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› Neato Botvac D5 Connected Robot Vacuum User Manual

Neato Robotics 945-0228

Neato Botvac D5 Connected Robot Vacuum User Manual

Model: 945-0228

INTRODUCTION

The Neato Botvac D5 Connected is a laser-guided robot vacuum designed to provide thorough and efficient cleaning for your home. Its unique D-shape allows for superior corner cleaning, while LaserSmart technology maps your environment for systematic navigation. Equipped with an ultra-performance filter, it effectively captures pet hair, dust, and allergens, ensuring a cleaner living space. This manual provides essential information for setting up, operating, and maintaining your Botvac D5 Connected.

SAFETY INFORMATION

Please read all safety instructions before operating your Neato Botvac D5 Connected. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Do not operate the robot in wet areas or near standing water.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Ensure the charging base is placed on a level surface against a wall, with adequate clear space around it.
- Do not use the robot to pick up large debris or sharp objects that could damage the brushes or vacuum mechanism.
- Regularly inspect the power cord and charging base for damage. Do not use if damaged.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

PACKAGE CONTENTS

Verify that all items are present in your Neato Botvac D5 Connected package:

- Neato Botvac D5 Connected Robot Vacuum
- Integrated Charge Base
- Power Cord
- Ultra Performance Filter (installed)

- Combo Brush (installed)
- Side Brush (installed)

SETUP

1. **Place the Charge Base:** Position the charge base against a wall in an open area, ensuring at least 3 feet of clear space on each side and 6 feet in front. Plug the power cord into the charge base and then into a wall outlet.



Side profile of the Neato Botvac D5, highlighting its compact height designed to clean under furniture.

2. **Charge the Robot:** Place the Botvac D5 onto the charge base, aligning its charging contacts with those on the base. The battery indicator light will illuminate to show it's charging. Allow the robot to fully charge before its first use (approximately 2-3 hours).
3. **Download the Neato App:** Search for "Neato" in your smartphone's app store and download the official Neato app.
4. **Connect to Wi-Fi:** Follow the in-app instructions to connect your Botvac D5 to your home Wi-Fi network. This enables remote control, scheduling, and access to advanced features like No-Go Lines and cleaning maps.

OPERATING INSTRUCTIONS

Starting a Clean

- **Manual Start:** Press the Start button on the robot. The robot will begin cleaning your entire floor plan.



Top view of the Neato Botvac D5, showing the control panel and dustbin access.

- **App Control:** Use the Neato app to start, pause, or stop cleaning from anywhere. You can also set cleaning schedules for automated cleaning.
- **Voice Control:** The Botvac D5 is compatible with Amazon Alexa and Google Home. Link your Neato account to these services to start and stop cleaning using voice commands.

Cleaning Modes

- **House Cleaning:** The robot cleans your entire floor plan using LaserSmart navigation, moving in straight lines to ensure thorough coverage.
- **Spot Cleaning:** Place the robot in a specific area and select spot clean from the app to clean a smaller, concentrated area.
- **Turbo Mode:** For a deeper clean, activate Turbo Mode via the app. This increases brush speed and suction power, ideal for pet hair and heavily soiled areas.

No-Go Lines and Floor Plans

Utilize the Neato app to draw virtual No-Go Lines on your floor plan. These lines tell your robot where not to go, preventing it from entering specific areas like pet bowls or delicate zones. The Botvac D5 supports saving multiple floor plans, allowing for customized cleaning on different levels of your home.

MAINTENANCE

Regular maintenance ensures optimal performance of your Botvac D5 Connected.

- **Empty the Dirt Bin:** Empty the dirt bin after each cleaning cycle. Press the release button to remove the bin, open

it, and discard debris.

- **Clean the Ultra Performance Filter:** Tap the filter against a trash can to remove loose debris. For best results, replace the filter every 1-2 months, or more frequently with heavy use.
- **Clean the Combo Brush:** Remove the brush from the robot and use the cleaning tool (if provided) or scissors to cut and remove any hair or debris wrapped around it.
- **Clean the Side Brush:** Remove the side brush and clear any tangled hair or debris.
- **Clean Sensors:** Use a dry cotton swab to gently wipe the cliff sensors (located on the underside of the robot) and the laser navigation turret window (on top).

TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot not connecting to Wi-Fi / Blinking red light.	Out of Wi-Fi range, network issues, or temporary robot glitch.	Move robot closer to router. Restart robot and router. Re-pair robot with app.
Robot gets stuck frequently.	Obstacles, loose cables, or bed skirts.	Clear obstacles. Use No-Go Lines in the app for problem areas.
Poor cleaning performance.	Full dirt bin, clogged filter, tangled brushes.	Empty dirt bin. Clean or replace filter. Clean main and side brushes.
Robot not returning to charge base.	Base is obstructed, robot is too far, or base is unplugged.	Ensure clear path to base. Check base power. Manually place robot on base.

SPECIFICATIONS

- **Brand:** Neato Robotics
- **Model Name:** Neato Botvac D5 Connected
- **Item Model Number:** 945-0228
- **Color:** Black
- **Form Factor:** Robotic
- **Product Dimensions:** 12.7 x 3.9 x 13.2 inches
- **Item Weight:** 8 pounds
- **Battery Life:** Up to 90 minutes
- **Power Source:** Battery Powered
- **Filter Type:** Ultra Performance Filter
- **Control Method:** Voice, App
- **Compatible Devices:** Smartphones, Smartwatches, Amazon Echo, Google Home

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Neato Robotics website or contact their customer service. Keep your proof of purchase for any warranty claims.

For additional resources, you may visit the [Neato Robotics Store on Amazon](#).

