **Empty Components:** Empty the water tank, used capsule container, and drip tray.
3. **Fill Tank:** Pour the descaling solution into the water tank, then fill with water as instructed by the descaling kit.
4. **Start Descaling:** Follow the specific descaling procedure for your CitiZ model (usually involves pressing and holding both coffee buttons for a few seconds to enter descaling mode, then pressing one button to start the cycle).
5. **Rinse:** After the descaling cycle, rinse the water tank thoroughly and run several cycles with fresh water to remove any descaling residue.



Figure 6.1: Nespresso offers a complimentary capsule recycling program.

## 7. TROUBLESHOOTING

If you encounter issues with your Nespresso CitiZ machine, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
No coffee flow	Water tank empty; Air bubble in system; Machine needs descaling; Capsule not inserted correctly.	Fill water tank; Run a rinsing cycle without a capsule; Descale the machine; Ensure capsule is properly seated.
Coffee is cold	Machine not preheated; Cold cup.	Wait for buttons to stop blinking; Preheat cup with hot water.
Water leaking	Water tank not correctly positioned; Drip tray full.	Ensure water tank is firmly in place; Empty and clean drip tray.
Buttons blinking irregularly	Machine needs descaling; Internal error.	Perform descaling procedure; If problem persists, contact Nespresso customer service.

## 8. SPECIFICATIONS

---

Key technical specifications for the Nespresso CitiZ Original Espresso Machine (Model EN167W):

- **Brand:** Nespresso
- **Model Name:** EN167W
- **Manufacturer:** De'Longhi
- **Coffee Maker Type:** Espresso Machine
- **Operation Mode:** Fully Automatic
- **Coffee Input Type:** Capsule (Nespresso Original)
- **Capacity:** 2.1 Pounds (Water Tank)
- **Color:** White
- **Product Dimensions (D x W x H):** 5.11" x 14.64" x 10.94"
- **Item Weight:** 7.5 Pounds
- **Wattage:** 1260 watts
- **Voltage:** 84 Volts (AC)
- **Special Features:** Programmable, Removable Tank, Automatic Shut-off
- **Material:** Plastic



Figure 8.1: Dimensions of the Nespresso CitiZ Espresso Machine.

## 9. WARRANTY AND SUPPORT

Your Nespresso CitiZ Original Espresso Machine is backed by a manufacturer's one-year warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official Nespresso website.

### 9.1 Customer Support

For technical assistance, troubleshooting beyond this manual, or to inquire about warranty service, please contact Nespresso Customer Service. You can find contact information on the official Nespresso website or through the provided documentation.

You can also visit the official Nespresso Store for more information and support: [Nespresso Store on Amazon](#)

