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Wantek WK-RJ4

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Model: WK-RJ4

1. INTRODUCTION

The Wantek RJ9 Wired Phone Headset WK-RJ4 is designed for clear communication in professional environments. Featuring a noise-cancelling microphone and comfortable design, it is compatible with a wide range of landline IP phones. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance.



Image 1.1: Wantek RJ9 Wired Phone Headset, showing the earpiece, microphone boom, and in-line controls.

2. KEY FEATURES

- **Crystal Clear Audio:** Wideband sound for natural listening experience and a noise-cancelling microphone to reduce background noise.
- **Hearing Protection:** Acoustic Shock Protection Circuit safeguards your hearing during calls.
- **Durable Construction:** Precision design with quality plastics and a unibody headband for enhanced durability.
- **All-Day Comfort:** Super lightweight design with an adjustable headband and soft leatherette ear cushions.
- **Convenient Controls:** Professional in-line microphone mute and volume controls.
- **Flexible Microphone:** 330° rotatable microphone boom arm, allowing use on either the left or right side.

UNPARALLELED AUDIO EXPERIENCE



Image 2.1: A user wearing the Wantek headset, highlighting the clear audio experience.

3. PACKAGE CONTENTS

Please ensure all items are present in your package:

- Wantek RJ9 Wired Phone Headset
- In-line Volume and Mute Control

- RJ9 Connection Cable
- Multiple RJ9 Adapters (for compatibility with various phone models)

BROAD COMPATIBILITY

Fits for most phones with RJ9 jack

Compatible Brand:

Polycom	Plantronics	Avaya
ShoreTel	Toshiba	Digium
Nortel	Norstar	Meridian
Mitel	Zultys	InterTel
Aastra	NEC	Allworx



Rj9 headset port



Image 3.1: The Wantek headset and its primary components as received in the package.

4. COMPATIBILITY

This headset is designed for landline phones with an RJ9 jack. It is **NOT** compatible with smartphones or computers (2.5mm, 3.5mm, or USB plugs are not included).

Compatible Phone Models (including but not limited to):

- **Yealink:** SIP-T19P, T20P, T21P, T22P, T26P, T27P, T28P, T41P, T23G, T29G, T32G, T38G, T40G, T42G, T46G, T48G, T41S, T42S, T48S, T53, T53W, T54W, T57W, T58A, VP59, T41S SFB, T42S SFB, T46S SFB, T48S SFB, T55A SFB, T56A SFB, T58A SFB, MP56 etc.
- **Avaya:** J139, J169, J179 and 1608, 1616, 9608G, 9611G, 9620, 9621G, 9630, 9640, 9640G, 9641G, 9650, 16CC IP Phones
- **Grandstream:** GXP1200, GXP1400, GXP1405, GXP1450, GXP1610, GXP1615, GXP1620, GXP1625, GXP1628, GXP1630, GXP1760, GXP1780, GXP1782, GXP2000, GXP2010, GXP2020, GXP2100, GXP2110, GXP2120, GXP2124, GXP2135, GXP2140, GXP2160, GXP2170, GXP2200, GXP280, GXP285, GXV3005, GXV3006, GXV3175, GXV3240, GXV3275 IP Phones
- **Snom:** 300, 320, 360, 370, 710, 720, 760, 820, 821, 870, D715, D725, D375, D785
- **Panasonic:** KX-T Series phones such as: KX-T2260, KX-T2310, KX-T2315, KX-T2365, KX-T2368, KX-T7220, KX-T7230, KX-T7330, KX-T7420C, KX-T7433, KX-T7665, KX-T7740, KX-HDV130
- **Cisco:** 7902, 7905, 7905G, 7906G, 7910, 7910+SW 7911, 7912 IP Phones
- **Huawei:** ET325, ET523, ET525, ET685, 6805, 6810, 6830, 6850, 6870, 7810, 7820, 7830, 7850, 7870, 7910, 7950
- **Wildix:** WP410, WP480, WP480G, WP490, WP490G
- **Zultys:** ZIP 33G, 36G, 37G, 33i, 35i Cortelco Fanvil: C58, C58P, C62, C66
- **Alcatel temporis:** IP200, IP800 AltiGen: IP805 Obihai: OBi1062 Aastra: 6737i



Image 4.1: A visual representation of the headset's broad compatibility with various phone brands, including a note that it is not for computers or cell phones.

Important: If your phone model is not listed, please contact Wantek for compatibility advice before purchase.

5. SETUP INSTRUCTIONS

Follow these steps to connect your Wantek RJ9 headset to your landline phone:

1. Locate the RJ9 headset or handset port on your landline phone. This port typically resembles a standard telephone jack but is smaller.
2. Plug the RJ9 connector from your Wantek headset directly into the designated RJ9 port on your phone. No additional adapters are typically required for compatible phones.
3. If you experience issues with audio or microphone function, try using the included RJ9 adapters. These adapters can resolve pin configuration differences between various phone models.

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Video 5.1: This video demonstrates the physical features of the Wantek headset, including the 330° rotatable microphone, soft ear cushions, adjustable headband, soft T-pad, and the in-line controls for microphone mute and volume. It also shows the simple plug-and-play connection of the RJ9 jack to a landline phone.



Image 5.1: A close-up view of the RJ9 jack, which connects the headset to compatible landline phones.

6. WEARING AND ADJUSTMENT

For optimal comfort and audio performance, adjust the headset as follows:

- **Headband Adjustment:** Gently extend or retract the headband to fit your head size comfortably. The headband is designed to be flexible.
- **Microphone Positioning:** The microphone boom arm can rotate 330°. Position the microphone approximately 1-2 cm from your mouth for the best voice pickup. The microphone can be worn on either the left or right ear.
- **Ear Cushion Comfort:** The soft leatherette ear cushions are rotatable for comfortable wearing and can be adjusted to sit properly over your ear.
- **Soft T-Pad:** The soft T-pad on the opposite side of the earpiece provides additional stability and comfort.



Image 6.1: A diagram illustrating the adjustable headband, replaceable ear cushions, soft leather ear cushions, noise-cancelling microphone, 330° bendable boom arm, and overall adjustability for comfortable wearing.



Image 6.2: A close-up showing the adjustable headband mechanism.

7. OPERATING THE HEADSET

The headset features convenient in-line controls for managing your calls:

- **Microphone Mute Switch:** Slide the switch to 'OFF' to mute your microphone. Slide to 'ON' to unmute.
- **Volume Control:** Use the volume slider to adjust the listening volume to your preferred level.

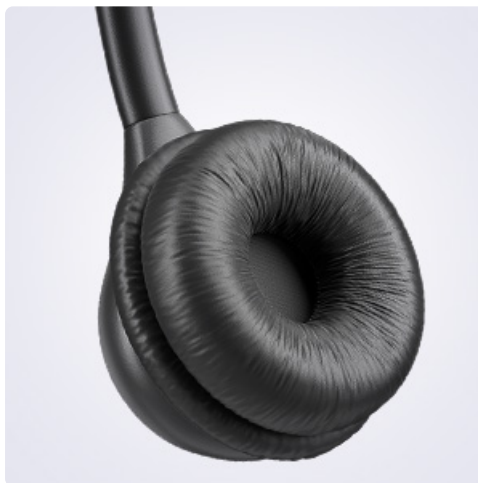


Image 7.1: A close-up view of the in-line controls, showing the mute switch and volume slider.

8. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your headset, follow these care guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Management:** Avoid tightly coiling the cable or subjecting it to sharp bends, which can damage internal wires.
- **Ear Cushions:** Periodically check ear cushions for wear and tear. Replace them if they become damaged or uncomfortable.

9. TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common problems and solutions:

- **No Audio or Poor Audio Quality:**

- Ensure the RJ9 connector is fully inserted into the phone's headset port.
- Check the in-line volume control and ensure it is not set to minimum.
- Verify that your phone model is listed as compatible. If not, or if issues persist, try using the different RJ9 adapters included with your headset. Some phone models require a specific pin configuration.
- Test the headset on another compatible phone if possible to rule out a phone-specific issue.

- **Microphone Not Working:**

- Ensure the microphone mute switch on the in-line control is set to 'ON' (unmuted).
- Confirm the microphone boom arm is positioned correctly near your mouth.
- As with audio issues, check compatibility and try different RJ9 adapters if provided.

- **Headset is Uncomfortable:**

- Adjust the headband length to fit your head.
- Rotate the ear cushion and microphone boom for optimal positioning.

If these steps do not resolve your issue, please contact Wantek customer support for further assistance.

10. SPECIFICATIONS

Feature	Specification
Model Number	WK-RJ4
Connectivity Technology	Wired (RJ9 Jack)
Ear Placement	Over Ear
Form Factor	On Ear
Microphone	Noise Cancelling
Control Type	Volume Control, Microphone Mute
Impedance	32 Ohms
Frequency Range	20 Hz - 20,000 Hz
Material	Plastic
Item Weight	102.06 g (3.6 Ounces)
Product Dimensions	17.53 x 14.48 x 5.33 cm
Country of Origin	China

11. WARRANTY AND SUPPORT

Your Wantek RJ9 Wired Phone Headset WK-RJ4 comes with a comprehensive warranty and dedicated customer support:

- **Warranty:** All purchases are protected by a 30-day money-back guarantee and a 1-year warranty.
- **Customer Support:** For any compatibility questions, technical assistance, or warranty claims, please contact Wantek customer service via sales@iwantek.com.