

## Morphy Richards Orbit 2000 Watts PTC Room Heater

# Morphy Richards Orbit 2000W PTC Room Heater User Manual

Model: Orbit 2000 Watts PTC Room Heater (290036)

## 1. INTRODUCTION

Thank you for choosing the Morphy Richards Orbit 2000W PTC Room Heater. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read all instructions carefully before use and retain this manual for future reference.

## 2. IMPORTANT SAFETY INSTRUCTIONS

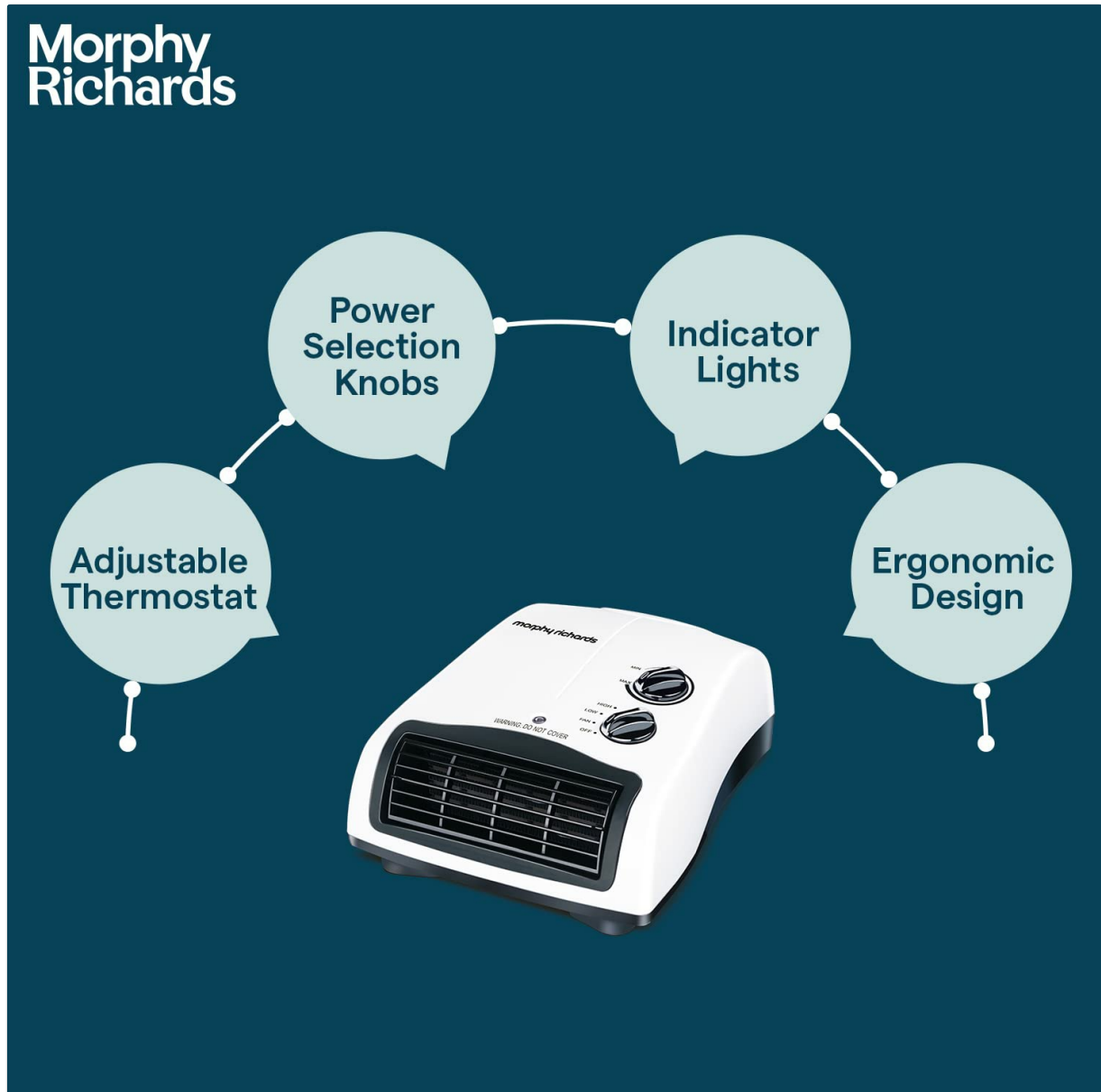
**WARNING: To reduce the risk of fire, electric shock, or injury, observe the following safety precautions:**

- Read all instructions before using this heater.
- Do not leave the heater unattended while in use.
- Always unplug the heater when not in use or before cleaning.
- Do not use the heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water.
- Keep flammable materials such as furniture, pillows, bedding, papers, clothes, and curtains at least **1 meter (3 feet)** from the front and sides of the heater.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust openings in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Always use the heater with a properly grounded **16A 3-pin socket**. Do not use with a 5A converter plug as this may cause damage.
- Ensure children are supervised and do not play with the appliance.
- The heater is equipped with an **overheat protection** feature that automatically shuts off the unit if it

becomes too hot. If this occurs, unplug the heater, allow it to cool, and check for any obstructions before restarting.

### 3. PRODUCT OVERVIEW

The Morphy Richards Orbit 2000W PTC Room Heater is designed to provide instant warmth with its efficient PTC heating element. It features an adjustable thermostat and power selection for personalized comfort.



*Image: Front view of the Morphy Richards Orbit 2000W PTC Room Heater, highlighting the Power Selection Knob, Adjustable Thermostat, and Power Indicator Light.*

#### Components and Controls:

- **Power Selection Knob:** Used to turn the heater ON/OFF and select heating modes (FAN, LOW, HIGH).
- **Adjustable Thermostat Knob:** Allows you to set the desired room temperature (MIN to MAX).
- **Power Indicator Light:** Illuminates when the heater is operating.
- **Air Inlet/Outlet Grilles:** For air circulation.

## 4. SETUP

1. **Unpack:** Carefully remove the heater from its packaging. Retain packaging for storage if needed.
2. **Placement:** Place the heater on a firm, level, and stable surface. Ensure it is positioned at least 1 meter (3 feet) away from walls, furniture, and any other objects to allow for proper airflow.
3. **Power Connection:** Ensure the Power Selection Knob is in the "OFF" position. Plug the 16A 3-pin power cord directly into a suitable 16A wall socket. *Do not use extension cords or power strips unless they are rated for 16A and 2000W.*

**Morphy  
Richards**

# 16A 3-pin plug

## Requires a 16A 3-pin socket



*Image: Close-up of the 16A 3-pin plug, indicating the type of socket required for safe operation.*

## 5. OPERATING INSTRUCTIONS

1. **Power On:** Once plugged in, turn the **Power Selection Knob** clockwise from "OFF" to your desired setting:
  - **FAN:** Activates the fan without heat, circulating air.
  - **LOW:** Provides low heat output (e.g., 1000W).
  - **HIGH:** Provides maximum heat output (2000W).

- 2. **Set Temperature:** Turn the **Adjustable Thermostat Knob** to the "MAX" position initially. Once the room reaches a comfortable temperature, slowly turn the thermostat knob counter-clockwise until the heater switches off. The heater will now maintain this temperature by cycling on and off automatically.
- 3. **Power Indicator:** The power indicator light will illuminate when the heater is actively heating.
- 4. **Power Off:** To turn off the heater, turn the **Power Selection Knob** to the "OFF" position. Unplug the heater from the wall socket when not in use.

## 6. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your heater.

### Cleaning:

- Always ensure the heater is switched off, unplugged, and completely cool before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- Use a vacuum cleaner with a brush attachment to remove dust from the air inlet and outlet grilles.
- Never immerse the heater in water or any other liquid.

### Storage:

- If storing the heater for an extended period, clean it thoroughly as described above.
- Store the heater in its original packaging, if possible, in a cool, dry place.
- Do not place heavy objects on top of the heater during storage.

## 7. TROUBLESHOOTING

If you encounter issues with your heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply. Power Selection Knob is OFF.	Check if the heater is properly plugged into a live 16A socket. Ensure the Power Selection Knob is set to FAN, LOW, or HIGH.
Heater turns on but no heat.	Power Selection Knob is on FAN mode. Thermostat set too low.	Set the Power Selection Knob to LOW or HIGH. Increase the Thermostat Knob setting.
Heater cycles on and off frequently.	Normal thermostat operation. Overheat protection activated.	This is normal as the heater maintains the set temperature. Unplug, allow to cool, check for obstructions around air grilles, then restart.
Unusual noise or smell.	Dust accumulation. Internal fault.	Unplug and clean the heater. If the issue persists, discontinue use and contact customer support.

If the problem persists after attempting these solutions, please contact Morphy Richards customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Morphy Richards
Model Name	Orbit 2000 Watts PTC Room Heater
Model Number	290036
Power	2000 Watts
Heater Type	PTC (Positive Temperature Coefficient)
Color	White
Dimensions (LxWxH)	27 x 16.5 x 34.5 Centimeters
Item Weight	1 kg 780 g
Form Factor	Pedestal / Floor Mount
Indoor/Outdoor Usage	Indoor
Special Features	Overheat Protection, Adjustable Thermostat, Power Selector Knob, Power Indicator, Noiseless Operation, Lightweight
Power Plug	16A 3-pin plug (requires 16A socket)
Included Components	Room heater, Warranty card, Manual

## 9. WARRANTY AND CUSTOMER SUPPORT

### Warranty Information:

This Morphy Richards Orbit 2000W PTC Room Heater comes with a**2-year warranty** from the date of purchase. Please refer to the warranty card included with your product for detailed terms and conditions.

### Customer Support:

For any queries, service requests, or technical assistance, please contact Morphy Richards customer service. Keep your purchase receipt and product model number (290036) handy when contacting support.  
*Note: Specific contact details for customer support may vary by region. Please check the official Morphy Richards website or your warranty card for the most up-to-date contact information.*