

## CELLPHONEZ ES-500i

# Cellphonez Awei ES-500i In-Ear Earphones User Manual

Model: ES-500i

## INTRODUCTION

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Thank you for choosing the Cellphonez Awei ES-500i In-Ear Earphones. This manual provides essential information for the proper setup, operation, and maintenance of your earphones. Please read it carefully before use and retain it for future reference.

## PACKAGE CONTENTS

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Ensure all items are present in the package:

- Awei ES-500i In-Ear Earphones
- Ear Cushions (various sizes)



*Image: Contents of the Awei ES-500i earphone package, including the earphones, multiple ear cushion sizes, and a carrying case.*

## SETUP

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1. **Select Ear Cushions:** Choose the ear cushions that provide the most comfortable and secure fit for your ears. A good seal enhances sound quality and noise isolation.
2. **Connect to Device:** Insert the 3.5mm jack of the earphones firmly into the headphone port of your audio device (smartphone, tablet, MP3 player, etc.).
3. **Compatibility Note:** These earphones are designed for optimal compatibility with Apple, Samsung, HTC, Sony, and Xiaomi devices. Some keys on the inline controller may not function on all Android phones. They are not compatible with Nokia, Karbonn, Micromax, or Lava devices.

## OPERATING INSTRUCTIONS

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### Wearing the Earphones

- Gently insert the earphone buds into your ear canals.
- Adjust them until they feel secure and comfortable, ensuring the cable hangs naturally.

### Using the Inline Controller and Microphone

The Awei ES-500i features an intelligent single-button controller and an integrated microphone for hands-free communication and audio control.

- **Play/Pause Music:** Press the button once to play or pause audio playback.
- **Answer/End Call:** Press the button once to answer an incoming call or end an ongoing call.
- **Reject Call:** Press and hold the button for approximately 2 seconds to reject an incoming call.
- **Next Track:** Double-press the button to skip to the next track.
- **Previous Track:** Triple-press the button to go back to the previous track.
- **Voice Assistant:** On some compatible devices, pressing and holding the button may activate the voice assistant.

*Note: Functionality of the inline controller may vary depending on your device's operating system and specific model.*

## MAINTENANCE

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- **Cleaning Ear Cushions:** Remove the ear cushions from the earphones. Wipe them gently with a soft, damp cloth. Ensure they are completely dry before reattaching.
- **Cleaning Earphone Body:** Use a dry, soft cloth to wipe the earphone body. Avoid using harsh chemicals or abrasive materials.
- **Cable Care:** Avoid tangling the cable. When not in use, coil the cable neatly to prevent damage. Do not pull the cable forcefully when disconnecting from a device; always grasp the 3.5mm jack.
- **Storage:** Store your earphones in a clean, dry place, preferably in a protective pouch or case, to prevent dust accumulation and physical damage.

## TROUBLESHOOTING

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Problem	Possible Solution
No sound or low volume	<ul style="list-style-type: none"> <li>◦ Ensure the 3.5mm jack is fully inserted into your device.</li> <li>◦ Check the volume level on your audio device.</li> <li>◦ Test with another audio device to rule out device issues.</li> <li>◦ Ensure ear cushions are properly seated and forming a seal.</li> </ul>
Microphone not working	<ul style="list-style-type: none"> <li>◦ Verify your device's compatibility (refer to Setup section).</li> <li>◦ Ensure the microphone is not obstructed.</li> <li>◦ Test with another device or application.</li> </ul>
Inline controller buttons not responding	<ul style="list-style-type: none"> <li>◦ Check device compatibility; some functions may not work on all Android phones.</li> <li>◦ Ensure the connection is secure.</li> <li>◦ Restart your audio device.</li> </ul>

## SPECIFICATIONS



*Image: Product packaging highlighting technical specifications of the Awei ES-500i earphones.*

Feature	Detail
Model	Awei ES-500i
Driver Unit	10mm
Impedance	16Ω ±15%
Frequency Response	18-25000Hz
Sensitivity	116dB ±3dB
Headphones Jack	3.5 mm
Cable Length	1.20M (flat cable)
Microphone	Yes, with inline controller
Control Method	Intelligent single button controller
Connectivity Technology	Wired (3.5mm Jack)
Item Weight	100 g
Ear Placement	In Ear
Noise Control	Sound Isolation

## WARRANTY INFORMATION

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This product is covered by a standard warranty policy. For details regarding warranty terms, duration, and claims process, please refer to the warranty information provided at the point of purchase or contact your retailer. Please retain your proof of purchase for any warranty claims.

## CUSTOMER SUPPORT

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If you encounter any issues not covered in this manual or require further assistance, please contact Cellphonez customer support through the retailer where you purchased the product. Provide your product model (ES-500i) and a detailed description of the issue for efficient support.