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› Educator ET-400 Dog Trainer E-Collar User Manual

Educator ET-400

Educator ET-400 Dog Trainer E-Collar User Manual

Model: ET-400

INTRODUCTION

This manual provides detailed instructions for the proper use and maintenance of your Educator ET-400 remote dog training system. The ET-400 is designed to facilitate effective communication and training with your dog through various stimulation modes, including electric, vibration, and tone. Please read this manual thoroughly before operating the device to ensure safe and optimal performance.

PACKAGE CONTENTS

Verify that all items listed below are present in your package:

- Remote Transmitter
- One Collar Receiver with black bungee strap
- Charger
- Lanyard
- Belt Clip
- Two sets of contact points (5/8 inch & 3/4 inch)
- PetsTEK Training Clicker
- Owner's Manual (this document)



Image: The Educator ET-400 package showing the remote, collar, charger, and training clicker.

PRODUCT OVERVIEW

Remote Transmitter

The remote transmitter features a stopwatch-shaped design for comfortable handling and intuitive control. It includes an LCD screen for displaying stimulation levels and training modes.



Image: Front view of the Educator ET-400 remote transmitter, showing the display and main buttons.





Image: Back view of the Educator ET-400 remote transmitter, showing the charging port and additional controls.

Collar Receiver

The ergonomic smart-trainer receiver collar is lightweight, rugged, and impact-resistant. It includes an LED night light for visibility and is fully waterproof.



Image: The Educator ET-400 collar receiver and remote transmitter side-by-side.



Image: Close-up view of the Educator ET-400 collar receiver with contact points.

SETUP

1. Charging the Devices

Both the remote transmitter and collar receiver are rechargeable. Use the provided charger to fully charge both units before first use. A full charge typically takes approximately 2 hours.

- Connect the charger to a power outlet.
- Attach the charging clips to the charging ports on both the remote and the collar.
- The indicator lights will show charging status (refer to specific light patterns in the full manual for details).

2. Attaching Contact Points

Select the appropriate contact points (5/8 inch or 3/4 inch) based on your dog's coat length. Longer contact points are generally needed for dogs with thicker coats to ensure proper contact with the skin.

- Screw the chosen contact points firmly onto the collar receiver.
- Ensure they are securely fastened to prevent loss during use.

3. Fitting the Collar

Proper collar fit is crucial for consistent and effective stimulation. The collar should be snug enough for the contact points to make reliable contact with the dog's skin, but not so tight as to cause discomfort or restrict breathing.

- Position the collar receiver on the dog's neck, centered below the chin or on the side of the neck.

- Ensure the contact points are touching the skin. You should be able to fit one or two fingers snugly between the strap and your dog's neck.
- The 33-inch biothane bungee comfort strap can be cut to size for a custom fit.
- This collar is suitable for dogs weighing 10 lbs and up, with neck sizes ranging from 9 to 25 inches.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Remote:** Press and hold the On/Off button until the LCD screen illuminates. To turn off, press and hold the On/Off button until the screen turns off.
- **Collar:** Press and hold the On/Off button on the receiver until the indicator light flashes. To turn off, press and hold until the light turns off.

2. Adjusting Stimulation Levels

The ET-400 offers 100 levels of static stimulation and 60 boost stimulation levels. Vibration and tone are also available.

- Use the dial on the remote to adjust the static stimulation level from 0 to 100. The current level is displayed on the LCD screen.
- The remote features flush-mounted buttons for quick access to different modes.

3. Safety Lock-and-Set Feature

The patented "lock-and-set" safety feature prevents accidental changes to the stimulation level, ensuring consistent and safe training. Once a level is set, it requires a specific action to change, preventing unintended over-stimulation.

4. LED Night Light

The collar receiver includes an LED night light for enhanced visibility during low-light conditions or night training sessions. Refer to the full manual for instructions on activating and changing light modes.

5. Using the PetsTEK Training Clicker

The included PetsTEK training clicker can be used for positive reinforcement training. Pair the clicker with rewards to mark desired behaviors.





Image: The PetsTEK training clicker with a yellow wrist coil.

MAINTENANCE

Cleaning

- Regularly clean the contact points and the area around them on the collar receiver to prevent dirt buildup, which can affect performance.
- Use a damp cloth to wipe down the remote and collar. Avoid harsh chemicals.

Battery Care

- Charge the devices regularly, especially if they will be stored for an extended period.

- Avoid fully depleting the battery frequently to prolong its lifespan.

Waterproofing

Both the remote transmitter and the collar receiver are fully waterproof. The remote is designed to float. However, ensure charging ports are dry before connecting the charger.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Collar not responding to remote	Low battery on either device; devices not paired; out of range.	Charge both units. Ensure devices are powered on and within range. Refer to pairing instructions in the full manual if necessary.
No stimulation felt	Poor contact with dog's skin; stimulation level too low; contact points too short.	Adjust collar fit. Increase stimulation level gradually. Use longer contact points for thick-coated dogs.
Short battery life	Battery degradation over time; frequent use of high stimulation levels.	Ensure full charging cycles. Contact customer support if battery life significantly decreases.

SPECIFICATIONS

- **Model:** ET-400
- **Range:** Up to 3/4 mile (1320 yards)
- **Stimulation Levels:** 100 Static, 60 Boost
- **Modes:** Static, Vibration, Pavlovian Tone
- **Display:** LCD Screen
- **Waterproofing:** Fully Waterproof (Remote floats)
- **Charging Time:** Rapid 2-Hour Charging
- **Collar Fit:** Dogs 10 lbs and up, Neck Girth 9-25 inches
- **Item Weight:** 1.3 pounds
- **Product Dimensions:** 11.61 x 7.52 x 2.01 inches
- **Manufacturer:** Educator
- **UPC:** 0855092003213

WARRANTY AND SUPPORT

The Educator ET-400 system comes with a **2-year warranty**. For warranty claims, technical assistance, or any questions regarding your product, please contact Educator customer support.

Parts and accessories are made in South Korea and assembled in the USA.

For further assistance, please visit the [Educator Store on Amazon](#) or refer to the contact information provided in your product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question