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› Brother TN-2365 Toner Cartridge User Manual

Brother TN-2365

Brother TN-2365 Toner Cartridge User Manual

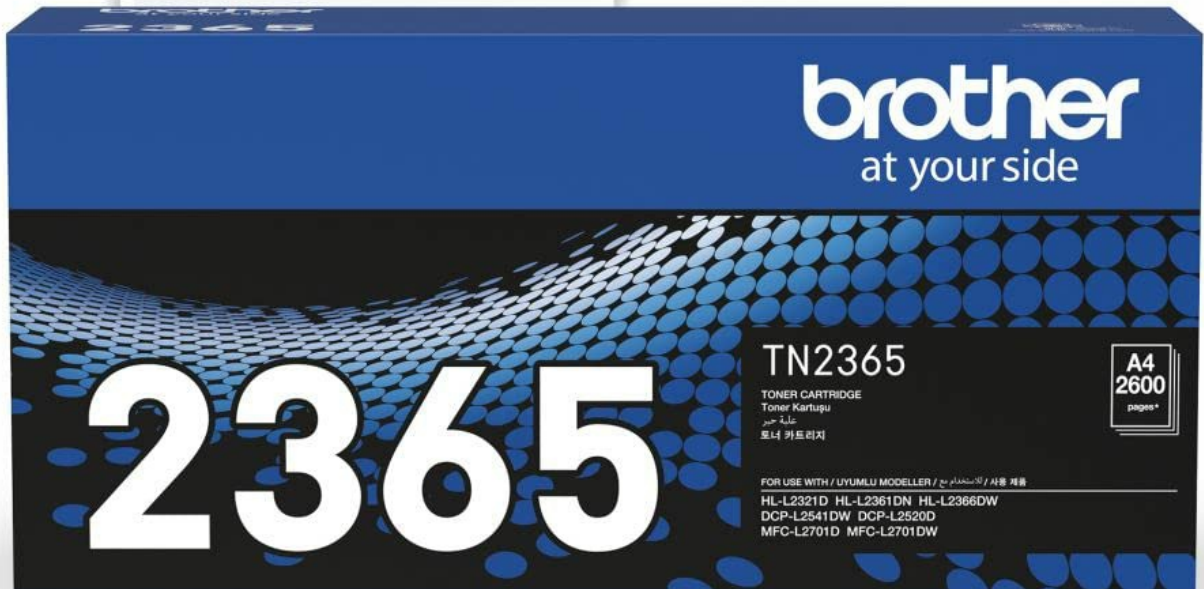
Model: TN-2365

1. PRODUCT OVERVIEW

The Brother TN-2365 is a high-yield monochrome toner cartridge designed for Brother laser printers. It is engineered to deliver consistent, high-quality prints with an approximate yield of 2,600 pages, in accordance with ISO/IEC 19752 standards. This genuine Brother toner ensures optimal performance and longevity for your compatible Brother printer.

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NEW
PACKAGING



TONER - TN2365

2600 PAGES

PRINTER COMPATIBILITY

- HL-L2321D
- HL-L2361DN
- HL-L2366DW
- DCP-L2520D
- DCP-L2541DW
- MFC-L2701D
- MFC-L2701DW

Image: Brother TN-2365 Toner Cartridge in its new packaging, highlighting the model number and 2600-page yield.

Why Choose Genuine Brother Toner?

Using genuine Brother toner cartridges offers several advantages, including:

- **Perfect Print Quality:** Ensures sharp, clear, and consistent print results every time.
- **Consistently Reliable:** Designed for long-lasting and dependable performance.
- **Safety Standards:** Tested to meet the highest safety standards.

Why Use Brother Genuine Toner



Perfect print quality every time.



Consistently reliable long lasting toner.



Tested to highest safety standards.

Image: Infographic illustrating the benefits of using Brother Genuine Toner, including perfect print quality, reliable performance, and adherence to safety standards.

Identifying Genuine Brother Toners

To ensure you are using an authentic Brother toner cartridge, follow these authentication methods:

1. **Mobile Authentication:** Scan the QR code on the label using the Brother Support Center app or a data matrix reader app.
2. **Web Authentication:** Log on to www.brother.com/id and enter the 7-digit ID number printed on the label.
3. **Examine the Label:** Authenticate by tilting and rotating the label against light to verify the genuine Brother hologram.

HOW TO IDENTIFY GENUINE BROTHER TONERS?

1



MOBILE AUTHENTICATION

Authenticate by scanning the QR code on the label using Brother support center app or data matrix reader app

Download app
BROTHER
SUPPORT CENTER



2



WEB AUTHENTICATION

Log on to www.brother.com/id and authenticate by entering the 7-digit ID number printed on the label.



Enter the ID number

SCAN THE QR CODE



FOR MORE DETAILS

3



EXAMINE THE LABEL

Authenticate by tilting & rotating the label against light to verify the genuine Brother hologram



TILT TO BACK
1 DOT



TILT TO FRONT
2 DOTS



TILT TO RIGHT
3 DOTS



TILT TO LEFT
4 DOTS



ROTATE TO LEFT
BROTHER



ROTATE TO RIGHT
GENUINE

Image: Step-by-step guide on how to identify genuine Brother toners using mobile authentication, web authentication, and examining the label's hologram.

Risks of Non-Genuine Toners

Using non-genuine toner cartridges can lead to several negative consequences:

- **Voided Warranty:** May void your printer's warranty.
- **Poor Print Quality:** Results in faded, inconsistent, or streaky prints.
- **Product Damage:** Can cause damage to your printer's internal components, leading to costly repairs.

EFFECTS OF USING **NON-GENUINE** TONERS



Voided Warranty



Poor Print Quality



Product Damage



Image: Visual representation of the negative effects of using non-genuine toners, including voided warranty, poor print quality, and potential product damage.

2. PRINTER COMPATIBILITY

The Brother TN-2365 toner cartridge is compatible with a range of Brother laser printers and multi-function centers. Ensure your printer model is listed below for proper functionality:

HL-L2321D

HL-L2361DN

HL-L2366DW

DCP-L2520D

DCP-L2541DW



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TN-2365 (TONER)

Printer Compatibility

HL-L2321D

DCP-L2520D

HL-L2361DN

DCP-L2541DW

HL-L2366DW

MFC-L2701D

MFC-L2701DW

Image: A visual list of Brother printer models compatible with the TN-2365 toner cartridge.

3. INSTALLATION GUIDE

Follow these general steps to install the Brother TN-2365 toner cartridge into your compatible Brother laser printer. Always refer to your specific printer's user manual for detailed, model-specific instructions.

1. **Power Off Printer:** Turn off your printer and unplug it from the power outlet to prevent any electrical hazards.
2. **Open Front Cover:** Open the front cover of your printer to access the toner cartridge and drum unit assembly.
3. **Remove Old Cartridge (if applicable):** If replacing an empty cartridge, carefully pull out the drum unit assembly. Press the green lock lever to release the old toner cartridge from the drum unit, then dispose of it responsibly.
4. **Unpack New Cartridge:** Remove the new TN-2365 toner cartridge from its packaging. Gently rock the cartridge

from side to side several times to distribute the toner evenly.

5. **Remove Protective Cover:** Carefully pull off any protective covers or seals from the new toner cartridge. *Do not touch the metallic contacts or the toner opening.*
6. **Install New Cartridge:** Slide the new toner cartridge firmly into the drum unit until it clicks into place. Ensure the green lock lever lifts automatically if properly seated.
7. **Insert Assembly:** Slide the toner cartridge and drum unit assembly back into the printer until it locks into position.
8. **Close Cover:** Close the front cover of the printer.
9. **Power On Printer:** Plug in the printer and turn it on. The printer will typically perform a self-test and calibrate the new toner cartridge.

Important: Handle the toner cartridge carefully to avoid spilling toner powder. If toner gets on your hands or clothes, wash immediately with cold water. Hot water will set the toner.

4. OPERATION AND PERFORMANCE

Once installed, the Brother TN-2365 toner cartridge operates seamlessly with your compatible Brother printer. It is designed for high-volume printing, making it suitable for both home and office environments.

- **Page Yield:** The TN-2365 offers an approximate page yield of 2,600 pages. This yield is based on ISO/IEC 19752 standards, which means actual yield may vary significantly depending on print content, print density, and other factors.
- **Print Quality:** Expect sharp, clear, and consistent black text and graphics throughout the life of the cartridge.
- **Toner Save Mode:** Many Brother printers offer a "Toner Save Mode" which can extend the life of your toner cartridge by reducing toner density for less critical documents. Consult your printer's settings for this option.

5. MAINTENANCE AND RECYCLING

Storage

Store new toner cartridges in their original, unopened packaging in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid storing cartridges vertically or in areas with high humidity.

Recycling Program

Brother is committed to environmental responsibility. You can participate in Brother's toner and ink cartridge collection and recycling program. Simply reuse the shipping box from your new Brother toner and ink cartridges to package and send back your used cartridges. This program is exclusively for end-users of Brother products utilizing genuine Brother toner and ink. Bulk shipments of empty cartridges are not accepted through this program.

For more details on the recycling program, please visit the official Brother website or contact their customer support.

6. TROUBLESHOOTING COMMON ISSUES

While the TN-2365 is designed for reliability, you might encounter common printing issues. Here are some general troubleshooting tips:

- **Faded or Light Prints:**
 - Gently rock the toner cartridge from side to side to redistribute the toner.
 - Check if the toner save mode is enabled in your printer settings and disable it if full density is desired.
 - The cartridge may be nearing its end of life. Consider replacing it.

- **Streaks or Spots on Prints:**

- Clean the corona wire inside the drum unit. Refer to your printer's manual for instructions.
- Ensure the toner cartridge is correctly seated in the drum unit and the drum unit is correctly installed in the printer.
- The drum unit itself might be worn out. The drum unit (DR-2365) is a separate consumable from the toner cartridge and needs replacement after a certain number of pages (typically higher than toner yield).

- **"Toner Low" or "Replace Toner" Message:**

- This indicates the toner cartridge is nearly empty or empty. Replace the cartridge with a new genuine Brother TN-2365.
- Ensure you have removed all protective packaging from the new cartridge before installation.

- **Printer Not Recognizing Toner:**

- Remove and reinsert the toner cartridge and drum unit assembly to ensure it is properly seated.
- Clean the electrical contacts on both the toner cartridge and the printer with a dry, lint-free cloth.
- Ensure you are using a genuine Brother TN-2365 cartridge. Non-genuine cartridges may not be recognized.

For more complex issues, consult your Brother printer's comprehensive user manual or contact Brother customer support.

7. PRODUCT SPECIFICATIONS

Specification	Detail
Model Number	TN-2365
Product Type	Toner Cartridge (Mono/Black)
Page Yield	Approx. 2,600 pages (ISO/IEC 19752)
Item Weight	490 g
Product Dimensions (LxWxH)	11 x 36.1 x 17.6 cm
Special Feature	High Yield
Compatible Devices	Brother HL-L2321D, HL-L2361DN, HL-L2366DW, DCP-L2520D, DCP-L2541DW, MFC-L2701D, MFC-L2701DW
Manufacturer	BROTHER INDUSTRIES (VIETNAM) LTD
Country of Origin	Vietnam

8. WARRANTY AND SUPPORT

Brother genuine toner cartridges are manufactured to high standards and are typically covered by Brother's limited warranty. Using non-genuine supplies may affect your printer's warranty coverage.

For warranty claims, technical assistance, or further product information, please contact Brother customer support directly or visit their official website. You can also find more information and products at the [Brother Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question