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> [Whirlpool Magicook 20BC 20 L Convection Microwave Oven User Manual](#)

Whirlpool Magicook 20BC

Whirlpool Magicook 20BC 20 L Convection Microwave Oven

User Manual

1. INTRODUCTION

Thank you for choosing the Whirlpool Magicook 20BC 20 L Convection Microwave Oven. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before using the oven and keep it for future reference.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions before using the appliance.
- Do not operate the oven if the cord or plug is damaged, if it is not working properly, or if it has been damaged or dropped.
- Do not heat liquids or other foods in sealed containers as they are liable to explode.
- Only use utensils that are suitable for use in microwave ovens.
- Do not use corrosive chemicals or vapors in this appliance.
- Close supervision is necessary when the appliance is used by or near children.
- Do not use this appliance for commercial purposes. It is intended for household use only.
- Ensure proper ventilation around the oven.
- Always ensure the turntable is correctly positioned before operation.

3. PRODUCT OVERVIEW

The Whirlpool Magicook 20BC is a versatile 20-liter convection microwave oven designed for a family of 3-4 people. It features a feather touch control panel for easy operation and a 24.5 cm recessed turntable.

Key Features:

- **20 Litre Capacity:** Ideal for small to medium-sized families.
- **118 Auto Cook Menus:** A wide variety of pre-programmed settings for different dishes.
- **10 Power Levels:** Offers precise control over cooking intensity.
- **Combi Mode:** Combines microwave, grill, and convection for efficient cooking.
- **Convection Mode:** Allows for baking and roasting.

- **Grill Mode:** For browning and crisping food.
- **Defrost Function:** Manually defrosts food by weight.
- **Feather Touch Panel:** Easy-to-use and clean control interface.
- **Auto Start:** Simplifies cooking by setting mode and time.

Components:



Figure 1: Front view of the Whirlpool Magicook 20BC Microwave Oven. This image shows the sleek black exterior, the control panel on the right, and the oven door.



Figure 2: Angled view of the Whirlpool Magiccook 20BC Microwave Oven, highlighting its compact design and control panel layout.



Figure 3: Interior view of the microwave oven with the door open, showing the stainless steel cavity and the turntable support.



Figure 4: Close-up of the feather touch control panel, displaying the digital display, auto cook menu options, and function buttons.

Included Components (Starter Kit):

Your microwave oven comes with a starter kit to enhance your cooking experience. The kit typically includes:

- 1 Cooking Bowl
- 1 Coral Bowl
- 1 Marigold Bowl
- 1 Measuring Cup
- 1 Cereal Bowl
- 1 Spatula
- 1 Idli Stand



Figure 5: Image showing the various components included in the Whirlpool Microwave Starter Kit, such as bowls, measuring cup, spatula, and idli stand.

4. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your microwave oven.

Unpacking:

- Remove all packaging materials from inside and outside the oven.
- Check the oven for any damage, such as dents or a misaligned door. Do not operate if damaged.
- Ensure all accessories, including the turntable and roller ring, are present.

Placement:

- Place the oven on a flat, stable surface strong enough to hold its weight.
- Ensure adequate ventilation: leave at least 10 cm of space at the back, 20 cm at the sides, and 30 cm above the oven.
- Keep the oven away from heat sources and strong magnetic fields.
- Do not block air vents.

Electrical Connection:

- Plug the oven into a properly grounded electrical outlet.
- Do not use extension cords or adapters.
- Ensure the voltage matches the rating label on the oven.

5. OPERATING INSTRUCTIONS

This section details how to use the various functions of your Whirlpool Magicook 20BC microwave oven.

Control Panel Overview:

The feather touch control panel allows for easy selection of cooking modes, time, and power levels. Refer to Figure 4 for a visual guide to the control panel buttons.

Basic Microwave Cooking:

1. Place food in a microwave-safe container on the turntable.
2. Close the oven door securely.

3. Press the **MICRO** button.
4. Use the **TIME** buttons (+ or -) to set the desired cooking time.
5. Press **START/+30sec** to begin cooking.
6. To adjust power levels, press the **POWER LEVEL** button (if available, or cycle through MICRO presses) and then use the **TIME** buttons to select from 10 power levels.

Convection Cooking:

Use this mode for baking and roasting, similar to a conventional oven.

1. Place food on the appropriate rack (if provided) in the oven.
2. Press the **CONV/COMBI** button until **CONV** mode is selected.
3. Set the desired temperature using the **TIME** buttons.
4. Set the cooking time using the **TIME** buttons.
5. Press **START/+30sec** to begin.

Grill Cooking:

Ideal for browning and crisping food.

1. Place food on the grill rack.
2. Press the **GRILL/COMBI** button until **GRILL** mode is selected.
3. Set the desired cooking time using the **TIME** buttons.
4. Press **START/+30sec** to begin.

Combi Mode (Convection Combi, Grill Combi):

This mode combines different heating methods for faster and more even cooking.

1. Place food in the oven.
2. Press the **CONV/COMBI** or **GRILL/COMBI** button to select the desired combi mode (e.g., C-1, C-2).
3. Set the cooking time using the **TIME** buttons.
4. Press **START/+30sec** to begin.

Auto Cook Menu:

The oven features 118 pre-programmed auto cook menus for various dishes.

1. Refer to the auto cook menu chart (usually inside the oven door or in a separate guide) to find the appropriate menu number for your food.
2. Press the **AUTO COOK MENU** button (or corresponding food category button).
3. Use the **TIME** buttons to select the menu number and/or food weight/servings.
4. Press **START/+30sec** to begin cooking.

Defrost Function:

This function allows you to defrost frozen food based on its weight.

1. Place the frozen food in a microwave-safe container.
2. Press the **DEFROST** button.
3. Use the **TIME** buttons to input the weight of the food.
4. Press **START/+30sec** to begin defrosting.

Timer Function:

The timer can be used independently or during cooking.

- To set the clock, press the **CLOCK** button and use the **TIME** buttons to set the current time. Press **CLOCK** again to confirm.
- To use as a kitchen timer, press the **TIMER** button (if separate) or set time without selecting a cooking mode, then press **START/+30sec**.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

General Cleaning:

- Always unplug the oven before cleaning.
- Clean the interior and exterior surfaces with a damp cloth and mild detergent. Avoid abrasive cleaners.
- For stubborn food splatters, place a bowl of water with lemon slices inside and microwave for a few minutes to loosen residue, then wipe clean.
- Wash the turntable and roller ring in warm, soapy water. They are usually dishwasher safe.
- Clean the door seals and surrounding areas to ensure a proper seal.

Care for the Starter Kit:

- The bowls and other accessories in the starter kit are typically microwave-safe and can be washed with regular dish soap.
- Always check for specific care instructions provided with the kit.

7. TROUBLESHOOTING

If you encounter issues with your microwave oven, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Oven does not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Ensure plug is firmly in outlet; Close door securely; Check household fuse/circuit breaker.
Food not heating	Incorrect cooking time/power level; Door not closed properly; Utensil not microwave-safe.	Adjust time/power; Close door firmly; Use microwave-safe cookware.
Sparking inside oven	Metal or foil in oven; Food splatters/grease buildup.	Remove all metal objects; Clean oven interior thoroughly.
Turntable not rotating	Turntable not properly seated; Obstruction under turntable.	Re-seat turntable and roller ring; Remove any obstructions.

If the problem persists after trying these solutions, please contact Whirlpool customer service.

8. SPECIFICATIONS

Feature	Detail
Brand	Whirlpool
Model Name	MAGicook 20BC

Feature	Detail
Capacity	20 Litres
Colour	Black
Special Feature	Touch Panel
Installation Type	Countertop
Wattage	800 Watts
Number of Power Levels	10
Timer Function	Available
Heating Method	Convection
Defrost System Type	Defrost
Number of Programs	118 (Auto Cook Menus)
Item Weight	14400 Grams
Material Type	Stainless Steel (Cavity)
Included Components	Microwave oven and Starter kit

9. WARRANTY AND SUPPORT

Warranty Information:

Your Whirlpool Magicook 20BC Convection Microwave Oven comes with a **2-year warranty on the magnetron** from the date of purchase. Please retain your purchase receipt as proof of warranty.

The warranty covers manufacturing defects in the magnetron. It does not cover damage caused by misuse, accident, unauthorized repair, or normal wear and tear.

Customer Support:

For any service requests, technical assistance, or warranty claims, please contact Whirlpool customer service. You can find contact details on the official Whirlpool website or your product registration card.

When contacting support, please have your model number (Magicook 20BC) and purchase details ready.