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De'Longhi TCH7915ER

De'Longhi TCH7915ER Ceramic Tower Space Heater User Manual

Model: TCH7915ER

1. Introduction

This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your De'Longhi TCH7915ER Ceramic Tower Space Heater. Please read all instructions carefully before using the appliance and retain this manual for future reference.





Figure 1.1: Front view of the De'Longhi TCH7915ER Ceramic Tower Space Heater.

2. Important Safety Information

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury. This heater is for indoor use only.

- **Placement:** Position the heater on a firm, level surface. Do not place it near curtains, furniture, or other combustible materials. Maintain a minimum distance of 3 feet (0.9 meters) from any object.
- **Power Supply:** Ensure the voltage rating on the heater matches your power supply. Do not overload electrical circuits. Avoid using extension cords; if necessary, use a heavy-duty cord rated for the heater's wattage.
- **Overheat Protection:** The heater is equipped with a two-stage overheat protection system (thermal shutoff and thermal fuse) that automatically turns the unit off if it overheats. If this occurs, unplug the heater, allow it to cool, and check for obstructions.
- **Tip-Over Switch:** An internal switch automatically turns the unit off if it falls over. Ensure the heater is upright on a stable surface during operation.
- **Cool Touch Handle:** The handle and controls are designed to remain cool to the touch, allowing for safe relocation

during or after use.

- **Children and Pets:** Keep children and pets away from the heater. The unique Heat Badge indicates when the heater surface is hot.
- **Ventilation:** Do not block air inlets or outlets. Regularly clean the integrated dust filter to ensure proper airflow.
- **Moisture:** Do not use the heater in wet or damp locations, such as bathrooms or laundry areas.

3. Package Contents

Verify that all components are present in the packaging:

- De'Longhi TCH7915ER Ceramic Tower Space Heater
- Remote Control
- User Manual (this document)



Figure 3.1: The included remote control for the heater.

4. Product Features

The De'Longhi TCH7915ER Ceramic Tower Space Heater offers several features designed for comfort and efficiency:

- **Fast, Even Heating:** 1500 watts of power with motorized oscillation for wide heat distribution, suitable for small to medium spaces.
- **Quiet Technology:** Engineered to reduce operational noise by up to 50% for a quieter environment.
- **ECO Plus Function:** Automatically adjusts heat and power settings to optimize energy consumption, potentially saving up to 40% on energy bills compared to maximum power operation.
- **Built-In Safety Features:** Includes two-stage overheat protection (thermal shutoff and thermal fuse) and an internal tip-over switch for enhanced safety.
- **Cool Touch Handle and Controls:** Allows for safe handling and relocation of the heater at any time.
- **All-Season Use:** Features a fan-only function for air circulation during warmer months.
- **Integrated Dust Filter:** A removable and easy-to-clean filter helps trap dust particles, contributing to improved air quality.
- **Personalized Comfort:** Digital controls, an adjustable thermostat, a 24-hour timer, and multiple heat settings allow for customized heating.
- **Anti-Freeze Setting:** Automatically activates the heater when the room temperature drops below 41°F (5°C) to help prevent pipes from freezing.
- **Full-Function Remote Control:** Adjust all comfort settings conveniently from a distance.



Figure 4.1: Digital control panel for personalized comfort settings.



Figure 4.2: The oscillation feature provides wide heat distribution.

5. Setup

1. **Unpacking:** Carefully remove the heater and all accessories from the packaging. Retain packaging for storage or return if necessary.
2. **Placement:** Place the heater on a stable, flat, and heat-resistant surface. Ensure it is at least 3 feet (0.9 meters) away from walls, furniture, and other objects. Do not place it on soft surfaces like beds or thick carpets where openings might be blocked.

3. **Power Connection:** Plug the power cord directly into a 120V AC, 60Hz electrical outlet. Avoid using extension cords or power strips if possible. If an extension cord is necessary, ensure it is rated for at least 1500W.
4. **Remote Control Batteries:** Insert the included Lithium Ion batteries into the remote control, observing correct polarity.

6. Operating Instructions

Familiarize yourself with the control panel and remote control for optimal use.

6.1. Control Panel and Display

The control panel is located on the top of the heater. The digital display shows the set temperature, timer, and active functions.

6.2. Power On/Off

- Press the **ON/OFF** button ( ) on the control panel or remote control to turn the heater on or off.

6.3. Setting the Temperature

- When the heater is on, use the **+** and **-** buttons to adjust the desired room temperature. The display will show the set temperature.
- The heater will cycle on and off to maintain the set temperature.

6.4. Heat Settings / Mode Selection

- Press the **MODE** button to cycle through available heat settings (e.g., Low, Medium, High) or the fan-only function.

6.5. ECO Plus Function

- Press the **ECO** button to activate the energy-saving mode. The heater will automatically select the most appropriate power level to maintain the set temperature while minimizing energy consumption.

6.6. Oscillation Function

- Press the **OSCILLATION** button ( ) to activate or deactivate the motorized oscillation, which distributes heat across a wider area.

6.7. Timer Function

- Press the **TIMER** button ( ) to set the desired operating time (up to 24 hours). The heater will automatically turn off after the set time expires.

6.8. Anti-Freeze Setting

- This function is typically activated when the heater is in standby mode. If the room temperature drops below 41°F (5°C), the heater will automatically turn on at a low setting to prevent freezing. Consult the full manual for specific activation steps if not automatic.

7. Maintenance

Regular maintenance ensures optimal performance and longevity of your heater.

7.1. Cleaning the Dust Filter

- **Frequency:** Clean the dust filter regularly, especially if the heater is used frequently or in dusty environments.

- **Procedure:**
    a. Turn off the heater and unplug it from the wall outlet.
    b. Locate the removable dust filter (usually at the rear or side of the unit).
    c. Carefully remove the filter.
    d. Clean the filter using a vacuum cleaner or by rinsing it under lukewarm water. Ensure it is completely dry before reinserting.
    e. Reinsert the filter securely into its position.

7.2. General Cleaning

- **Exterior:** Wipe the exterior of the heater with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Storage:** If storing the heater for an extended period, clean it thoroughly, place it back in its original packaging, and store it in a cool, dry place.

8. Troubleshooting

If you encounter issues with your heater, refer to the following common solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power, tip-over switch activated, overheat protection activated.	Check power cord connection. Ensure heater is upright. Unplug, wait 30 minutes, and plug back in. Check household circuit breaker.
Heater produces insufficient heat.	Low heat setting, large room size, blocked air inlets/outlets.	Increase heat setting. Ensure room is adequately insulated. Clean dust filter.
Heater turns off unexpectedly.	Overheat protection, tip-over switch, timer activated.	Unplug and allow to cool. Ensure heater is upright. Check timer settings.
Remote control not working.	Dead batteries, obstruction, remote not aimed correctly.	Replace batteries. Ensure clear line of sight to heater's sensor. Aim directly at the unit.
Unusual odor.	New unit odor, dust accumulation.	Initial use may produce a slight odor; this should dissipate. Clean dust filter. If odor persists or is strong, discontinue use and contact support.

If problems persist after attempting these solutions, contact customer support.

9. Specifications

Specification	Detail
Brand	De'Longhi

Specification	Detail
Model Number	TCH7915ER
Power	1500 Watts
Voltage	120 Volts
Fuel Type	Electric
Form Factor	Tower
Product Dimensions	7.5"D x 8.7"W x 23.6"H
Item Weight	5 pounds
Heating Coverage	Small spaces and individual comfort
Min Temperature Setting	41 Degrees Fahrenheit (Anti-freeze)
Included Components	Heater and Remote
Batteries Required	Yes (1 Lithium Ion battery included for remote)
UPC	044387791502





Figure 9.1: Product dimensions of the heater.

10. Warranty and Support

Your De'Longhi TCH7915ER Ceramic Tower Space Heater is covered by a**3-year limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

- **Warranty Claims:** For warranty service, please retain your proof of purchase. Contact De'Longhi customer support for assistance.
- **Customer Support:** For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official De'Longhi website or refer to the contact information provided with your product.



Figure 10.1: The heater is backed by a 3-year warranty.

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