ScreenBeam SBWD960A

ScreenBeam 960 Wireless Display Receiver User Manual

Model: SBWD960A

1. INTRODUCTION

The ScreenBeam 960 Wireless Display Receiver is designed to provide a seamless and efficient wireless presentation experience in professional environments such as meeting rooms, classrooms, and collaborative workspaces. It enables native screen mirroring from a wide range of devices, eliminating the need for cables, adapters, or additional software.

This receiver supports Miracast for Windows and Android devices, and wireless display for Apple devices (macOS/iOS), ensuring broad compatibility. Its features include extended desktop mode, support for interactive touch displays, and integration with the Central Management System (CMS) for enterprise-level manageability and security.

Image 1.1: The ScreenBeam 960 Wireless Display Receiver, a compact black device with a central ScreenBeam logo and a green indicator light.

2. WHAT'S IN THE BOX

Upon opening the package, please verify that all the following components are included:

- ScreenBeam 960 Receiver Unit
- Quick Start Guide and Regulatory Documents
- Power Supply
- HDMI Cable

Image 2.1: Visual representation of the ScreenBeam 960 package contents, including the receiver, power supply, HDMI cable, and documentation. Below it, a detailed diagram highlights the device's ports: USB Port, Audio Out, VGA-in, VGA-out, Ethernet Port, HDMI Port, Power, and Factory Reset button.

3. Setup Guide

3.1 Physical Connection

1. **Connect to Display:** Connect one end of the provided HDMI cable to the HDMI OUT port on the ScreenBeam 960 receiver and the other end to an available HDMI input on your display or projector. If using VGA, connect a VGA cable to the VGA-out port.
2. **Connect Power:** Plug the power supply into the DC IN port on the receiver, then plug the power adapter into a wall outlet. The device will power on automatically.
3. **(Optional) Ethernet Connection:** For network-based wireless display or CMS management, connect an Ethernet cable from your network router/switch to the Ethernet port on the receiver.
4. **(Optional) USB Connection:** If using an interactive touch display, connect a USB cable from the display's USB port to the USB port on the ScreenBeam 960.
5. **(Optional) Audio Out:** If separate audio output is desired, connect an audio cable from the Audio Out port to an external audio system.

3.2 Initial Configuration

Once powered on, the ScreenBeam 960 will display a welcome screen on the connected display. This screen will provide instructions for connecting your device, including the network name (SSID) and password if applicable. For advanced configuration, including network settings and CMS integration, refer to the Central Management System section.

4. Operating Instructions

4.1 Connecting Your Device

The ScreenBeam 960 supports native wireless display technologies, meaning no additional apps or dongles are required for most devices.

- **Windows Devices (Miracast):** On your Windows 10/11 device, press **Windows key + K** or navigate to **Settings > System > Display > Connect to a wireless display** Select the ScreenBeam 960 from the list of available devices.
- **Android Devices (Miracast):** On most Android devices (Android 7 and later), look for a 'Cast', 'Screen Mirroring', 'Smart View', or 'Wireless Display' option in your quick settings or display settings. Select the ScreenBeam 960.
- **Apple Devices (macOS/iOS - Wireless Display over Network):** Ensure your Apple device (macOS 12 and later, iOS 12 and later) is connected to the same network as the ScreenBeam 960. Use the AirPlay icon (for iOS) or Screen Mirroring option (for macOS) in Control Center or System Preferences to select the ScreenBeam 960.

Image 4.1: A chart detailing the compatible operating systems and devices for the ScreenBeam 960, distinguishing between Miracast P2P Wireless Display (Windows 11/10 22H2+, Android 7+) and Wireless Display over Network (Windows 11/10 22H2+, macOS 12+, iOS 12+).

4.2 Display Modes

- **Mirrored Display:** Your device's screen content is duplicated on the connected display.
- **Extended Desktop Mode:** Allows you to use the connected display as an extension of your device's desktop, enabling multitasking while presenting. This mode is particularly useful for managing different content across your notebook, desktop, or tablet.

4.3 Seamless Switching and Collaboration

The ScreenBeam 960 facilitates quick transitions between presenters without interruptions. Multiple users can connect to the same receiver, allowing for effortless content sharing and collaboration. With interactive touch display support, users can share, control, and mark up content directly on the front-of-room display.

EXPERIENCE SEAMLESS CONNECTIVITY

Anyone Can Connect!
Say goodbye to setup hassles and hello to effortless meetings and smooth presenter transitions. No cables, apps or buttons needed!

Image 4.2: A group of professionals in a modern meeting room, with one person presenting wirelessly to a large screen using the ScreenBeam 960, illustrating effortless meetings and smooth presenter transitions.

Image 4.3: An illustration emphasizing that the ScreenBeam 960 supports unlimited users, any content, any device, and any operating system on the same Wi-Fi network, promoting effortless collaboration.

5. CENTRAL MANAGEMENT SYSTEM (CMS)

The ScreenBeam 960 includes a free perpetual license for the Central Management System (CMS) software. CMS provides IT departments with enterprise-class security and manageability for ScreenBeam receivers within their network.

5.1 CMS Capabilities

- Deploy and manage multiple devices remotely.
- Configure and group devices.
- Customize and apply policies.
- Push firmware updates.
- Rename receivers.

- Manage display ports.
- Change PIN pairing password.

CMS can also run in a stand-alone unmanaged mode for plug-and-play use in smaller deployments.

Image 5.1: A visual summary of the Central Management System (CMS) software included with ScreenBeam, highlighting its capabilities for IT to deploy, manage, configure, and update receivers, and its ability to run in stand-alone mode.

6. TROUBLESHOOTING

If you encounter issues with your ScreenBeam 960, try the following troubleshooting steps:

- **No Display Output:**
  - Ensure the receiver is properly powered on and the power indicator light is active.
  - Verify that the HDMI/VGA cable is securely connected to both the receiver and the display.

- Check that the display is set to the correct input source (e.g., HDMI 1, VGA).
- Try a different HDMI/VGA cable or display.

- **Unable to Connect Device:**

  - Ensure your device's wireless display feature is enabled and actively searching.
  - For Apple devices, confirm both the device and the ScreenBeam 960 are on the same Wi-Fi network.
  - Restart both your source device and the ScreenBeam 960 receiver. You can restart the receiver by unplugging and re-plugging the power cable.
  - Check for any firewall or network security settings that might be blocking the connection.
  - Ensure your device's operating system is up to date.

- **Poor Performance (Lag, Disconnections):**

  - Reduce the distance between your source device and the ScreenBeam 960.
  - Minimize interference from other wireless devices (e.g., cordless phones, microwaves).
  - Ensure the ScreenBeam 960 has adequate ventilation to prevent overheating.
  - If using Wireless Display over Network, ensure your Wi-Fi network has sufficient bandwidth and signal strength.

- **Factory Reset:** If issues persist, a factory reset can resolve many problems. Locate the 'Factory Reset' button (often a small pinhole) on the receiver (refer to Image 2.1 for location). Use a paperclip to press and hold the button for approximately 10 seconds until the device restarts. This will revert all settings to their default values.

7. SPECIFICATIONS

Product Dimensions	1 x 6.6 x 6.6 inches
Item Weight	10.4 ounces (0.65 Pounds)
Model Number	SBWD960A
Brand	ScreenBeam
Hardware Interface	USB, HDMI
Color	Black
Compatible Devices	Wireless Display (Windows, Android, Apple)
Data Link Protocol	USB
Supported Resolution	Up to 1080p30 HD
Audio Support	5.1 audio
First Available Date	August 23, 2016

8. Maintenance

To ensure optimal performance and longevity of your ScreenBeam 960 receiver, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device is placed in a location with adequate airflow to prevent overheating. Do not block ventilation openings.
- **Firmware Updates:** Regularly check for and apply firmware updates through the Central Management System (CMS) to ensure the device has the latest features, performance improvements, and security patches.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place away from direct sunlight and extreme temperatures.

9. Warranty and Support

For information regarding the product warranty, please refer to the warranty card included in your product packaging or visit the official ScreenBeam website. Technical support and additional resources, including detailed user guides and FAQs, are available through the ScreenBeam support portal.

Online Resources:

- Official ScreenBeam Website: www.screenbeam.com
- User Guide (PDF): Download User Guide

Documents - ScreenBeam – SBWD960A

ScreenBeam Pro
Wireless Display for
Intel Pro WiDi
Firmware: V2.11.x.x/V9.11.x.x

User Manual
V0.93

For Catalog # SBWD100BE02/SBWD950P/SBWD960A
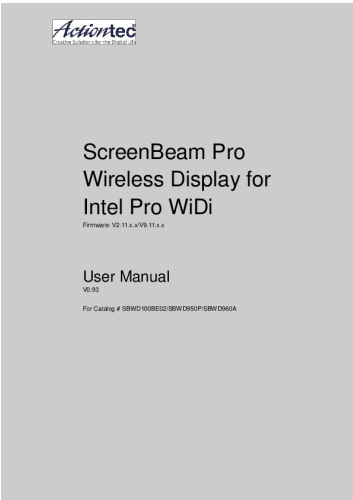
[pdf] User Manual Instructions Catalog

ScreenBeam 960A User Manual ENG FCC actiontec Actiontec Electronics Inc SBWD960A 960 LNQSBWD960A sbwd960a
ScreenBeam Pro Wireless Display for Intel Pro WiDi Firmware: V2.11.x.x/V9.11.x.x
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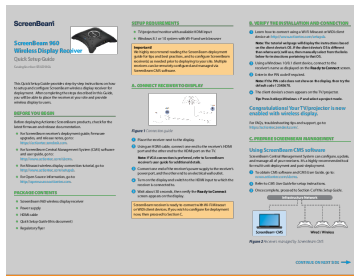
[pdf] Quick Start Guide Instructions Documentation Guide Flyer Release Notes Catalog

screenbeam 960 ncs quick start guide 2018 10

ScreenBeam 960 Wireless Display Receiver Quick Setup Guide Catalog Number: **SBWD960A** This Quick Setup Guide provides step-by-step instructions on how to setup and configure ScreenBeam wireless display receiver for deployment. After completing the steps described in this Guide, you will be able to pla...

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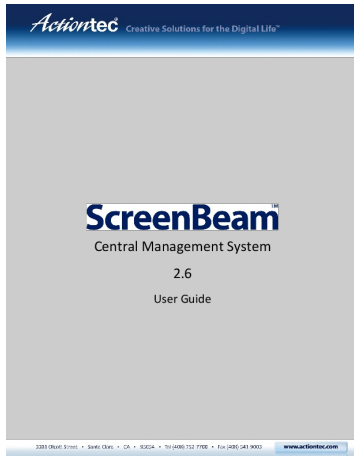
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Central Management System 2.6 User Guide Document and Software Copyrights This Actiontec Document ... ent System Page 32 Section 2 Setting up Receivers For receivers of hardware model #SBWD950A or #**SBWD960A** , they can connect to the LAN or Wireless LAN network directly for CMS. For receivers of ha...

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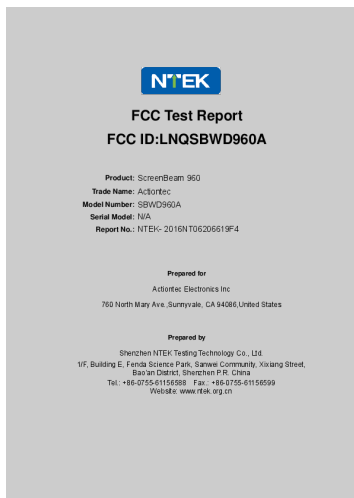
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FCC Test Report FCC ID:LNQ**SBWD960A** Product: ScreenBeam 960 Trade Name: Actiontec Model Number: **SBWD960A** Serial Model: N/A Report No.: NTEK-2016NT06206619F4 Prepared for Actiontec Electronics Inc 760 North Mary Ave.,Sunnyvale, CA 94086,United States Prepared by Shenzhen NTEK Testing Technology Co., ...

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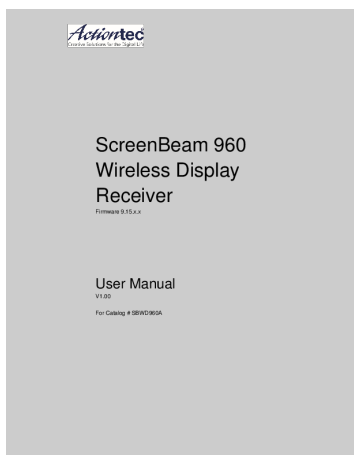
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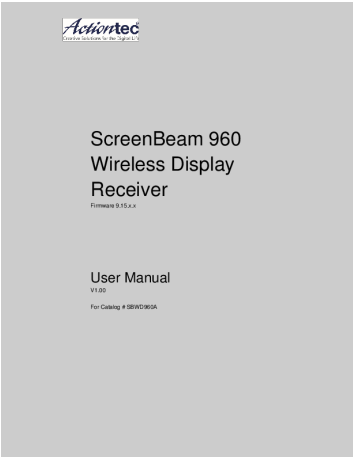
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FCC RADIO TEST REPORT FCC ID:LNQ**SBWD960A** Product ScreenBeam 960 Trade Name Actiontec Model Name **SBWD960A** Serial Model N/A Report No. NTEK-2016NT06206619F2 Prepared for Actiontec Electronics Inc 760 North Mary Ave.,Sunnyvale, CA 94086,United States Prepared by Shenzhen NTEK Testing Technology Co., Lt...

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ScreenBeam CMS Enterprise Deployment Guide

For CMS version 4.3

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ScreenBeam CMS Enterprise Deployment Guide

For CMS version 4.4.15.0

[ScreenBeam CMS Enterprise Deployment Guide | Setup and Management](#)

Comprehensive guide for deploying, configuring, and managing ScreenBeam CMS Enterprise software and ScreenBeam receivers. Covers system requirements, installation, user management, receiver provisioning, and advanced features for IT professionals.

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ScreenBeam 960
ワイヤレスディス
プレイ受信機

ユーザーマニュアル
（基本編）
V1.0
対象カタログ番号:SBWD960

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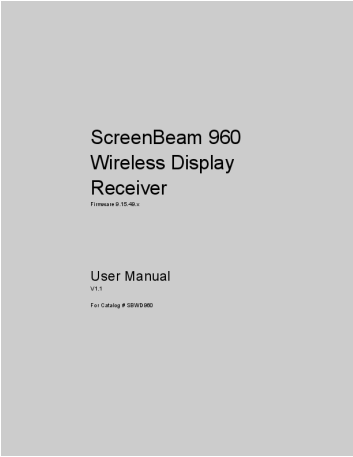
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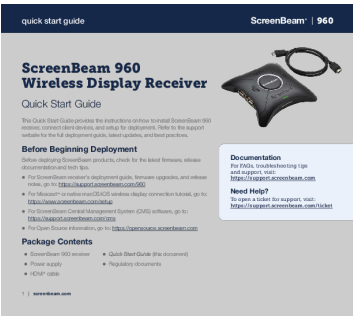
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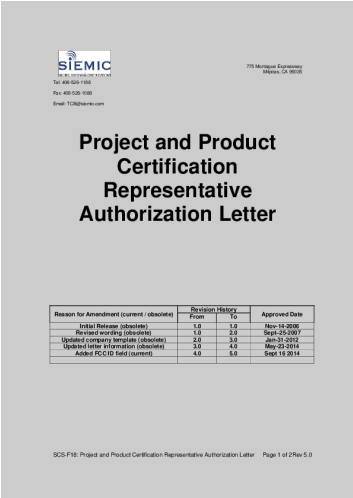
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Tel: 408-526-1188 Fax: 408-526-1088 Email: TCB siemic.com 775 Montague Expressway Milpitas, CA 9503 ... Certification Body for certifying for the following project s : Product: ScreenBeam 960 FCC ID: LNQ**SBWD960A** Model Name: **SBWD960A** Trade mark: Actiontec Sincerely, Signature Angela Yao/Program Manage...
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Interactive Digital Whiteboard ScreenBeam Datasheet Touch90 screenbeam 2018 02

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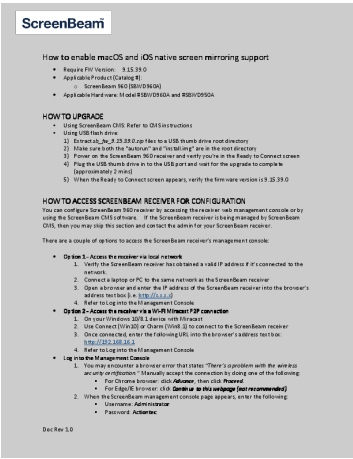
[pdf] Instructions Catalog

Microsoft Word How to enable macOS and iOS native mirroring support rtf sla screenbeam 2018 10
How to enable macOS and iOS native screen mirroring support Require FW Version: 9.15.39.0 Applicable Product Catalog # : o ScreenBeam 960 **SBWD960A** Applicable Hardware: Model #**SBWD960A** and #SBWD950A HOW TO UPGRADE Using ScreenBeam CMS: Refer to CMS instructions Using USB flash drive: 1 Extra...
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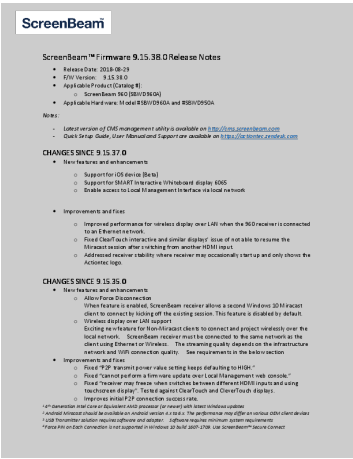
[pdf] User Manual Quick Start Guide Release Notes Catalog

Microsoft Word Release Notes for ScreenBeam FW 9 15 38 0 rtf sla screenbeam 2018 10 |||
ScreenBeamTM Firmware 9.15.38.0 Release Notes Release Date: 2018-08-29 F/W Version: 9.15.38.0 Applicable Product Catalog # : o ScreenBeam 960 **SBWD960A** Applicable Hardware: Model #**SBWD960A** and #SBWD950A Notes: - Latest version of CMS management utility is available on http://cms.screenbeam.com...
lang:en score:28 filesize: 211.95 K page_count: 8 document date: 2018-08-30

[pdf] Datasheet Catalog

ScreenBeam 960 Wireless Display Receiver Actiontec Datasheet ScreenBeam960 22 screenbeam 2018 06
datasheet ScreenBeamTM 960 ScreenBeam 960 Wireless Display Receiver With Interactive Touch Suppo ... rprise-class security and manageability that IT departments need. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS screenbeam.com 960 Advanta...
lang:en score:28 filesize: 494.79 K page_count: 4 document date: 2018-01-05

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ScreenBeam 960 Wireless Display Receiver Actiontec Datasheet ScreenBeam960 20 1 screenbeam 2018 02
datasheet ScreenBeamTM 960 ScreenBeam 960 Wireless Display Receiver With Interactive Touch Suppo ... rprise-class security and manageability that IT departments need. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS screenbeam.com 960 Advanta...
lang:en score:28 filesize: 497.72 K page_count: 4 document date: 2017-09-05

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ScreenBeam 960 Wireless Display Receiver Actiontec Datasheet ScreenBeam960 24a screenbeam 2018 07

datasheet ScreenBeamTM 960 ScreenBeam 960 Wireless Display Receiver With Interactive Touch Suppo ... rprise-class security and manageability that IT departments need. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS * Touchscreen feature suppor...

lang:en score:27 filesize: 537.75 K page_count: 4 document date: 2018-07-27

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ScreenBeam 960 Wireless Display Receiver Actiontec Datasheet ScreenBeam960 26 screenbeam 2018 08

datasheet ScreenBeamTM 960 ScreenBeam 960 Wireless Display Receiver With Interactive Touch Suppo ... rprise-class security and manageability that IT departments need. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS * Touchscreen feature suppor...

lang:en score:27 filesize: 534.8 K page_count: 4 document date: 2018-08-17

[pdf] Troubleshooting Guide Datasheet

ScreenBeam Central Management System CMS Actiontec Datasheet CentralMgmtSystemCMS 8 screenbeam 2019 03 |||

data sheet ScreenBeamTM Central Management System ScreenBeam Central Management System CMS Cen ... Internal corporate DNS server Included with ScreenBeam Receivers ScreenBeam 960 Catalog numbers: **SBWD960A**, SBWD960B ScreenBeam 750 Catalog numbers: SBWD750E, Ethernet version; SBWD750W, Wireless v...

lang:en score:27 filesize: 390.29 K page_count: 4 document date: 2019-01-11

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960Datasheet CHS v11 20200116 screenbeam cn sites 10 2020 01

960 ScreenBeam 960 app ScreenBeam 960WindowsApple Android ScreenBeam ScreenBeam ScreenBeam ScreenBeamHDMIUSB Skype SBWD 960 **SBWD960A** ScreenBeam 960 ScreenBeam CMS ScreenBeam 960 CMS CMS HDMIUSB Skype / Miracast P2P Windows 101607 Android 4.2 Window...

lang:es score:27 filesize: 360.55 K page_count: 2 document date: 2020-01-16

[pdf] Datasheet

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960 ScreenBeam 960 app ScreenBeam 960WindowsApple Android ScreenBeam
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ScreenBeam 960 CMS CMS HDMIUSB Skype MaciPadiPhone pin4pin8pinpin pin
16:1016:94:3 USB 2.0USBUIBC, AGO Autonomous Group Ow...
lang:es score:27 filesize: 187.35 K page_count: 2 document date: 2024-11-01

[pdf] Datasheet Catalog

Untitled sb960 datasheet screenbeam 2025 04 |||
data sheet ScreenBeam 960 ScreenBeam 960 Wireless display receiver for small
business and startu ... ce room, ScreenBeam easily connects to room displays,
projectors, control systems. CATALOG NUMBERS **SBWD960A** ScreenBeam 960
Wireless Display Receiver SB960MOUNT ScreenBeam 960 Mounting Kit Every
Scree...
lang:en score:27 filesize: 143.59 K page_count: 2 document date: 2025-04-17

[pdf] Datasheet Catalog

ScreenBeam 960 DataSheet alloys au Documents |||
data sheet ScreenBeamTM 960 ScreenBeam 960 Enterprise-grade wireless display
receiver Without ap ... om displays, projectors, control systems, and Skype Room
systems via HDMI and USB. CATALOG NUMBERS **SBWD960A** ScreenBeam 960
Wireless Display Receiver with ScreenBeam CMS SB960MOUNT ScreenBeam 960
Mo...
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[pdf] Datasheet Catalog

Actiontec Datasheet ScreenBeam960 35 screenbeam 2019 02

data sheet ScreenBeamTM 960 ScreenBeam 960 Enterprise-grade wireless display receiver Without ap ... om displays, projectors, control systems, and Skype Room systems via HDMI and USB. CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS SB960MOUNT ScreenBeam 960 Mo...

lang:en score:27 filesize: 211.76 K page_count: 2 document date: 2018-12-21
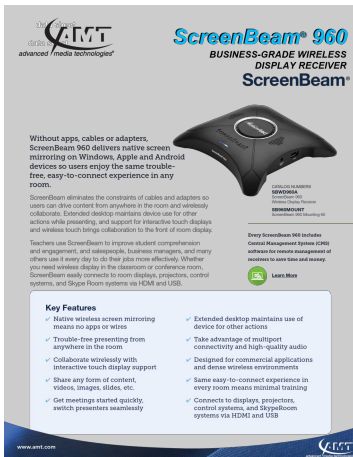
[pdf] Datasheet Catalog

ScreenBeam Datasheet 960 44 goamt 2019 12 |||

data sheet data sheet MODEL ScreenBeam 960 BUSINESS-GRADE WIRELESS DISPLAY RECEIVER Without apps, ... om displays, projectors, control systems, and Skype Room systems via HDMI and USB. CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver SB960MOUNT ScreenBeam 960 Mounting Kit Every Scr...

lang:en score:27 filesize: 558.35 K page_count: 2 document date: 2019-12-10

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SB CC brochure CHS v5 0 20180209 screenbeam sites 10 2019 04

ScreenBeamTM Classroom Commander ScreenBeam Classroom Commander Windows 10 http://v.you ... ScreenBeam LAN IT USB ScreenBeamUSB Windows Ink 4 screenbeam.com ScreenBeam 960 **SBWD960A** Classroom Commander SBCC01L CMS SBCMS01L Miracast ScreenBeam 28 Mic...

lang:en score:27 filesize: 2.88 M page_count: 8 document date: 2018-02-09

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datasheet 960 Wireless Display Receiver for Medium-to-Large Scale Deployments The ScreenBeam 960 ... isplay with ease and users may present from anywhere in the room. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS www.screenbeam.com 960 Adva... lang:en score:27 filesize: 427.38 K page_count: 3 document date: 2016-09-01

[pdf] Borchure

ScreenBeam Classroom Commander Wireless Orchestration SolutionBrochure WirelessOrchestration 16 screenbeam 2018 06

solutionbrochure ScreenBeamTM Classroom Commander ScreenBeam Classroom Commander Wireless Orches ... m.com Three Components, One Complete Solution ScreenBeam 960 Wireless Display Receiver CATALOG # **SBWD960A** Creates a secure in-room hub enabling local wireless connectivity with no impact on school... lang:en score:27 filesize: 1.19 M page_count: 8 document date: 2018-01-08

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ScreenBeam 960 sb960 datasheet voip24sklep pl p file 043e4cdc46f2e3b2b5ae4186b77e1008 |||

data sheet ScreenBeam 960 ScreenBeam 960 Wireless display receiver for small business and startu ... room displays, projectors, control systems, and UC Room systems via HDMI and USB. CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver SB960MOUNT ScreenBeam 960 Mounting Kit Every Scr... lang:en score:27 filesize: 409.08 K page_count: 2 document date: 2023-12-20

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Actiontec Datasheet ScreenBeam960 21 screenbeam 2018 01 |||

datasheet ScreenBeamTM 960 ScreenBeam 960 Wireless Display Receiver With Interactive Touch Suppo ... rprise-class security and manageability that IT departments need. ScreenBeam 960 CATALOG NUMBERS **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS screenbeam.com 960 Advanta...

lang:en score:27 filesize: 496.67 K page_count: 4 document date: 2017-10-25

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Datasheet ScreenBeam 960 Anixter 9 nov 2018 — eliminates the constraints of cables and adapters so users can drive content from anywhere in room wirelessly collaborate Actiontec ScreenBeam960 34 screenbeam 12 |||

data sheet ScreenBeamTM 960 ScreenBeam 960 Enterprise-grade wireless display receiver Without ap ... oom displays, projectors, control systems, and Skype Room systems via HDMI and USB. CATALOG NUMBES **SBWD960A** ScreenBeam 960 Wireless Display Receiver with ScreenBeam CMS SB960MOUNT ScreenBeam 960 Mo...

lang:en score:27 filesize: 211.67 K page_count: 2 document date: 2018-12-13