Verbatim 47685

Verbatim Store 'n' Save USB 3.0 Desktop Hard Drive User Manual

Model: 47685 | Brand: Verbatim

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1. Introduction

The Verbatim Store 'n' Save USB 3.0 Desktop Hard Drive is a high-performance external storage solution designed for reliable data backup and transfer. It features a high-speed USB 3.0 interface, offering significantly faster data transfer rates compared to USB 2.0. This drive is ideal for expanding your computer's storage capacity, backing up important files, and transferring large media libraries.

The Store 'n' Save can be positioned either flat or on its side to best suit your desk space. Upon connecting and accessing the drive, a Verbatim welcome screen may appear, providing convenient access to included software, user manuals, support information, and the drive's directory. USB 3.0 is fully backward compatible with USB 2.0 ports.

Drives with capacities up to 2TB are pre-formatted with FAT32 for immediate compatibility with both Windows and Mac OS X. For drives larger than 2TB, such as this 4TB model, they are formatted with NTFS, making them compatible with Windows systems. For Mac OS X compatibility, these larger drives must be reformatted to HFS+. The Verbatim VHD formatter, included on the drive, can assist with this reformatting process.

Included with the drive is Nero backup software to help manage your backups. Additionally, the Verbatim hard drive features Green Button energy-saving software. This software intelligently spins down the hard drive when it is not actively in use, enhancing energy efficiency and reducing power consumption. Users can configure three sleep settings: automatic spin-down after 10 minutes, or in 10-minute increments up to 120 minutes. The drive can also be immediately spun down by double-clicking the Green Button icon on your desktop. An option to 'Never suspend the drive' is also available for continuous operation.



Figure 1: Top view of the Verbatim Store 'n' Save 4TB Desktop Hard Drive.

2. Safety Information

- **Do not disassemble:** Do not attempt to disassemble, repair, or modify the device. This may cause electric shock, fire, or damage to the product, and will void the warranty.
- **Avoid extreme conditions:** Do not expose the device to extreme temperatures, humidity, dust, or direct sunlight.
- **Handle with care:** Avoid dropping or subjecting the device to strong impacts, as this can damage the internal components.
- **Proper ventilation:** Ensure adequate airflow around the device to prevent overheating. Do not cover ventilation openings.
- **Power supply:** Use only the power adapter supplied with the device. Using an incorrect power adapter may damage the device and void the warranty.
- **Liquid exposure:** Keep the device away from liquids. If liquid enters the device, disconnect it immediately and contact support.
- **Data backup:** Always back up your data regularly. Verbatim is not responsible for any data loss.

3. Package Contents

Please check the package contents to ensure all items are present:

- Verbatim Store 'n' Save USB 3.0 Desktop Hard Drive (4TB)
- USB 3.0 Cable
- AC Power Adapter

- Quick Start Guide



Figure 2: Product packaging, showing the drive, cable, and power adapter.

4. Setup

4.1 Connecting the Hard Drive

1. **Connect the Power Adapter:** Plug the AC power adapter into the power input port on the back of the Verbatim Store 'n' Save hard drive. Then, plug the other end of the power adapter into a wall outlet.
2. **Connect the USB Cable:** Connect one end of the supplied USB 3.0 cable to the USB 3.0 port on the back of the hard drive.
3. **Connect to Computer:** Connect the other end of the USB 3.0 cable to an available USB 3.0 port on your computer. If a USB 3.0 port is not available, you can use a USB 2.0 port, but data transfer speeds will be limited to USB 2.0 speeds.
4. **Power On:** The drive should power on automatically. The LED indicator on the drive will illuminate.



Figure 3: Front view of the hard drive, showing its sleek design.

4.2 Initializing and Formatting (if necessary)

For Windows users, the drive is pre-formatted with NTFS and should be ready for immediate use. For Mac OS X users, if the drive is 2TB or less, it is FAT32 formatted and ready. For drives larger than 2TB (like this 4TB model), reformatting to HFS+ is recommended for optimal Mac compatibility.
For Mac OS X Reformatting:

1. Connect the drive to your Mac.
2. Open *Disk Utility* (Applications > Utilities > Disk Utility).
3. Select the Verbatim drive from the sidebar.
4. Click the *Erase* tab.
5. Choose a format (e.g., "Mac OS Extended (Journaled)" for HFS+).
6. Click *Erase* to begin the formatting process.**Warning: This will erase all data on the drive.**
7. Alternatively, use the Verbatim VHD formatter software included on the drive for HFS+ formatting.

5. Operating Instructions

5.1 Data Transfer

Once connected and recognized by your computer, the Verbatim Store 'n' Save drive functions like any other external hard drive. You can drag and drop files to and from the drive, or use your operating system's copy/paste functions.

- **Windows:** The drive will appear under "This PC" or "My Computer" with a new drive letter.
- **Mac OS X:** The drive icon will appear on your desktop or in Finder under "Locations".



Figure 4: The hard drive in use, connected to a laptop for data backup.

5.2 Using Nero Backup Software

The drive includes Nero backup software to help manage your backups. Refer to the software's internal help documentation for detailed instructions on scheduling, compressing, and encrypting your backups.

5.3 Green Button Energy Saving Software

The Green Button software helps conserve energy by spinning down the hard drive when it's idle. To configure its settings:

- **Access Settings:** Locate the Green Button icon (usually in the system tray on Windows or menu bar on Mac) and right-click or control-click to access its settings.
- **Set Sleep Timer:** Choose from predefined sleep intervals (e.g., 10 minutes, 20 minutes, up to 120 minutes) after which the drive will spin down due to inactivity.
- **Manual Spin Down:** Double-click the Green Button icon on your desktop to immediately spin down the drive.
- **Disable Sleep:** Select the "Never suspend the drive" option if you require continuous operation.



Figure 5: The hard drive positioned on a desk, ready for use with a desktop computer setup.

6. Maintenance

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the drive. Do not use liquid cleaners or aerosols.
- **Safe Removal:** Always safely eject or unmount the hard drive from your operating system before disconnecting the USB cable or power. This prevents data corruption.
    - **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray.
    - **Mac OS X:** Drag the drive icon to the Trash or click the Eject button next to the drive name in Finder.
- **Firmware Updates:** Periodically check the Verbatim website for any available firmware updates for your drive model.

7. Troubleshooting

Problem	Possible Cause	Solution
Drive not detected by computer.	Power cable not connected. USB cable not connected properly. Faulty USB port. Drive not initialized/formatted (new drive). Driver issues.	Ensure power adapter is securely plugged into the drive and wall outlet. Check USB cable connections at both ends. Try a different USB port. Try a different USB cable. Check Disk Management (Windows) or Disk Utility (Mac) to see if the drive is visible but unformatted. Format if necessary (see Section 4.2). Restart your computer.
Slow data transfer speeds.	Connected to a USB 2.0 port. Other USB devices consuming bandwidth. Drive fragmentation.	Ensure the drive is connected to a USB 3.0 port on your computer. Disconnect other high-bandwidth USB devices. Run disk defragmenter (Windows) or optimize (Mac) if necessary.
Drive makes unusual noises.	Physical damage. Impending drive failure.	Immediately back up any critical data. Contact Verbatim technical support.
Green Button software not working.	Software not installed or running. Conflicting power management settings.	Ensure the Green Button software is installed and running in the background. Check your operating system's power management settings to ensure they don't conflict with the software.

8. Specifications

Feature	Detail
Brand	Verbatim
Model Number	47685
Series	Store 'n' Save
Color	Black
Digital Storage Capacity	4000 GB (4TB)
Hard Drive Technology	Mechanical Hard Drive
Hard Drive Interface	Serial ATA
Hardware Interface	USB 3.0
Connectivity Technology	USB

Feature	Detail
Power Source	Power Adapter
Device Compatibility	Laptop, PC
Operating System Compatibility	Windows, Mac OS X (reformatting required for >2TB)
Item Dimensions (L x W x H)	17.5 x 11.8 x 3 cm
Weight	692 grams
Hard Drive Form Factor	3.5 Inches
Installation Type	External Desktop Drive
Country of Origin	China

9. Warranty and Support

Verbatim products are designed to meet high quality standards. For information regarding warranty coverage and technical support, please refer to the warranty card included with your product or visit the official Verbatim website. You can typically find support resources, FAQs, driver downloads, and contact information for customer service on their website.

Important: Keep your purchase receipt as proof of purchase for warranty claims.

For the most up-to-date support information, please visit:www.verbatim.com

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