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Plantronics RIG 400HS

Plantronics RIG 400HS Stereo Gaming Headset

MODEL: RIG 400HS (206808-01)

Brand: Plantronics

Introduction

The Plantronics RIG 400HS Stereo Gaming Headset is engineered to provide a performance audio advantage for PlayStation 4 users. Designed for clarity and comfort, this headset allows users to discern audio cues and immerse themselves in gameplay. It features convenient inline controls for volume management and a noise-cancelling boom microphone for clear communication, which can be detached for solo play. The headset's cushioned headband and earcups are designed for extended wear.



Figure 1: Plantronics RIG 400HS Stereo Gaming Headset, showcasing its overall design.

Package Contents

- Headset frame
- Cushioned headband
- Isolating earcups with inline volume and mic mute controls
- Removable mic boom



Figure 2: The Plantronics RIG 400HS headset separated into its main components: the headset frame, the detachable boom microphone, and the audio cable with inline controls.

Features

- **Powerful Sound:** 40 mm, high-sensitivity drivers deliver crisp, powerful sound.
- **Sound Isolation:** Sound-isolating earcups with memory foam block out external noise.
- **Easy Controls:** Directly adjust game volume and mute the microphone using inline controls.
- **Cushioned Design:** Cushioned headband reduces pressure for comfort during long gaming sessions.
- **Multi-Compatibility:** Designed for PS4, the 3.5 mm connector is also compatible with Xbox One controllers, laptops, mobile phones, and tablets.



Figure 3: A detailed view of the headset's soft, sound-isolating earcup and the padded, adjustable headband.

Video 1: This video provides an overview of the Plantronics RIG 400HS headset's key features, including its noise-cancelling boom mic, cushioned headband for comfort, high-sensitivity audio drivers, and convenient inline controls for volume and muting. It also highlights the 3.5mm analog connector for broad compatibility.

Setup

1. **Attach the Boom Microphone:** Insert the detachable boom microphone into the designated port on the left earcup until it clicks securely into place. Ensure the microphone is oriented correctly for optimal voice pickup.
2. **Connect to Device:** Plug the 3.5mm analog connector from the headset's inline control cable into the audio jack of your PlayStation 4 controller, or other compatible device (e.g., Xbox One controller, laptop, mobile phone, tablet).
3. **Adjust Headset Fit:** The headset features an adjustable headband. Gently slide the earcups up or down along the frame to find a comfortable and secure fit over your ears. The cushioned earcups should fully enclose your ears for optimal sound isolation and comfort.

Video 2: This video demonstrates the unboxing and initial setup of the RIG 400HS Gaming Headset, showing how to connect it to a PlayStation 4 controller. It provides a visual guide for users on how to get started with their new headset.

Operating Instructions

1. **Volume Control:** Use the inline volume slider located on the cable to adjust the audio output level to your preference. Slide it up to increase volume and down to decrease.
2. **Microphone Mute:** The inline control unit includes a mute switch for the microphone. Slide the switch to the 'mute' position to temporarily disable your microphone, preventing your voice from being transmitted. Slide it back to 'unmute' to re-enable.
3. **Using the Noise-Cancelling Mic:** Position the flexible boom microphone close to your mouth for clear voice capture. The noise-cancelling feature helps reduce background noise, ensuring your teammates hear you clearly.
4. **Detaching the Microphone:** For solo gaming or when the microphone is not needed, gently pull the boom microphone out of its port on the earcup.



Figure 4: A detailed image showing the flexible, noise-cancelling boom microphone and the inline control unit with a volume slider and mute switch.

Maintenance

- **Cleaning Earcups:** Gently wipe the earcups with a soft, dry cloth. For deeper cleaning, a slightly damp cloth with mild soap can be used, ensuring no moisture enters the speaker grilles. Allow to air dry completely before use.

- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent internal damage. Store the cable neatly when not in use.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.

Troubleshooting

Problem	Possible Cause	Solution
No sound from headset	Headset not properly connected; volume too low; device audio settings incorrect.	Ensure 3.5mm jack is fully inserted. Check inline volume slider. Verify audio output settings on your console/device.
Microphone not working	Microphone muted; mic not properly attached; device mic settings incorrect.	Check inline mute switch. Ensure boom mic is securely attached. Verify microphone input settings on your console/device.
Sound distortion or static	Loose connection; interference; damaged cable.	Check all connections. Try connecting to a different device to rule out interference. If problem persists, cable may be damaged.

Specifications

Feature	Detail
Model Name	RIG 400HS
Item Model Number	206808-01
Connectivity Technology	Wired (3.5mm Analog Connector)
Audio Driver Type	Dynamic Driver
Driver Size	40 mm
Headphone Frequency Response	20 Hz - 20 kHz
Headphone Impedance	32 ohms
Headphone Sensitivity	111 dB SPL/V
Microphone Frequency Response	100 Hz - 10 kHz
Microphone Sensitivity	-45 dBV/Pa
Microphone Pick-up Pattern	Uni-directional (Noise-Cancelling)
Cable Length	1.3 m
Item Weight	0.988 ounces (approx. 28 grams)
Compatible Devices	Gaming Consoles (PS4, Xbox One controllers), Laptops, Desktops, Tablets, Mobile Phones

Warranty and Support

This product comes with a 1-year warranty in the US, Canada, and Mexico. For warranty details and support inquiries, please visit the official RIG Gaming website.

Online Support: RIGgaming.com/warranty