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SIE CUH-ZWA1J

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INTRODUCTION

The SIE DUALSHOCK 4 USB Wireless Adapter (Model CUH-ZWA1J) enables wireless connection of a DUALSHOCK 4 controller to a PC. This adapter facilitates the use of all DUALSHOCK 4 functions, including various buttons, analog sticks, touchpad, light bar, motion sensor, vibration, and stereo headphone/microphone terminal, with compatible PC applications such as PlayStation 4 (PS4) Remote Play for Windows PC and Mac.



Image: Front view of the SIE DUALSHOCK 4 USB Wireless Adapter.

SETUP

1. Connect the Adapter to Your PC

Insert the DUALSHOCK 4 USB Wireless Adapter into an available USB port on your Windows PC or Mac. The

operating system should automatically detect the device and install necessary drivers.



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Image: DUALSHOCK 4 USB Wireless Adapter connected to a laptop with a DUALSHOCK 4 controller.

2. Pair Your DUALSHOCK 4 Controller

To establish a wireless connection between the adapter and your DUALSHOCK 4 controller, follow these steps:

1. **Initiate Pairing Mode on the Adapter:** Gently push the USB adapter into the port for approximately 3 seconds. The blue LED light on the adapter will begin to blink rapidly, indicating it is in pairing mode.
2. **Initiate Pairing Mode on the DUALSHOCK 4 Controller:** Simultaneously press and hold the **SHARE** button and the **PS** button on your DUALSHOCK 4 controller until the light bar on the controller begins to flash rapidly.
3. **Complete Pairing:** The adapter and controller will automatically connect. Once paired, the light bar on the controller will turn solid, and the adapter's LED will stop blinking and remain solid blue.

3. Install Required Software

For full functionality, ensure that "PlayStation 4 (PS4) Remote Play" software is installed on your Windows PC or Mac. This software allows you to remotely control your PS4 and utilize all DUALSHOCK 4 features.

OPERATING INSTRUCTIONS

Once the adapter and controller are paired, you can use your DUALSHOCK 4 controller wirelessly with compatible applications on your PC.

Controller Functions

The adapter supports all standard DUALSHOCK 4 functions:

- **Buttons:** All face buttons, shoulder buttons, and trigger buttons.

- **Analog Sticks:** Precise control for movement and camera.
- **Touchpad:** Functions as a mouse or for specific in-game interactions.
- **Light Bar:** Provides visual feedback, such as player identification.
- **Motion Sensor:** Gyroscope and accelerometer for motion-controlled gameplay.
- **Vibration Function:** Haptic feedback for immersive experiences.
- **Stereo Headphone/Microphone Terminal:** Connect a headset for audio and voice chat.

Software Compatibility

The adapter is designed to work seamlessly with applications like PlayStation 4 Remote Play. For other PC games, compatibility may vary. Some games may require third-party wrappers (e.g., Steam's controller configuration or DS4Windows) to fully utilize the DUALSHOCK 4's features, especially if they are primarily designed for X-Input controllers.

MAINTENANCE

To ensure the longevity and optimal performance of your DUALSHOCK 4 USB Wireless Adapter, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to gently wipe the adapter. Avoid using liquid cleaners or solvents, as these can damage the device.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures. Protect the USB connector from dust and physical damage.
- **Handling:** Avoid dropping the adapter or subjecting it to strong impacts. Always insert and remove the adapter carefully from USB ports.

TROUBLESHOOTING

If you encounter issues with your DUALSHOCK 4 USB Wireless Adapter, refer to the following common problems and solutions:

- **Problem: Adapter not recognized by PC.**
Solution: Ensure the adapter is fully inserted into a functional USB port. Try a different USB port. Restart your PC.
- **Problem: DUALSHOCK 4 controller does not pair with the adapter.**
Solution: Confirm both the adapter and controller are in pairing mode (adapter's blue LED blinking rapidly, controller's light bar flashing rapidly). Ensure no other Bluetooth devices are interfering. Repeat the pairing process carefully as described in the "Setup" section.
- **Problem: Controller disconnects frequently.**
Solution: Ensure the adapter is not obstructed and is within reasonable range of the controller. If the connection is lost after unplugging and re-plugging the adapter, you may need to re-sync the controller.
- **Problem: Controller functions are not fully recognized in a game.**
Solution: Verify that the game supports DUALSHOCK 4 controllers. For some games, especially those designed for Xbox controllers, you may need to use third-party software (e.g., Steam's controller configuration or DS4Windows) to map the DUALSHOCK 4 inputs correctly.
- **Problem: Adapter recognized as an audio device only.**
Solution: This can occur if the pairing process was not completed correctly. Ensure you follow the specific pairing steps, including pressing the adapter into the USB port to initiate its pairing mode.

SPECIFICATIONS

Feature	Detail
Model Number	CUH-ZWA1J
Product Dimensions	0.71 x 2.95 x 0.35 inches (18 x 75 x 9 mm)
Item Weight	2.15 ounces (61 grams)
Hardware Interface	USB
Data Link Protocol	USB
Compatible Devices	Desktop PCs
Compatible Operating System Family	MacOS, Windows
Manufacturer	Sony Interactive Entertainment Inc.

WARRANTY INFORMATION

Specific warranty terms and conditions for the SIE DUALSHOCK 4 USB Wireless Adapter (Model CUH-ZWA1J) may vary by region and retailer. Please retain your proof of purchase.

For detailed warranty information, please refer to the documentation included with your product or visit the official Sony Interactive Entertainment website for your region.

CUSTOMER SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official Sony Interactive Entertainment support website.

You can typically find support contact information, FAQs, and troubleshooting guides on their official product support pages.