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› [Motorola Moto Z Play \(XT1635\) Smartphone User Manual](#)

Motorola XT1635

Motorola Moto Z Play (XT1635) Smartphone User Manual

Model: XT1635

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Motorola Moto Z Play (XT1635) smartphone. Please read this guide thoroughly to ensure proper use and to maximize your device's capabilities.

What's in the Box

- Motorola Moto Z Play (XT1635) Smartphone
- USB Cable
- Earphones
- Charger (may be foreign; a free US adapter will be included if applicable)
- Documentation
- Moto Mod Back Cover

2. SETUP

2.1 Inserting the SIM Card and MicroSD Card

The Moto Z Play (XT1635) supports a nano-SIM card and a microSD card for expandable storage up to 256GB. Locate the SIM/microSD tray on the side of the device. Use the provided SIM ejection tool to open the tray. Carefully place your nano-SIM card and microSD card into their respective slots on the tray, ensuring correct orientation. Insert the tray back into the phone until it clicks into place.



Figure 2.1: Side view of the Motorola Moto Z Play, illustrating the location of the SIM/microSD tray and physical buttons.

2.2 Initial Power On and Charging

Press and hold the power button located on the side of the phone until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup. Before first use, it is recommended to fully charge your device using the provided USB-C cable and charger. The TurboPower feature allows for up to 9 hours of power with just 15 minutes of charging.

2.3 Network Compatibility

This Motorola Moto Z Play (XT1635) is an international unlocked version. It is compatible with GSM carriers such as AT&T and T-Mobile. It is **not compatible** with CDMA carriers such as Verizon and Sprint. Please verify that your cellular carrier supports the bands for this model (MT-XT1635-32GB-WHTEU) to ensure full functionality, as LTE availability may vary in certain regions.

3. OPERATING YOUR DEVICE

3.1 Basic Navigation and Android 6.0.1

Your device runs on Android 6.0.1 (Marshmallow). Navigate through the interface using touch gestures: tap to select, swipe to scroll, pinch to zoom. The home screen provides quick access to your apps and widgets. You can customize your home screen by adding or removing icons and widgets.





12
36

30°

8

Figure 3.1: Front view of the Motorola Moto Z Play, showcasing the 5.5-inch Full HD display and front-facing components.

3.2 Fingerprint Scanner

The fingerprint scanner is integrated into the front of the device. To set up your fingerprint, go to **Settings > Security > Fingerprint** and follow the on-screen instructions. Once set up, you can use your fingerprint to unlock your phone and authorize purchases.

3.3 Camera Usage

The Moto Z Play features a 16 MP laser autofocus primary camera and a 5 MP front camera. To open the camera, tap the camera icon on your home screen or swipe up from the bottom right corner of the lock screen. Tap the screen to focus, and press the shutter button to take a photo. Explore various modes and settings within the camera application for different photography options.



Figure 3.2: Close-up view of the Motorola Moto Z Play's rear camera module and the Moto Mod connector pins at the bottom.

3.4 Moto Mods

The Moto Z Play is designed to transform with Moto Mods using interchangeable back covers. These modular

accessories attach magnetically to the back of your phone, expanding its functionality. Your device includes a standard back cover. Other Moto Mods are sold separately.





Figure 3.3: Back view of the Motorola Moto Z Play, showing the Moto logo and the magnetic connector for Moto Mods.

3.5 Battery Life and TurboPower

The Moto Z Play is equipped with a battery designed for extended use, offering up to 50 hours of battery life under optimal conditions. Utilize the TurboPower charger for rapid charging, providing significant power in a short amount of time.

4. MAINTENANCE

4.1 Software Updates

Your device will periodically receive software updates to improve performance, add new features, and enhance security. When an update is available, you will receive a notification. It is recommended to install updates over a Wi-Fi connection and with sufficient battery charge.

4.2 Cleaning the Device

To clean your phone, use a soft, lint-free cloth. Avoid using abrasive cleaners, solvents, or aerosol sprays, as these can damage the screen or finish. Do not expose the device to excessive moisture.

4.3 Battery Care

To prolong battery life, avoid exposing your phone to extreme temperatures. Do not leave your phone charging for extended periods after it has reached 100% capacity. For optimal performance, use only Motorola-approved chargers and cables.

4.4 Storage Management

Your device comes with 32GB of internal storage. To manage your storage, go to **Settings > Storage & USB**. You can free up space by uninstalling unused apps, deleting old photos/videos, or moving files to the microSD card.

5. TROUBLESHOOTING

5.1 Common Issues

- **Device not turning on:** Ensure the battery is charged. Connect the charger and try again.
- **Network connectivity issues:** Verify your SIM card is properly inserted. Check your carrier's signal strength. Remember this is an international GSM-only device.
- **Apps crashing or freezing:** Try restarting the app. If the issue persists, restart the phone. Clear the app's

cache via **Settings > Apps**.

- **Slow performance:** Close unused apps. Clear cache and temporary files. Consider a factory reset as a last resort.

5.2 Factory Reset

A factory reset will erase all data from your phone and restore it to its original factory settings. **Backup all important data before proceeding.** To perform a factory reset, go to **Settings > Backup & reset > Factory data reset** and follow the prompts.

6. SPECIFICATIONS



Figure 6.1: Angled view of the Motorola Moto Z Play, showcasing both the front display and the back panel design.

Feature	Detail
Model Name	Moto Z Play (XT1635)
Operating System	Android 6.0.1
Display	5.5 Inches, 1080 x 1920 pixels Full HD
RAM	3 GB
Internal Storage	32 GB
Expandable Storage	MicroSD up to 256 GB
Rear Camera	16 MP Laser Autofocus
Front Camera	5 MP
Battery	Lithium Polymer (up to 50 hours talk time)
Charging	USB-C, TurboPower compatible
SIM Type	Nano-SIM (Dual SIM support)
Connectivity	Cellular (GSM), USB, GPS, Wireless

Feature	Detail
Dimensions	6.16 x 3.01 x 0.28 inches
Weight	4.8 ounces (136 Grams)
Audio Jack	3.5 mm

7. WARRANTY INFORMATION

Please note: This is an international version of the Motorola Moto Z Play (XT1635) and comes with No Warranty. Any issues or defects are not covered by a manufacturer's warranty. Please refer to the seller's return policy for any potential recourse.

8. SUPPORT

For further assistance or technical support, please refer to the official Motorola support website or contact your retailer. Ensure you have your device's model number (XT1635) and any purchase information readily available.

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