NETGEAR VMA4400C

NETGEAR Arlo Pro Charging Station (VMA4400C) Instruction Manual

Model: VMA4400C

1. Product Overview

The NETGEAR Arlo Pro Charging Station (VMA4400C) is an accessory designed to efficiently charge rechargeable batteries for Arlo Pro wire-free cameras. This station features dual charging bays, allowing two batteries to be charged simultaneously, and incorporates fast charging technology for quicker power replenishment.



Image 1.1: Front view of the Arlo Pro Charging Station, showing its compact design and Arlo branding.

Key Features:

- Charges Arlo rechargeable camera batteries.
- Dual charging bays for simultaneous charging of two batteries.
- Fast charging technology for up to 4X faster charging.
- Official certified accessory, designed by Arlo.

2. Package Contents

Verify that all items listed below are included in your package:

- (1) Arlo Pro Charging Station
- (1) Camera Power Adapter
- (1) Camera Power Cable
- (1) Quick Start Guide
- (1) Window Decal



Image 2.1: Retail packaging of the Arlo Pro Charging Station, indicating included accessories.

3. Setup Instructions

1. **Connect Power Adapter:** Plug the camera power cable into the camera power adapter. Then, connect the power adapter to the charging station.
2. **Connect to Power Outlet:** Plug the power adapter into a standard electrical wall outlet.
3. **Insert Batteries:** Gently insert one or two Arlo Pro rechargeable batteries into the charging bays of the station. Ensure the batteries are correctly oriented and click into place.



Image 3.1: The Arlo Pro Charging Station with an Arlo Pro battery partially inserted, demonstrating the correct orientation for charging.

4. Operating Instructions

Charging Process:

- Once batteries are inserted and the station is powered, the LED indicator lights above each bay will illuminate.
- A **yellow/amber** light indicates that the battery is currently charging.
- A **green** light indicates that the battery is fully charged.
- The charging station supports fast charging, significantly reducing the time required to fully charge your Arlo Pro batteries.

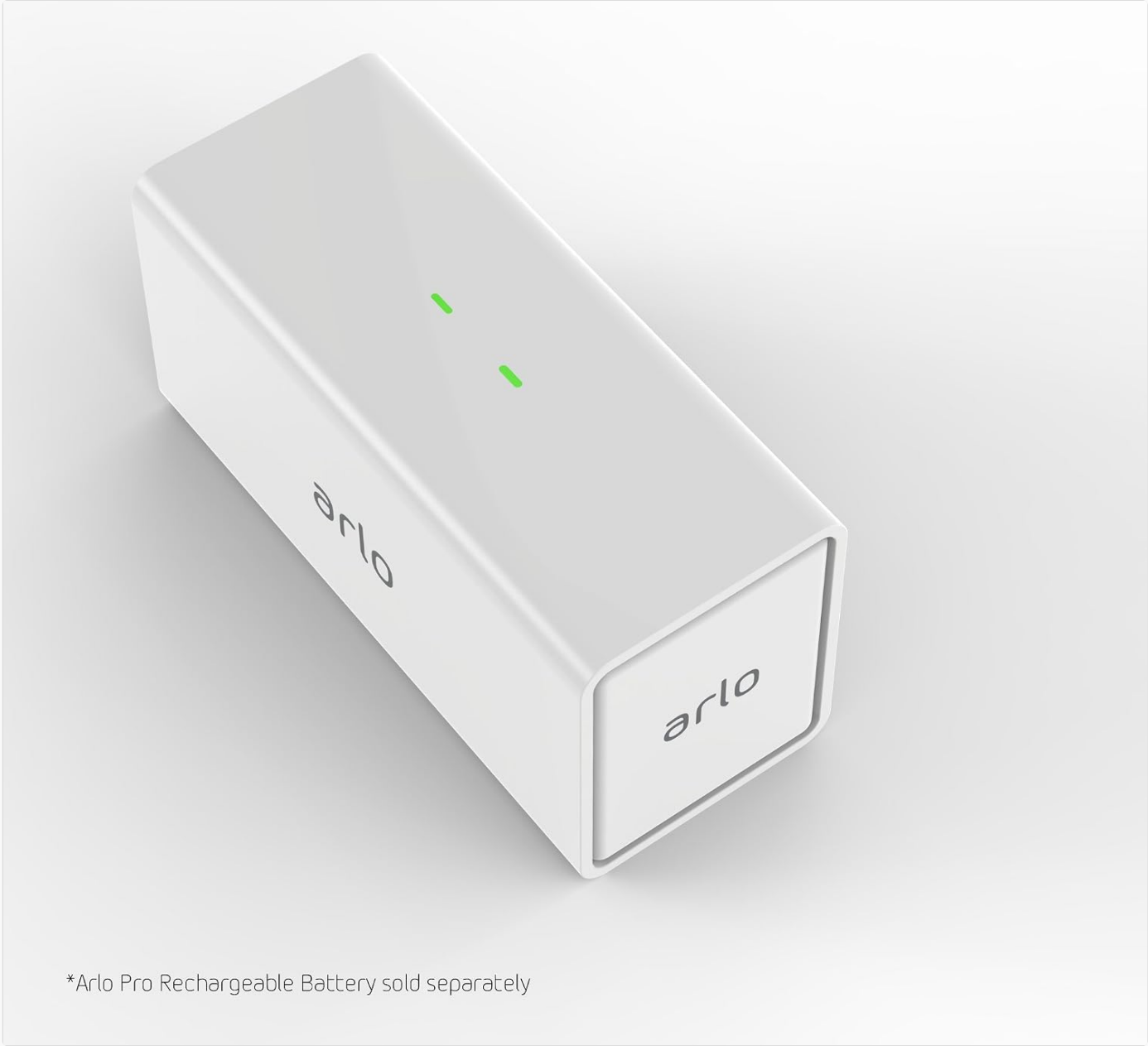


Image 4.1: Top view of the charging station, highlighting the LED indicator lights that show charging status for each battery bay.

Removing Batteries:

To remove a charged battery, gently press the battery further into its bay. It will then spring out slightly, allowing you to easily grasp and remove it.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the charging station. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the charging station in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Battery Care:** For optimal battery life, avoid fully discharging batteries frequently. It is recommended to keep spare batteries charged and ready.

6. Troubleshooting

Problem	Possible Cause	Solution
Battery not charging (no indicator light)	No power to the charging station. Battery not properly seated. Defective battery.	Ensure the power adapter is securely connected to both the station and a working wall outlet. Remove and re-insert the battery, ensuring it clicks into place. Test with a different battery if available. If the issue persists with multiple batteries, the charging station may be faulty.
One bay not charging	Battery not properly seated in that bay. Defective battery. Faulty charging bay.	Remove and re-insert the battery in the problematic bay. Swap the battery with one from the working bay to isolate if the issue is with the battery or the bay. If only one bay consistently fails to charge, contact support.
Slow charging	Using a non-standard power adapter. Charging two deeply depleted batteries simultaneously.	Ensure you are using the original Arlo power adapter provided with the charging station. While the station supports dual charging, charging two very low batteries might slightly extend the overall charging time compared to charging one at a time.

7. Specifications

Brand	NETGEAR
Model Number	VMA4400C
Product Dimensions	4.33 x 1.69 x 1.98 inches (1.69"D x 4.33"W x 1.98"H)
Item Weight	2.72 ounces
Color	White
Output Voltage	3.7 Volts
Manufacturer	Arlo Technologies, Inc
First Available Date	October 11, 2016

8. Warranty and Support

For warranty information, technical support, or further assistance, please visit the official NETGEAR or Arlo support website. You can also refer to the User Manual (PDF) for additional details.

Manufacturer: Arlo Technologies, Inc.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question