

VTech CS6919-2

VTech CS6919-2 DECT 6.0 Expandable Cordless Phone User Manual

Model: CS6919-2

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your VTech CS6919-2 DECT 6.0 Expandable Cordless Phone system. Please read this manual thoroughly before using your new phone system to ensure proper functionality and to take full advantage of its features.

The VTech CS6919-2 DECT 6.0 Expandable Cordless Phone system offers clear, interference-free communication and includes features designed for convenience and security.

Key Features:

- Full-duplex handset speakerphone for natural conversations.
- Caller ID/Call Waiting feature stores up to 30 calls.
- Backlit keypad and display for visibility in various lighting conditions.
- Versatile table- and wall-mountable base unit.
- Call block directory capable of storing up to 20 unwanted numbers.
- DECT 6.0 digital technology for secure and clear communication.
- Expandable system, supporting up to 5 handsets with a single phone jack.



Image 1.1: The VTech CS6919-2 DECT 6.0 Expandable Cordless Phone system, showing the main base unit with one handset and an auxiliary charging cradle with a second handset.

2. PACKAGE CONTENTS

Verify that your package contains the following items:

- 1 Cordless Handset (CS6919)
- 1 Cordless Handset (CS6919-2)
- 1 Telephone Base (CS6919)
- 1 Charger for the second handset
- 2 Power Adapters
- 1 Telephone Line Cord
- 2 Ni-MH Rechargeable Battery Packs
- 1 Wall Mount Bracket
- This User Manual

3. SETUP

Follow these steps to set up your VTech CS6919-2 phone system.

3.1 Battery Installation and Charging

1. **Install the Battery:** Open the battery compartment cover on the back of each handset. Connect the battery pack connector securely into the jack inside the compartment. Place the battery pack with the label "THIS SIDE UP" facing up. Close the battery compartment cover.
2. **Charge the Handset:** Place each handset face forward in its respective telephone base or charger. The CHARGE light on the handset will illuminate, indicating proper charging. Allow the handsets to charge for at least 16 hours before initial use. For optimal battery performance, keep the handsets in the charger when not in use.

3.2 Base Unit and Charger Connection

3. **Connect the Telephone Base:** Plug one end of the telephone line cord into the TEL LINE jack on the back of the telephone base. Plug the other end into a telephone wall jack.
4. **Connect the Power Adapter:** Plug the small end of the power adapter into the POWER jack on the back of the telephone base. Plug the large end into a standard electrical outlet.
5. **Connect the Charger:** For the auxiliary handset, plug the small end of its power adapter into the POWER jack on the back of the charger. Plug the large end into a standard electrical outlet.



Image 3.1: Illustration of the VTech CS6919-2 base unit and auxiliary charger, demonstrating proper placement of handsets for charging and connection points for power and telephone line cords.

3.3 Wall Mounting (Optional)

The telephone base can be mounted on a wall using the included wall mount bracket. Refer to the separate wall mount guide for detailed instructions.

4. OPERATING INSTRUCTIONS

4.1 Basic Call Functions

- **Make a Call:** Press **TALK/FLASH** or **SPEAKER**, then dial the phone number.
- **Answer a Call:** When the phone rings, press **TALK/FLASH** or **SPEAKER**.
- **End a Call:** Press **OFF/CANCEL** or place the handset back in the telephone base or charger.
- **Speakerphone:** During a call, press **SPEAKER** to switch between handset and speakerphone mode.

4.2 Caller ID

When you subscribe to Caller ID service, the caller's name and number will appear on the handset display. The phone stores information for the last 30 incoming calls.

- **Review Caller ID Log:** Press **CID** to scroll through the Caller ID log.
- **Dial from Caller ID Log:** While viewing an entry, press **TALK/FLASH** to dial the number.

4.3 Call Blocking

The call block feature allows you to prevent calls from up to 20 specific numbers. This feature requires a Caller ID subscription.

- **Add a Number to Call Block:**
 - a. Press **MENU/SELECT**.
 - b. Scroll to **Call block** and press **MENU/SELECT**.
 - c. Scroll to **Add new entry** and press **MENU/SELECT**.
 - d. Enter the phone number you wish to block (up to 30 digits).
 - e. Press **MENU/SELECT** to save.
- **Block an Incoming Call:** During an incoming call, press **CALL BLOCK** (if available on your handset model) or follow the menu options to block the number.

4.4 Handset Registration/Deregistration

Your handsets are pre-registered to the telephone base. If you purchase additional handsets or need to re-register a handset, follow these steps:

- **Deregister Handsets:** This is sometimes necessary before registering new handsets or if experiencing issues.
 - a. On the telephone base, press and hold **FIND HANDSET** for about 10 seconds until the IN USE light on the base flashes.
 - b. Immediately press **FIND HANDSET** again. All handsets registered to the base will be deregistered.
- **Register a Handset:**
 - a. Place the handset in the telephone base or charger.
 - b. On the telephone base, press and hold **FIND HANDSET** for about 4 seconds until the IN USE light on the base flashes. Release the button.
 - c. On the handset, press **#** (pound key). The handset will display "Registering..." and then "Handset Registered" if successful.

5. MAINTENANCE

5.1 Cleaning

Clean the phone and charger with a soft, slightly damp cloth. Do not use cleaning sprays or liquid cleaners. Ensure the phone is unplugged from the wall outlet before cleaning.

5.2 Battery Care

- Use only the supplied rechargeable Ni-MH battery pack.
- Do not dispose of batteries in a fire. They may explode.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin.
- To prevent fire or shock hazard, do not expose this product to water or any type of moisture.

6. TROUBLESHOOTING

If you experience difficulty with your phone, please try the suggestions below. For customer service, visit vtechphones.com.

Problem	Solution
No dial tone.	<ul style="list-style-type: none"> • Ensure the telephone line cord is securely plugged into the base and the wall jack. • Check if the power adapter is connected to the base and a working electrical outlet. • Try connecting a different phone to the wall jack to verify the line is active.
Handset displays "No Line".	<ul style="list-style-type: none"> • Ensure the telephone line cord is properly connected. • Verify the base unit has power.
Handset does not charge.	<ul style="list-style-type: none"> • Ensure the handset is correctly placed in the base or charger. The CHARGE light should be on. • Clean the charging contacts on the handset and base/charger with a dry cloth. • Check if the power adapter is securely plugged into the charger/base and a working outlet. • The battery may need replacement if it no longer holds a charge.
Poor audio quality or interference.	<ul style="list-style-type: none"> • Move the handset closer to the telephone base. • Avoid placing the base near other electronic devices (e.g., microwaves, Wi-Fi routers) that may cause interference. • Ensure the telephone line cord is not tangled with other cables.
Cannot register additional handsets.	<ul style="list-style-type: none"> • Ensure you have deregistered any old handsets if you have reached the maximum of 5. • Follow the registration steps carefully, ensuring the handset is in the base/charger and the FIND HANDSET button on the base is pressed correctly.

7. SPECIFICATIONS

Feature	Detail
Model Number	CS6919-2
Telephone Type	DECT 6.0 Cordless Phone
Number of Handsets	2 (Expandable up to 5)
Caller ID Memory	30 calls
Call Block Directory	20 numbers

Feature	Detail
Battery Type	Ni-MH rechargeable battery pack (2 AAA batteries required per handset)
Power Source	Corded Electric (AC adapter)
Product Dimensions	7 x 6 x 5 inches
Item Weight	1.57 pounds
Material	Plastic
Manufacturer	Vtech
First Available	October 5, 2016




8. WARRANTY AND SUPPORT

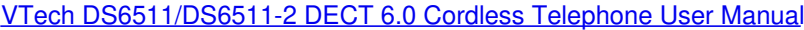
VTech products are designed to be reliable and durable. For specific warranty information, please refer to the warranty card included in your product packaging or visit the official VTech website. For technical support, frequently asked questions, or to register your product, please visit vtechphones.com or contact VTech customer service directly.



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Related Documents - CS6919-2

	<p>VTech CS6919 Series Cordless Telephone User Manual</p> <p>Comprehensive guide for the VTech CS6919 series cordless telephone, covering setup, operation, features like caller ID and call blocking, safety instructions, and warranty information.</p>
<p>VG 208 208-2</p>  <p>vtech User's manual</p>	<p>VTech VG208 / VG208-2 User Manual: Features, Safety, and Operation Guide</p> <p>Comprehensive user manual for the VTech VG208 and VG208-2 DECT 6.0 cordless phones. Learn about installation, operation, features like answering machine, caller ID, call blocking, intercom, safety instructions, and technical specifications.</p>
	<p>VTech CS5209 DECT 6.0 Accessory Handset User Manual</p> <p>User manual for the VTech CS5209 DECT 6.0 accessory handset, providing instructions on setup, registration, operation, and safety precautions. Learn how to install the battery, connect the charger, register new handsets, and understand display icons and features.</p>



VTech DS6421 Series Cordless Phone User Manual with Bluetooth & Answering System

[VTech LS6204 Accessory Handset User Manual](#)

User's manual for the VTech LS6204 accessory handset, providing instructions for setup, registration, battery installation, charging, operation, maintenance, safety, warranty, and technical specifications. Compatible with VTech LS6245 telephone systems.