

## Baseus FWP-E-S16

# Baseus Encok S16 Neck Hung Bluetooth Wireless In-Ear Earphone User Manual

Model: FWP-E-S16

## 1. INTRODUCTION

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Thank you for choosing the Baseus Encok S16 Neck Hung Bluetooth Wireless In-Ear Earphone. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance and longevity of your device. Please read this manual thoroughly before use.

## 2. PACKAGE CONTENTS

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Verify that all items are present in the package:

- 1 x Baseus Encok S16 Wireless Earphone
- 1 x Charging Cable
- 1 x User Manual
- 1 x Warranty Card



Image: Contents of the Baseus Encok S16 earphone package, showing the earphones, charging cable, user manual, and warranty card.

### 3. PRODUCT OVERVIEW

The Baseus Encok S16 earphones feature a neck-hung design for comfortable and secure wear. Key features include:

- **Magnetic Fixation:** Earbuds can be magnetically joined when not in use, preventing tangling and loss.
- **Adjustable Coils:** The earphone line length can be adjusted by sliding for a customized fit.
- **High Fidelity Sound:** Equipped with a dynamic speaker unit, composite diaphragm, and independent tune trope structure for clear audio.
- **Efficient Power:** Utilizes a British CSR chip and 120mAh battery for low power consumption and extended battery life.
- **Universal Compatibility:** Smartly matches with smartphones and tablet PCs, compatible with all Bluetooth 4.0 enabled devices.



Image: Close-up of the Baseus Encok S16 earbuds demonstrating their magnetic connection capability.

## 4. SETUP

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### 4.1 Charging the Earphones

1. Connect the provided charging cable to the charging port on the earphone's control unit.
2. Connect the other end of the charging cable to a USB power source (e.g., computer USB port, USB wall adapter).
3. The indicator light will illuminate during charging and turn off or change color when fully charged.
4. A full charge typically takes approximately 1.5 to 2 hours.

### 4.2 Bluetooth Pairing

1. Ensure the earphones are fully charged.
2. Press and hold the Power button on the control unit until the indicator light flashes red and blue alternately, indicating pairing mode.
3. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings.
4. Search for available devices and select "Baseus Encok S16" from the list.
5. Once connected, the indicator light will flash blue slowly or turn solid blue.
6. If prompted for a password, enter "0000".

## 5. OPERATING INSTRUCTIONS

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### 5.1 Basic Controls



Image: Close-up of the Baseus Encok S16 earphone's inline control unit, showing the power/multi-function button, volume up, and volume down buttons.

Button	Function
<b>Power Button (Center)</b>	Press and hold for 3 seconds: Power On/Off Press and hold for 5 seconds (from off): Enter Pairing Mode Single press (music): Play/Pause Single press (incoming call): Answer/End Call Press and hold for 2 seconds (incoming call): Reject Call Double press: Redial last number
<b>Volume Up (+)</b>	Single press: Increase Volume Press and hold: Next Track
<b>Volume Down (-)</b>	Single press: Decrease Volume Press and hold: Previous Track

## 5.2 Wearing the Earphones

Place the neckband around your neck, ensuring the control unit is easily accessible. Insert the earbuds comfortably into your ears. Adjust the earphone line length using the sliding coils for a secure and comfortable fit.

## 6. MAINTENANCE

- Clean the earbuds and control unit regularly with a soft, dry cloth.
- Avoid exposing the earphones to extreme temperatures, humidity, or corrosive liquids.
- Store the earphones in a cool, dry place when not in use. The magnetic earbuds can help prevent tangling during storage.
- Do not attempt to disassemble or repair the earphones yourself, as this will void the warranty.

## 7. TROUBLESHOOTING

Problem	Solution
Cannot power on	Ensure the earphones are fully charged. Press and hold the Power button for 3 seconds.
Cannot pair with device	Ensure earphones are in pairing mode (flashing red and blue). Make sure Bluetooth is enabled on your device. Move the earphones closer to your device. Restart both the earphones and your device. Clear previous Bluetooth connections on your device.
No sound or low volume	Check the volume level on both the earphones and your connected device. Ensure the earphones are properly connected to your device. Try re-pairing the earphones.
Intermittent connection	Ensure there are no obstructions between the earphones and your device. Move away from sources of strong electromagnetic interference (e.g., Wi-Fi routers, microwaves). Keep the connected device within the effective Bluetooth range (typically 10 meters).

## 8. SPECIFICATIONS

Feature	Detail
Brand	Baseus
Model Number	FWP-E-S16
Connectivity Technology	Bluetooth
Bluetooth Version	4.0 (compatible with devices enabling Bluetooth 4.0)
Form Factor	In Ear, Neck Hung
Control Type	Voice Control, Touch (via buttons)
Battery Capacity	120mAh
Weight	30 Grams
Included Components	Wireless Earphone, Charging Cable, User Manual, Warranty Card

## 9. WARRANTY AND SUPPORT

This product comes with a Limited Warranty. Please refer to the included Warranty Card for detailed terms and conditions regarding coverage and duration.

For technical support or warranty claims, please contact your retailer or visit the official Baseus website for customer service information.

**Global Trade Identification Number (GTIN):** 06953156264489

