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› Moen T2123 Posi-Temp Shower Trim Instruction Manual

Moen T2123

Moen T2123 Posi-Temp Shower Trim Instruction Manual

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Moen T2123 Posi-Temp Shower Trim. Please read all instructions carefully before beginning installation and retain this manual for future reference.



Image: Moen T2123 Posi-Temp Shower Trim, showcasing its chrome finish and traditional design.

SAFETY INFORMATION

Always turn off the main water supply before installing or servicing any plumbing fixture. Wear appropriate personal protective equipment, such as safety glasses, during installation. If you are unsure about any part of the installation process, consult a qualified plumber.

PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Moen T2123 Posi-Temp Shower Trim (Chrome)
- Shower Faucet Traditional Tub and Shower components (handle, escutcheon, showerhead, tub spout)
- Mounting hardware

SETUP AND INSTALLATION

The Moen T2123 is designed for wall-mount installation. Ensure all plumbing connections are secure and leak-free. The Posi-Temp valve (sold separately) is required for operation. Critical dimensions for rough-in are provided in the diagram below to ensure proper fit and function. Follow local plumbing codes during installation.



Image: Detailed installation diagram and critical dimensions for the Moen T2123 Posi-Temp Shower Trim, including rough-in specifications for thin and thick wall applications.

1. Prepare the wall opening according to the rough-in dimensions shown in the diagram.
2. Install the Posi-Temp valve body (sold separately) securely within the wall.
3. Connect hot and cold water lines to the valve body.
4. Install the shower arm and showerhead.
5. Install the tub spout.
6. Mount the escutcheon plate over the valve body, ensuring it is flush with the finished wall.
7. Attach the handle assembly to the valve stem.
8. Test for leaks and proper operation.

OPERATING INSTRUCTIONS

The Moen T2123 features a single-handle design for controlling both water temperature and flow. Rotate the handle to adjust temperature. The Posi-Temp pressure-balancing valve maintains water temperature within $\pm 3^{\circ}\text{F}$, protecting against sudden temperature changes caused by other water usage in the home.

- **To Turn On/Off:** Rotate the handle from the 'Off' position to the desired flow.
- **To Adjust Temperature:** Rotate the handle counter-clockwise for warmer water and clockwise for cooler water.
- The showerhead provides a maximum flow rate of 1.75 gallons per minute (gpm) at 80 psi.

MAINTENANCE

To maintain the chrome finish, clean with a soft, damp cloth. Avoid abrasive cleaners, solvents, or polishing agents, as these can damage the finish. Regularly check for leaks and ensure all connections are tight. Periodically clean the showerhead nozzles to prevent mineral buildup and maintain optimal spray performance.

TROUBLESHOOTING

- **Low Water Flow:** Check for debris or mineral buildup in the showerhead or aerator. Ensure water supply valves are fully open.
- **Temperature Fluctuations:** Verify the Posi-Temp valve is correctly installed and functioning. Ensure hot and cold water supplies are adequately balanced and that the temperature limit stop is set correctly.
- **Leaks:** Inspect all connections for tightness. Replace worn washers or O-rings if necessary. If leaks persist from the handle area, the valve cartridge may need replacement.

SPECIFICATIONS

Manufacturer	Moen
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Part Number	T2123
Item Weight	3.75 pounds
Product Dimensions	9.6 x 8.5 x 5.6 inches
Model Number	T2123
Color	Chrome
Style	Traditional
Finish	Chrome
Material	Metal (Brass handle)
Item Package Quantity	1
Number of Handles	1
Handle Material	Brass
Mounting Type	Wall mount
Included Components	Shower Faucet Traditional Tub and Shower
Flow Rate	1.75 gpm (6.6 L/min) max. at 80 psi
Pressure Balancing	Posi-Temp valve maintains water temperature within $\pm 3^{\circ}\text{F}$

WARRANTY INFORMATION

This Moen product is backed by a **Limited Lifetime Warranty** against leaks, drips, and finish defects to the original consumer purchaser. This warranty covers defects in material and manufacturing workmanship. Refer to the official Moen website or contact customer service for full warranty details, terms, and conditions.

SUPPORT AND CONTACT INFORMATION

For further assistance, technical support, or warranty claims, please contact Moen Customer Service:

Phone: 1-800-BUY-MOEN (1-800-289-6636)

Website: www.moen.com

When contacting support, please have your product model number (T2123) and purchase information readily available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question