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› [JAM Voice Portable Wi-Fi and Bluetooth Speaker with Amazon Alexa \(Model HX-P590BK\) User Manual](#)

## Jam Audio HX-P590BK

# JAM Voice Portable Wi-Fi and Bluetooth Speaker with Amazon Alexa

Model: HX-P590BK

## INTRODUCTION

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The JAM Voice is a versatile portable speaker designed for audio playback via Wi-Fi and Bluetooth connectivity. It integrates with Amazon Alexa Voice Service, allowing for voice commands and interaction. The speaker is rechargeable and can be paired with other JAM Wi-Fi speakers for a multi-room audio experience. Control is managed through the free JAM app.

## PACKAGE CONTENTS

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- JAM Voice Alexa Voice Service Enabled Speaker
- USB Charging Cord

## SPEAKER OVERVIEW

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**Figure 1:** Angled front view of the JAM Voice speaker. This image shows the speaker from a slight angle, highlighting the top grille with the 'jam' logo and the accessible control buttons on the front for volume and playback.



**Figure 2:** Direct front view of the JAM Voice speaker. This image provides a straight-on perspective of the speaker, clearly showing the top grille and the control panel with its buttons.



**Figure 3:** Rear view of the JAM Voice speaker. This image highlights the back of the speaker, including the micro USB charging port, a power indicator light, a Wi-Fi status indicator, and a Bluetooth status indicator.

## SETUP

### 1. Charging the Speaker

Before initial use, fully charge the JAM Voice speaker. Connect the supplied USB charging cord to the micro USB port on the back of the speaker and to a USB power source (e.g., computer USB port or USB wall adapter). The charging indicator light will show the charging status. A full charge provides up to 4 hours of playtime.

### 2. Installing the JAM App

The JAM app is required for Wi-Fi setup and advanced control features. Download the free JAM app from your device's app store (e.g., Apple App Store for iOS or Google Play Store for Android).

### 3. Wi-Fi Network Connection

1. Ensure your JAM Voice speaker is powered on.
2. Open the JAM app on your smartphone or tablet.
3. Follow the in-app instructions to connect your speaker to your home Wi-Fi network. This process typically

involves selecting your Wi-Fi network and entering the password.

4. Once connected, the Wi-Fi indicator light on the speaker will illuminate steadily.

## 4. Bluetooth Pairing

To use the speaker via Bluetooth:

1. Press and hold the Bluetooth button on the speaker until the Bluetooth indicator light begins to flash, indicating pairing mode.
2. On your device (smartphone, tablet, etc.), go to the Bluetooth settings and select "JAM Voice" from the list of available devices.
3. Once paired, the Bluetooth indicator light on the speaker will illuminate steadily.

## OPERATING INSTRUCTIONS

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### 1. Power On/Off

Press and hold the power button (location not specified in data, assuming standard placement) for a few seconds to turn the speaker on or off.

### 2. Amazon Alexa Voice Service

To activate Alexa, tap the designated Alexa button on the speaker. Once activated, you can ask questions or issue commands, such as "What's the weather?" or "Play music." Ensure the speaker is connected to Wi-Fi for Alexa functionality.

### 3. Music Streaming

- **Via Wi-Fi:** Use the JAM app to connect to streaming services like TuneIn, iHeartRadio, Spotify, and Tidal. You can also ask Alexa to stream music from supported services.
- **Via Bluetooth:** Once paired with a device, play audio directly from your device's music library or streaming apps.

### 4. Multi-Speaker Pairing

The JAM Voice speaker can be paired with other JAM Voice speakers or any speaker in the JAM Wi-Fi lineup for a synchronized audio experience. Use the JAM app to group speakers, adjust individual volumes, or set up stereo sound (left/right channels).

*Note: When grouped for multi-room or stereo playback, Alexa voice service may only be active on the designated master speaker.*

### 5. Controls

- **Volume:** Use the volume buttons on the speaker or control via the JAM app/connected device.
- **Playback:** Use the play/pause and skip track buttons on the speaker or control via the JAM app/connected device.

## MAINTENANCE

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### 1. Cleaning

Wipe the speaker with a soft, dry cloth. Do not use liquid cleaners or abrasive materials, as they may damage the finish or internal components. Ensure no moisture enters the ports.

### 2. Battery Care

To prolong battery life, avoid fully discharging the speaker frequently. Recharge the speaker when the battery is low. If storing the speaker for an extended period, charge it to approximately 50% every few months.

## TROUBLESHOOTING

Problem	Solution
Speaker does not power on.	Ensure the speaker is charged. Connect it to a power source using the USB charging cord.
Cannot connect to Wi-Fi.	Verify your Wi-Fi network is active and the password is correct. Ensure the speaker is within range of your Wi-Fi router. Restart the speaker and your Wi-Fi router. Re-attempt Wi-Fi setup through the JAM app.
Cannot pair via Bluetooth.	Ensure the speaker is in Bluetooth pairing mode (flashing indicator light). Make sure Bluetooth is enabled on your device. Move the speaker closer to your device. Forget the device from your phone's Bluetooth settings and try pairing again.
Alexa is not responding.	Ensure the speaker is connected to a stable Wi-Fi network. Tap the Alexa button firmly. Check your internet connection.
Speaker turns off unexpectedly.	The speaker may have an auto-off feature to conserve battery. Ensure it is sufficiently charged. If connected to power, check the power source.

## SPECIFICATIONS

<b>Model Number</b>	HX-P590BK
<b>Connectivity Technology</b>	Bluetooth, Wi-Fi
<b>Audio Output Mode</b>	Stereo
<b>Power Source</b>	Battery Powered
<b>Play Time</b>	Up to 4 hours
<b>Control Method</b>	Voice, App
<b>Dimensions</b>	3 x 3 x 3 inches
<b>Item Weight</b>	9.8 ounces (0.61 Pounds)
<b>Included Components</b>	Jam Voice Alexa Voice Service Enabled Speaker, USB Charging Cord
<b>Compatible Devices</b>	Laptop, Smartphone, Tablet, Television
<b>Speaker Type</b>	Portable

## WARRANTY INFORMATION

This product comes with a **Limited Warranty**. For detailed information regarding the terms, conditions, and duration of your warranty, please refer to the documentation included with your purchase or visit the official Jam Audio website. Keep your proof of purchase for warranty claims.

## SUPPORT

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For further assistance, technical support, or frequently asked questions, please visit the official Jam Audio support website. You may also find helpful resources within the JAM app.

**Jam Audio Official Website:** [www.jamaudio.com](http://www.jamaudio.com)