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HOMCOM 820-043

HOMCOM Electric Fireplace Model 820-043 User Manual

Model: 820-043

1. Introduction

Thank you for choosing the HOMCOM Electric Fireplace Model 820-043. This electric fireplace is designed to provide efficient and safe heating for spaces up to 30 m², while creating a cozy ambiance with its realistic LED flame effect. It operates without smoke or dust, offering a clean and environmentally friendly heating solution. Please read this manual thoroughly before installation and operation to ensure proper use and safety.



Image 1.1: The HOMCOM Electric Fireplace providing warmth and ambiance in a living room.

2. Safety Instructions

Important: Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- Read all instructions before using this fireplace.
- Do not operate any fireplace with a damaged cord or plug, or if the fireplace has malfunctioned or been dropped or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 meter (3 feet) from the front of the fireplace and away from the sides and rear.
- To prevent a possible fire, do not block air intakes or exhaust openings in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

- This fireplace is equipped with an automatic shut-off device in case of overheating, ensuring safety. If it overheats, it will turn off automatically. Unplug the unit and allow it to cool down before restarting.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- This product is certified with CE, EMC, GS, and RoHS standards, and includes a European standard plug.



Image 2.1: Key safety features including overheating protection and coverage area.

3. Package Contents

Please check that all components are present and undamaged before assembly and installation.

- HOMCOM Electric Fireplace Unit
- Expansion screws for wall mounting

- Standard screws for assembly/installation
- User Manual (this document)

4. Setup and Installation

The HOMCOM Electric Fireplace offers versatile placement options: it can be placed on the floor or fixed to a wall.

4.1 Floor Placement

1. Choose a stable, level surface for the fireplace.
2. Ensure there is adequate clearance from combustible materials (refer to Safety Instructions).
3. Plug the fireplace into a suitable electrical outlet.

4.2 Wall Mounting

1. Select a suitable wall location, ensuring it can support the weight of the fireplace (10.2 kg).
2. Mark the desired mounting points on the wall using the provided template or by measuring the fireplace's mounting holes.
3. Drill pilot holes at the marked locations.
4. Insert the expansion screws into the drilled holes.
5. Carefully lift the fireplace and align its mounting brackets with the screws.
6. Secure the fireplace to the wall using the provided screws.
7. Ensure the fireplace is securely fastened before plugging it in.



Image 4.1: Examples of fireplace placement in various room types.



Image 4.2: The fireplace installed within a decorative mantel.

5. Operating Instructions

The HOMCOM Electric Fireplace features user-friendly controls for heat and flame effects.

5.1 Controls Overview



Image 5.1: Detailed view of the control panel.

- **Brightness Control Knob:** Adjusts the intensity of the LED flame effect. Turn clockwise to increase brightness, counter-clockwise to decrease.
- **On/Off Switch:** Powers the unit on or off.
- **Power Level Switches:** Selects the heating output.
  - One switch engaged: 1000 W heating.
  - Both switches engaged: 2000 W heating.

5.2 Using the Fireplace

1. Ensure the fireplace is properly plugged into a grounded electrical outlet.
2. Turn on the main On/Off switch.
3. To activate the flame effect, adjust the brightness control knob to your desired level. The LED flame effect can be used independently without the heating function.
4. To activate heating, engage one or both power level switches for 1000 W or 2000 W output, respectively.

5. To turn off the heating, disengage the power level switches. To turn off the flame effect and the entire unit, turn off the main On/Off switch.



Image 5.2: The realistic LED flame effect.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

6.1 Cleaning

- Always unplug the fireplace from the power outlet and allow it to cool completely before cleaning.
- Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or solvents.
- Gently wipe the glass panel with a soft, lint-free cloth. Do not spray liquid directly onto the glass.
- Periodically vacuum the air intake and exhaust vents to remove dust and debris, ensuring proper airflow.

6.2 Storage

If storing the fireplace for an extended period, unplug it and store it in a dry, cool location, preferably in its original packaging to protect it from dust and damage.

7. Troubleshooting

If you encounter issues with your fireplace, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power supply. Main switch is off.	Check if the power cord is securely plugged in. Ensure the wall outlet is functional. Turn on the main On/Off switch.
No heat output.	Heating switches are off. Overheating protection activated.	Engage the 1000W or 2000W power level switches. Unplug the unit, allow it to cool for 10-15 minutes, then plug it back in and restart. Ensure vents are not blocked.
Flame effect not working.	Brightness knob is set to minimum. Main switch is off.	Adjust the brightness control knob. Ensure the main On/Off switch is engaged.
Unusual noise or smell.	Dust accumulation. First use (minor smell is normal).	Unplug and clean the unit (refer to Maintenance). If the smell persists or is strong, discontinue use and contact support.

If the problem persists after attempting these solutions, please contact customer support.

8. Specifications

Detailed technical specifications for the HOMCOM Electric Fireplace Model 820-043.

Feature	Specification
Model Number	820-043
Brand	HOMCOM
Color	Golden
Material	Metal, Plastic
Dimensions (Overall)	48.2 cm (width) x 18.5 cm (depth) x 59.2 cm (height)
Product Weight	10.2 kg
Power Output	1000 W / 2000 W (adjustable)
Voltage	240 Volts
Heating Area	Up to 30 m^2

Feature	Specification
Special Features	LED Flame Effect, Overheating Protection, Independent Flame Operation
Installation Type	Floor Standing or Wall Mount
Certifications	CE, EMC, GS, RoHS



Image 8.1: Product dimensions.

9. Warranty and Support

For warranty information, please refer to the documentation provided at the time of purchase or contact your retailer. For technical

support or inquiries, please reach out to HOMCOM customer service through their official website or the contact information provided with your product.

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