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› CHUWI Hi10 Pro 10.1 inch Dual Boot Tablet PC Instruction Manual

CHUWI Hi10 Pro

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Model: Hi10 Pro

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your CHUWI Hi10 Pro 10.1 inch Dual Boot Tablet PC. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.

The CHUWI Hi10 Pro is a versatile 2-in-1 tablet featuring a 10.1-inch Full HD display, an Intel X5 processor, 4GB RAM, and 64GB ROM. It supports dual-booting between Windows 10 and Android 5.1, offering flexibility for both productivity and entertainment. The device includes a Type-C port, HDMI output, and dual cameras.

PRODUCT OVERVIEW

Familiarize yourself with the physical components and features of your CHUWI Hi10 Pro tablet.



Image: Front view of the CHUWI Hi10 Pro tablet, showcasing its sleek design.

Key Features:

- **Dual Boot System:** Seamlessly switch between Windows 10 and Android 5.1.
- **High-Resolution Display:** 10.1-inch FHD (1920x1200) screen for clear visuals.
- **Intel X5 Processor:** Efficient performance for daily tasks and entertainment.
- **Memory & Storage:** 4GB RAM and 64GB internal storage, expandable via microSD.
- **Connectivity:** USB Type-C, Micro HDMI, USB 3.0, Wi-Fi, Bluetooth.
- **Dual Cameras:** Front and rear cameras for video calls and photography.

Physical Components and Ports:

The following image illustrates the various ports and buttons on your tablet.

Full high-definition & capacitive touchscreen

1920x1200

Resolution

16:10

Aspect Ratio

350-nits

Brightness



Image: Side view of the CHUWI Hi10 Pro, highlighting the placement of ports and buttons. This includes the USB Type-C port, Micro HDMI port, and headphone jack.

- **Power Button:** Located on the side, used to power on/off or wake/sleep the device.
- **Volume Buttons:** Adjust audio volume.
- **USB Type-C Port:** For charging, data transfer, and connecting compatible accessories.
- **Micro HDMI Port:** Connect to an external display.
- **3.5mm Headphone Jack:** For audio output.
- **MicroSD Card Slot:** Expand storage capacity.
- **Docking Port:** For connecting an optional magnetic keyboard.

SETUP

1. Initial Charging

Before first use, fully charge your CHUWI Hi10 Pro. Connect the included USB Type-C cable to the tablet's Type-C port and the other end to a power adapter. The charging indicator light will illuminate. Allow several hours for a full charge.



Image: The CHUWI Hi10 Pro tablet with a USB Type-C cable connected to its charging port.

2. Powering On/Off

- **To Power On:** Press and hold the Power button until the screen lights up.
- **To Power Off:** Press and hold the Power button, then select "Power off" from the on-screen options (Windows) or follow the Android shutdown procedure. A short press will put the device to sleep or wake it up.

3. Initial Operating System Selection

Upon first boot, or after a factory reset, you may be prompted to select your preferred operating system (Windows 10 or Android 5.1). Follow the on-screen instructions to complete the initial setup for your chosen OS.

OPERATING

Switching Between Operating Systems

The CHUWI Hi10 Pro features a dual-boot system, allowing you to switch between Windows 10 and Android 5.1. There are two primary methods:

1. **From Windows to Android:**

- Locate the "Switch OS" icon on your Windows desktop (it may look like a small Android robot or a specific CHUWI utility icon).
- Click or tap the icon and confirm the switch. The tablet will restart into Android.

2. From Android to Windows:

- Locate the "Switch OS" icon in your Android app drawer or notification panel.
- Tap the icon and confirm the switch. The tablet will restart into Windows.

Magnetic Keyboard & Pen Support



Does not included Keyboard and pencil.

Image: Two CHUWI Hi10 Pro tablets side-by-side, one showing the Android 5.1 interface and the other showing the Windows 10 interface, illustrating the dual-boot capability.

Basic Navigation and Usage

- **Touchscreen:** Use gestures like tap, swipe, pinch-to-zoom for navigation in both operating systems.
- **Keyboard & Pen (Optional):** If you have the optional magnetic keyboard and stylus, attach the keyboard to the docking port. The stylus can be used for more precise input and drawing.
- **External Display:** Connect an external monitor or TV using the Micro HDMI port and an appropriate cable.

High Performance GPU
 With Intel® UHD Graphics 350-750MHz up to 750MHz, delivers uncompromised performance for mainstream mobile games.



Image: A hand using a stylus on the CHUWI Hi10 Pro tablet, which is attached to a magnetic keyboard, demonstrating support for both accessories.



Image: Illustrations showing the CHUWI Hi10 Pro being used in different configurations: tablet mode, laptop mode with keyboard, stand mode, and tent mode, highlighting its versatility.

MAINTENANCE

Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.
- Avoid using harsh chemicals, abrasive materials, or excessive moisture.

Battery Care

- Avoid completely draining the battery frequently.
- Do not expose the tablet to extreme temperatures (hot or cold), as this can degrade battery life.
- If storing the device for an extended period, ensure the battery is charged to about 50-70%.

Software Updates

- Regularly check for and install system updates for both Windows 10 and Android 5.1 to ensure optimal performance and security.
- For Windows, go to Settings > Update & Security > Windows Update.
- For Android, go to Settings > About tablet > System updates.

TROUBLESHOOTING

This section addresses common issues you might encounter with your CHUWI Hi10 Pro.

Device Does Not Power On

- Ensure the battery is sufficiently charged. Connect the tablet to the charger and wait for at least 15-30 minutes before attempting to power it on again.
- Try holding the Power button for 10-15 seconds to perform a hard reset.

Screen Is Unresponsive or Frozen

- Perform a soft reset by holding the Power button until the device restarts.
- If the issue persists, try a hard reset as described above.

Cannot Switch Operating Systems

- Ensure both operating systems are fully updated.
- Restart the tablet and try switching again.
- Verify that the "Switch OS" utility is installed and functioning correctly in both environments.

Wi-Fi or Bluetooth Connectivity Issues

- Toggle Wi-Fi/Bluetooth off and on in the device settings.
- Restart the tablet and your router/Bluetooth device.
- Ensure you are within range of the network or Bluetooth device.

SPECIFICATIONS

Detailed technical specifications for the CHUWI Hi10 Pro.

Feature	Specification
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Feature	Specification
Brand	CHUWI
Model Name	Hi10 Pro
Operating System	Android 5.1 Lollipop; Windows 10
Screen Size	10.1 Inches
Display Resolution	1920 x 1200 (FHD)
Processor	Intel X5
RAM Memory	4 GB
Storage Capacity	64 GB (expandable via MicroSD)
Front Camera	2 MP
Rear Camera	2 MP
Connectivity	Wi-Fi, Bluetooth, HDMI, USB Type-C
Item Weight	1.2 Pounds (approx. 544g)
Battery Energy Content	24.05 Watt Hours

WARRANTY AND SUPPORT

Warranty Information

The CHUWI Hi10 Pro comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact CHUWI customer support. You can typically find support contact information on the official CHUWI website or through the retailer where you purchased the device.

Online Resources:

- Visit the official [CHUWI Store on Amazon](#) for product information and updates.
- Check the CHUWI official website for drivers, firmware, and FAQs.