

## Starfrit 024402-002-0000

# Starfrit The Rock Electric Griddle Instruction Manual

Model: 024402-002-0000

Brand: Starfrit

## 1. IMPORTANT SAFEGUARDS

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When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. Read all instructions carefully before using this appliance.

- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the temperature control probe in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "OFF", then remove plug from wall outlet.
- Do not use appliance for other than intended household use.
- A short power-supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## 2. PRODUCT OVERVIEW

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The Starfrit The Rock Electric Griddle is designed for versatile and efficient cooking. It features a large non-stick cooking surface, a removable temperature control, and a convenient drip tray for excess grease.



Image: Top-down view of the Starfrit The Rock Electric Griddle, showcasing its large cooking surface and integrated handles.

### Key Features:

- **Generous Cooking Area:** 19-inch x 13-inch cast aluminum grill plate.
- **Rock.Tec Non-Stick Surface:** Provides effortless food release and easy cleaning.
- **Variable Temperature Control:** Adjustable thermostat for precise cooking temperatures.
- **Cool-Touch Handles:** Designed for safe and comfortable handling.
- **Removable Drip Tray:** Collects excess grease for healthier cooking and easy disposal.
- **1500 Watts Power:** Ensures rapid heating and even heat distribution.



Image: Diagram illustrating the 19-inch by 13-inch cooking surface dimensions of the griddle.



Image: Close-up view of the removable drip tray located beneath the griddle, designed to collect cooking liquids.

### 3. SETUP

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1. **Unpacking:** Carefully remove the griddle and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, wipe the cooking surface with a damp cloth and mild detergent. Rinse thoroughly and dry completely. Do not immerse the griddle plate or temperature control in water.
3. **Placement:** Place the griddle on a stable, heat-resistant, and dry surface. Ensure there is adequate clearance around the appliance for ventilation.
4. **Insert Drip Tray:** Slide the removable drip tray into its designated slot beneath the griddle. Ensure it is securely in place.
5. **Attach Temperature Control:** Insert the temperature control probe firmly into the receptacle on the side of the griddle. Ensure it is fully seated before plugging into an electrical outlet.



Image: Close-up of the detachable temperature control unit with a dial for adjusting heat settings.

### 4. OPERATING INSTRUCTIONS

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1. **Plug In:** After ensuring the temperature control is properly attached, plug the power cord into a standard 120V AC electrical outlet.
2. **Preheating:** Turn the temperature control dial to your desired cooking temperature. The indicator light will illuminate, signaling that the griddle is heating. Allow 5-10 minutes for the griddle to preheat thoroughly. The indicator light may cycle on and off during cooking to maintain the set temperature.
3. **Cooking:** Once preheated, place food directly onto the non-stick cooking surface. The large surface is ideal for cooking multiple items simultaneously, such as pancakes, eggs, bacon, or fajita ingredients.
4. **Temperature Adjustment:** Adjust the temperature dial as needed during cooking to achieve optimal results for different foods.
5. **Using the Drip Tray:** The integrated grease channel directs excess fats and oils into the removable drip tray, promoting healthier cooking. Periodically check and empty the drip tray as needed during extended cooking sessions.
6. **After Cooking:** Once cooking is complete, turn the temperature control dial to the 'OFF' position and unplug the griddle from the outlet.

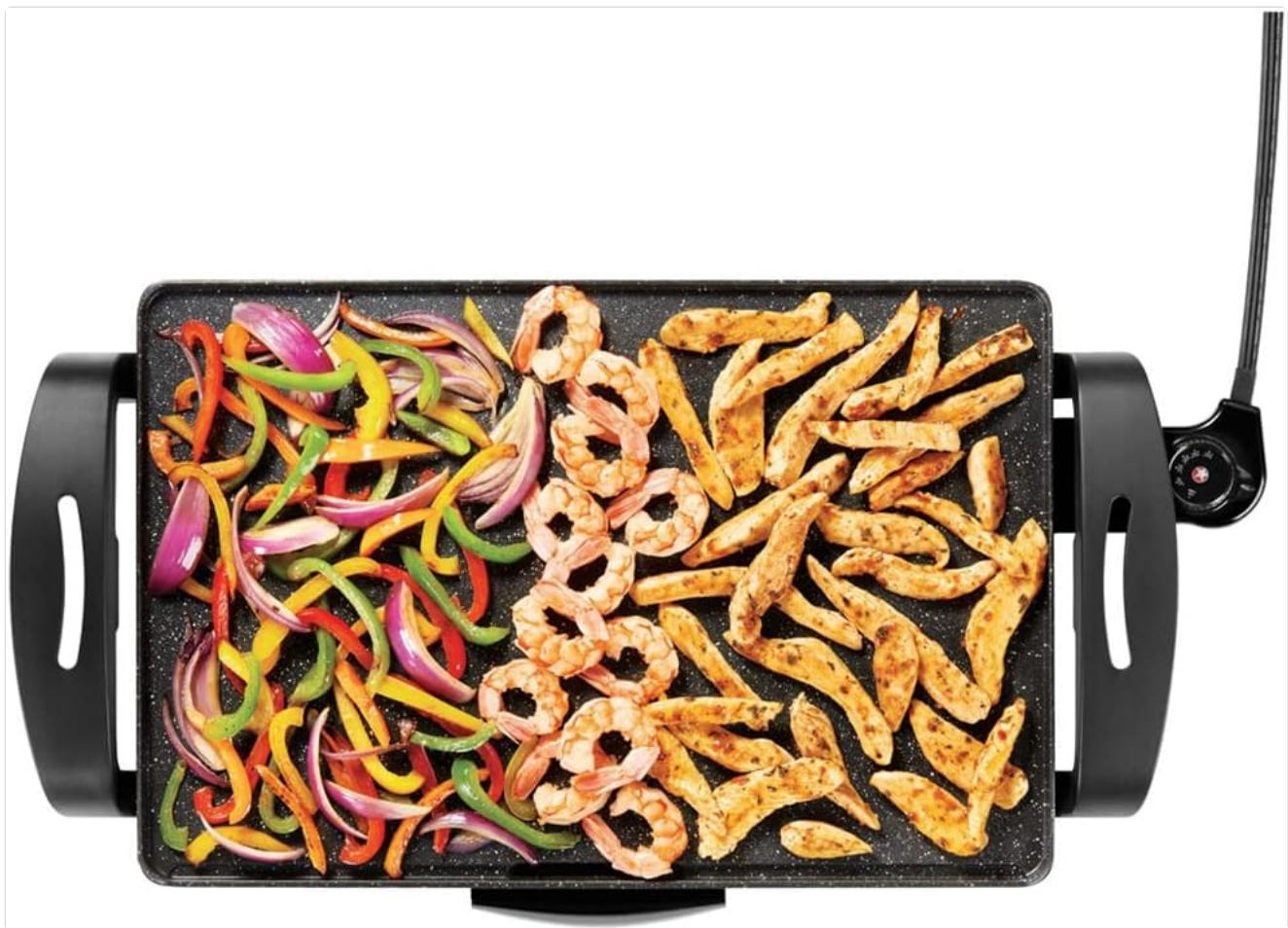


Image: The electric griddle in use, cooking a variety of fajita ingredients including sliced peppers, onions, shrimp, and chicken strips.



## 5. CLEANING AND MAINTENANCE

Proper cleaning and maintenance will ensure the longevity and performance of your Starfrit Electric Griddle.

1. **Cool Down:** Always allow the griddle to cool completely before cleaning.
2. **Remove Temperature Control:** Detach the temperature control probe from the griddle. This component is not submersible and should be wiped clean with a damp cloth only.
3. **Empty Drip Tray:** Remove the drip tray and discard any collected grease. Wash the drip tray with warm, soapy water.
4. **Clean Cooking Surface:** The Rock.Tec non-stick surface is easy to clean. Wipe the cooking surface with a soft sponge or cloth using warm, soapy water. For stubborn food residue, allow the griddle to soak for a short period with warm water before cleaning. Avoid using abrasive cleaners, scouring pads, or metal utensils, as these can damage the non-stick coating.
5. **Clean Exterior:** Wipe the exterior of the griddle and handles with a damp cloth.
6. **Dry Thoroughly:** Ensure all parts are completely dry before reassembling or storing.
7. **Storage:** Store the griddle in a dry place.



Image: Detailed view of the speckled Rock.Tec non-stick cooking surface, highlighting its texture.

## 6. TROUBLESHOOTING

If you encounter issues with your griddle, refer to the following common problems and solutions:

| Problem                             | Possible Cause                                                                                                   | Solution                                                                                                                                                                                                                |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Griddle does not heat up.           | Not plugged in; temperature control not properly inserted; power outlet malfunction; faulty temperature control. | Ensure power cord is securely plugged into a working outlet. Verify temperature control is fully seated in the griddle receptacle. Test the outlet with another appliance. If issues persist, contact customer support. |
| Food sticks to the cooking surface. | Insufficient preheating; surface not properly cleaned; excessive heat.                                           | Allow adequate time for preheating. Ensure the surface is clean and free of residue. Reduce cooking temperature if food is burning. Avoid using metal utensils that can damage the non-stick coating.                   |

| Problem                                 | Possible Cause                                          | Solution                                                                                                                                                     |
|-----------------------------------------|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Uneven heating across the griddle.      | Common with large electric griddles; food distribution. | Rotate food during cooking for more even results. Adjust temperature slightly. This can be a characteristic of some electric griddles.                       |
| Smoke or unusual odor during first use. | Protective coatings burning off.                        | This is normal for initial use. Ensure good ventilation. The odor should dissipate after a few uses. If smoke persists, unplug and contact customer support. |
| Drip tray is difficult to remove.       | Tight fit; food residue buildup.                        | Ensure the griddle is cool. Gently wiggle the tray while pulling. Clean the tray and its slot regularly to prevent residue buildup.                          |

## 7. SPECIFICATIONS

| Feature              | Detail                                                                               |
|----------------------|--------------------------------------------------------------------------------------|
| Brand                | Starfrit                                                                             |
| Model Number         | 024402-002-0000                                                                      |
| Product Dimensions   | 12.8"D x 23.94"W x 3.74"H                                                            |
| Cooking Surface Area | 19" x 13"                                                                            |
| Material             | Aluminum (with Rock.Tec non-stick coating)                                           |
| Color                | Black                                                                                |
| Wattage              | 1500 watts                                                                           |
| Item Weight          | 7.68 pounds                                                                          |
| Special Features     | Cool Touch, Large surface, Non Stick Coating, Removable Surface, Temperature Control |
| Included Components  | 19" x 13" Electric Griddle, Removable Temperature Control, Drip Tray                 |

## 8. WARRANTY AND SUPPORT

This Starfrit Electric Griddle comes with a Limited Warranty. For specific details regarding the warranty period and coverage, please refer to the documentation included with your purchase or contact Starfrit customer service. For technical support, replacement parts, or warranty claims, please contact Starfrit customer service directly. Contact information can typically be found on the manufacturer's website or on the product packaging.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question