

Baseus NGH02-2V

Baseus NGH02-2V Earphone/Encok Wire Earphone H02 User Manual

Model: NGH02-2V | Brand: Baseus

1. INTRODUCTION

Thank you for choosing the Baseus NGH02-2V Earphone/Encok Wire Earphone H02. This manual provides essential information for the proper use, setup, and maintenance of your new earphones. Please read it thoroughly before use and retain it for future reference.

The Baseus Encok H02 earphones are designed to deliver clear audio with a comfortable in-ear fit and convenient inline controls. This product is known for its functionality and quality, reflecting Baseus's commitment to user experience.

2. WHAT'S IN THE BOX

Upon opening the package, please ensure all components are present and in good condition.

- Baseus NGH02-2V Earphone/Encok Wire Earphone H02 (Main unit)



Figure 2.1: Retail packaging of the Baseus Encok H02 Earphones, showing the white and gold color variant.

3. PRODUCT OVERVIEW AND FEATURES

The Baseus Encok H02 earphones feature a wired design for reliable connectivity and high-quality audio. Key components include the earbuds, the inline remote control, and the 3.5mm audio jack.



Figure 3.1: Close-up view of the Baseus Encok H02 Earphones, highlighting the earbuds, inline remote with volume and multi-function buttons, and the 3.5mm audio jack.



Figure 3.2: Detailed view of the left and right earbuds of the Baseus Encok H02, showing the ergonomic design and L/R indicators for proper wearing.



Figure 3.3: Full length view of the Baseus Encok H02 Earphones, illustrating the cable length, inline remote, and 3.5mm connector.

4. SETUP AND CONNECTION

The Baseus Encok H02 earphones are designed for simple plug-and-play operation.

1. **Identify the Audio Port:** Locate the 3.5mm audio jack on your device (smartphone, tablet, laptop, MP3 player, etc.). This port is typically marked with a headphone icon.
2. **Insert the Jack:** Gently insert the 3.5mm audio jack of the Baseus Encok H02 earphones into your device's audio port until it clicks into place.
3. **Wear the Earphones:** Place the earbuds into your ears. Ensure the 'L' (Left) earbud goes into your left ear and the 'R' (Right) earbud goes into your right ear for optimal sound experience.
4. **Adjust Volume:** Begin playing audio on your device and adjust the volume using your device's volume controls or the inline remote on the earphone cable.

5. OPERATING INSTRUCTIONS

The inline remote control allows for convenient management of audio playback and calls.

5.1. Music Playback Control

- **Play/Pause:** Press the center multi-function button once.
- **Next Track:** Press the center multi-function button twice quickly.
- **Previous Track:** Press the center multi-function button three times quickly.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.

5.2. Call Management

- **Answer/End Call:** Press the center multi-function button once during an incoming call or an active call.
- **Reject Call:** Press and hold the center multi-function button for approximately 2 seconds during an incoming call.

6. MAINTENANCE AND CARE

Proper care will extend the lifespan of your earphones and maintain optimal performance.

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. For stubborn dirt, slightly dampen the cloth with water, but ensure no moisture enters the earbud openings or the inline remote.
- **Storage:** When not in use, store the earphones in a clean, dry place, preferably in a small pouch or case to prevent tangling and damage to the cable or earbuds.
- **Avoid Extreme Conditions:** Do not expose the earphones to extreme temperatures, high humidity, or direct sunlight for prolonged periods.
- **Handle with Care:** Avoid pulling the cable forcefully when disconnecting from a device. Always grasp the 3.5mm jack itself.

7. TROUBLESHOOTING

If you encounter issues with your Baseus Encok H02 earphones, refer to the following common solutions:

Problem	Possible Cause	Solution
No sound or low volume	Earphones not fully plugged in. Device volume too low or muted. Incorrect audio output selected on device. Damaged cable or jack.	Ensure the 3.5mm jack is fully inserted into the device's audio port. Increase the volume on your device and/or using the inline remote. Check your device's audio settings to ensure output is directed to the headphone jack. Test with another device to rule out earphone damage. If damaged, replacement may be necessary.
Sound distortion or crackling	Loose connection. Dirty audio jack or port. Audio file quality.	Re-insert the 3.5mm jack firmly. Clean the audio jack and device port with a dry cotton swab. Try playing a different audio file or streaming service to check if the issue persists.

Problem	Possible Cause	Solution
Inline remote not responding	Incompatibility with device. Damaged remote.	Ensure your device supports standard 3.5mm inline remote controls. Test with another device. If it still doesn't work, the remote may be damaged.

8. SPECIFICATIONS

Model Name:	NGH02-2V
Brand:	Baseus
Color:	White & Gold
Form Factor:	In Ear
Connectivity Technology:	Wired (3.5mm Jack)
Control Method:	Inline Remote Buttons
Material:	Plastic
Cable Length (approx.):	47.24 inches (1.2 meters)
Item Weight:	0.528 ounces (approx. 15 grams)
Included Components:	Main unit only

9. WARRANTY AND SUPPORT

Baseus products are manufactured to high quality standards. For information regarding warranty coverage, technical support, or service inquiries, please refer to the warranty card included with your purchase or visit the official Baseus website.

Official Baseus Store: [Visit the Baseus Store on Amazon](#)

Please have your product model number (NGH02-2V) and purchase details ready when contacting support.

