

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Shure](#) /
- › [Shure SE215 Sound Isolating Earphones User Manual](#)

## Shure SE215

# Shure SE215 Sound Isolating Earphones User Manual

Model: SE215

## INTRODUCTION

This manual provides comprehensive instructions for the Shure SE215 Sound Isolating Earphones. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your earphones. The SE215 earphones are designed to deliver detailed sound with enhanced bass, providing an immersive listening experience by blocking external noise.

## PRODUCT OVERVIEW

The Shure SE215 Sound Isolating Earphones feature a single dynamic driver for clear sound and rich bass. Their sound-isolating design effectively blocks up to 37 dB of ambient noise, making them ideal for on-stage monitoring or everyday use in noisy environments. The durable, detachable cable allows for easy replacement and customization.



**Figure 1:** Shure SE215 Sound Isolating Earphone. This image shows the black earphone unit with the Shure logo clearly visible on its translucent casing, revealing internal components. The foam eartip is attached, and the connection point for the detachable cable is visible at the top.

## Key Features:

- **Sound Isolating Design:** Blocks up to 37 dB of ambient noise.
- **Dynamic MicroDriver:** Delivers detailed sound with enhanced bass.
- **Detachable Cable:** Durable, reinforced cable with formable wire for secure placement.
- **Comfortable Fit:** Includes multiple sizes of sound isolating sleeves for personalized comfort.

## SETUP

---

### 1. Attaching the Cable:

1. Identify the left (L) and right (R) indicators on the earphone units and the cable connectors. This product is for the left side only, so ensure you are using the correct earphone unit.
2. Align the colored dot on the cable connector with the colored dot on the earphone unit (e.g., blue for left).
3. Push the connector firmly into the earphone unit until it clicks into place. Do not force it.

### 2. Selecting and Installing Eartips:

Proper eartip selection is crucial for sound isolation and bass response. Experiment with the included eartips to find the best fit for your ear canal.

- **Foam Sleeves:** Compress the foam sleeve by rolling it between your fingers before inserting it into your ear. Hold it in place for 10-15 seconds while the foam expands to create a seal.
- **Soft Flex Sleeves:** Simply push the sleeve into your ear canal until a comfortable seal is achieved.

### 3. Wearing the Earphones:

The SE215 earphones are designed to be worn with the cable over the ear for a secure fit and to reduce cable noise.

1. Insert the earphone into your ear canal.
2. Wrap the cable over the top of your ear and behind your head. The formable wire section of the cable should be molded to fit snugly around your ear.
3. Adjust the cable cinch to secure the cable behind your head.

## OPERATING YOUR EARPHONES

---

### Connecting to Audio Source:

Plug the 3.5 mm jack of the earphone cable into the headphone output of your audio device (e.g., smartphone, tablet, music player, computer). Ensure the connection is secure.

### Volume Control:

Adjust the volume directly on your audio device. The SE215 earphones do not feature inline volume controls.

### Sound Isolation:

For optimal sound isolation, ensure a proper seal is achieved with the selected eartips. A good seal will significantly reduce ambient noise and enhance bass response.

## MAINTENANCE

---

### Cleaning the Earphones:

- Regularly remove eartips and clean them with a damp cloth. Allow them to dry completely before reattaching.
- Use the provided cleaning tool to gently remove any earwax or debris from the nozzle of the earphone unit. Be careful not to push debris further into the nozzle.
- Wipe the earphone body and cable with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.

## Storage:

When not in use, store your SE215 earphones in the included carrying case to protect them from dust, moisture, and physical damage. Avoid extreme temperatures.

## Cable Care:

Avoid sharply bending or twisting the cable. When disconnecting, pull from the connector, not the cable itself. The detachable cable design allows for easy replacement if damaged.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound or low volume	<ul style="list-style-type: none"> <li>• Cable not fully connected.</li> <li>• Audio source volume too low.</li> <li>• Earphone nozzle blocked by earwax.</li> <li>• Damaged cable or earphone unit.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure cable is securely attached to both earphone and audio device.</li> <li>• Increase volume on your audio device.</li> <li>• Clean the earphone nozzle using the cleaning tool.</li> <li>• Try a different cable or contact Shure support if the unit is damaged.</li> </ul>
Poor sound quality / Lack of bass	<ul style="list-style-type: none"> <li>• Improper eartip seal.</li> <li>• Incorrect eartip size.</li> </ul>	<ul style="list-style-type: none"> <li>• Re-insert the earphone to ensure a tight seal.</li> <li>• Try different sizes or types of eartips to find the best fit.</li> </ul>
Earphones fall out easily	<ul style="list-style-type: none"> <li>• Improper fit or eartip size.</li> <li>• Cable not worn over the ear correctly.</li> </ul>	<ul style="list-style-type: none"> <li>• Experiment with different eartip sizes and types.</li> <li>• Ensure the cable is molded securely over your ear.</li> </ul>

## SPECIFICATIONS

Feature	Detail
Model Name	SE215
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Audio Driver Type	Dynamic Driver
Frequency Range	22 Hz – 17.5 kHz
Noise Control	Sound Isolation
Ear Placement	Over Ear
Form Factor	In Ear

Feature	Detail
Color	Black
Item Weight	2 pounds
Included Components	Cable

## WARRANTY AND SUPPORT

---

For warranty information and technical support, please refer to the official Shure website or contact Shure customer service directly. Keep your proof of purchase for warranty claims.

**Shure Official Website:** [www.shure.com](http://www.shure.com)

© 2024 Shure Incorporated. All rights reserved.  
Shure and SE215 are trademarks of Shure Incorporated.