

PlayStation 3001566

PlayStation 4 Platinum Wireless Headset User Manual

Model: 3001566

INTRODUCTION

The PlayStation Platinum Wireless Headset provides an immersive audio experience for your PlayStation 4 system. It features 7.1 Virtual Surround Sound and 3D Audio technology, designed to deliver detailed soundscapes. The headset includes advanced, built-in dual microphones for clear communication and an extended-life battery for prolonged use. Its design prioritizes comfort and focus during gameplay.

PRODUCT OVERVIEW

The Platinum Wireless Headset is engineered for enhanced gaming audio. Key features include:

- **7.1 Virtual Surround Sound:** Delivers rich, highly positional virtual surround sound.
- **3D Audio:** In compatible PS4 games, experience an immersive audio environment with sound emanating from all directions.
- **Multi-device Compatibility:** Connects wirelessly to PS4 and personal computers. Can connect to PlayStation VR headsets or mobile devices using the included 3.5mm audio cable.
- **Advanced Dual Microphones:** Built-in microphones with noise-cancelling capabilities for clear voice capture.



Figure 1: Front view of the PlayStation 4 Platinum Wireless Headset.





Figure 2: Side view of the headset showing controls on the earcup.

SETUP

1. **Charging the Headset:** Before first use, fully charge the headset using the provided USB cable connected to a PlayStation 4 system or a USB power adapter. The charging indicator light will change when fully charged.
2. **Connecting to PlayStation 4 (Wireless):**
 - Insert the wireless USB adapter into a USB port on your PlayStation 4 console.
 - Turn on the headset by sliding the power switch to position "1" or "2" (for custom audio modes). The headset should automatically pair with the USB adapter. A blue indicator light on both the headset and adapter confirms connection.

3. Connecting to PC (Wireless):

- Insert the wireless USB adapter into a USB port on your PC.
- Turn on the headset. The PC should recognize the headset as an audio device.

4. Connecting to Mobile Device/PS VR (Wired):

- Connect the included 3.5mm audio cable to the headset's audio jack and to your mobile device or PlayStation VR headset. Note that 7.1 Virtual Surround Sound and 3D Audio features are not available in wired mode.

- 5. **Headset Companion App:** Download the "Headset Companion App" from the PlayStation Store on your PS4 to customize audio modes and update headset firmware.

OPERATING INSTRUCTIONS

Controls:

- **Power Switch (OFF/1/2):** Turns the headset on/off and selects between standard audio (1) or a custom audio mode (2).
- **Volume Rocker:** Adjusts the overall volume.
- **Chat/Game Balance Buttons:** Adjusts the balance between game audio and chat audio.
- **Mute Button:** Mutes or unmutes the microphone.
- **3D Audio Switch:** Activates or deactivates the 3D Audio feature (available in supported games).

Custom Audio Modes:

Utilize the Headset Companion App on your PS4 to create and save up to two custom audio modes. These modes can be selected using the power switch on the headset (position 1 for standard, position 2 for custom mode 1 or 2, depending on app configuration).

Video Overview:

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Video 1: An official overview of the PlayStation Platinum Wireless Headset, highlighting its features and design.

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Video 2: A detailed look at the PlayStation 4 Platinum Wireless Headset's functionality.

MAINTENANCE

- **Cleaning:** Wipe the headset with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.
- **Handling:** Handle the headset with care to prevent damage to the headband and earcups.

TROUBLESHOOTING

- **No Audio/Poor Audio Quality:**
 - Ensure the headset is fully charged and powered on.

- Verify the USB wireless adapter is securely plugged into the PS4 or PC.
- Check the volume levels on both the headset and the connected device.
- If using wired connection, ensure the 3.5mm cable is fully inserted.
- Try resetting the headset and re-pairing with the USB adapter (refer to the official online manual for specific reset instructions).
- Update headset firmware via the Headset Companion App.

• **Microphone Not Working:**

- Check if the microphone mute button on the headset is engaged.
- Verify microphone settings on your PS4 or PC.
- Ensure the headset is properly connected and recognized as an input device.

• **Short Battery Life:**

- Ensure the headset is fully charged before each use.
- Battery performance can degrade over time with usage.

SPECIFICATIONS

Feature	Detail
Brand	PlayStation
Model Number	3001566
Ear Placement	Over Ear
Item Weight	0.6 kg
Battery Average Life	10 hours
Audio Driver Size	50 millimeters
Frequency Range	20 Hz - 20,000 Hz
Compatible Devices	Gaming Consoles (PS4), Personal Computers, Virtual Reality Headsets, Mobile Devices
Connectivity Technology	Wired, Wireless
Headphone Jack	3.5 mm Jack
Wireless Technology	Bluetooth (via USB dongle)

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official PlayStation support website or the documentation included with your product. Keep your proof of purchase for warranty claims.
Official PlayStation Support: www.playstation.com/support

