PetSafe PDT00-15748

PetSafe Smart Dog Training Collar User Manual

Model: PDT00-15748

INTRODUCTION

The PetSafe Smart Dog Training Collar is designed to assist in training your dog using a smartphone as a remote control. This system utilizes Bluetooth wireless technology to deliver tone, vibration, and static stimulation, offering a versatile solution for pet training. This manual provides detailed instructions for the proper setup, operation, maintenance, and troubleshooting of your device.

INCLUDED COMPONENTS

Before beginning, please ensure all components are present in your package:

- Training Collar with Adjustable, Replaceable Nylon Strap and short probes installed
- Charging Adapter
- Extra probe washer assembly
- Quick Start Guide
- PetSafe SMART DOG Trainer App (download required)

The PetSafe Smart Dog Training Collar package contents, including the collar, charging adapter, and a smartphone displaying the companion app.

Setup

1. App Download and Installation

The PetSafe Smart Dog Trainer operates via a dedicated smartphone application. Download the "My PetSafe" app from your device's app store. The app is compatible with iOS 8, Android 5, or newer versions. For quick access, you can scan the QR code found on the product packaging or visit qr.petsafe.com/6uPkXwDco.
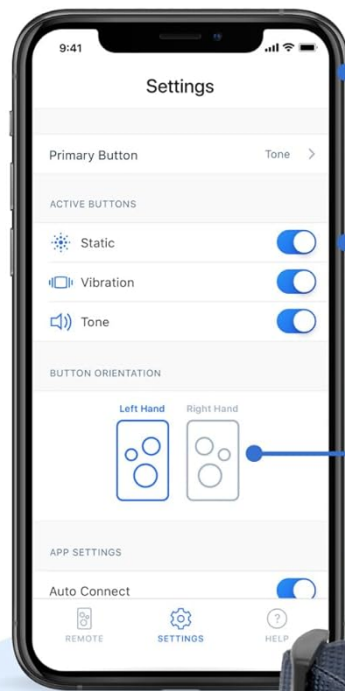
2. Collar Charging

Before first use, fully charge the training collar. Connect the charging adapter to the collar's charging port and plug it into a standard electrical outlet. A full charge typically takes approximately 2 hours and provides over 40 hours of battery life.

3. Pairing the Collar with the App

Once the app is installed and the collar is charged, open the app and follow the on-screen instructions to pair your collar. Ensure your smartphone's Bluetooth is enabled. The app will guide you through the connection process.

Connect to your pet with ease

Download the My PetSafe® app and keep training at your fingertips

Choose the right training modes for them

Right or left hand layouts

Adjustable, 8 lb and up

75 yard range, waterproof and rechargeable

A smartphone screen displaying the PetSafe Smart Dog app's settings, showing options for primary button, active buttons (static, vibration, tone), and button orientation.

4. Fitting the Collar

Proper fit of the training collar is crucial for effective operation and your dog's comfort. The collar should fit snugly, allowing one finger to slide comfortably between the strap and your dog's neck. The contact points should touch the skin. The collar is adjustable and fits dogs 8 lb and up, with neck sizes up to 28 inches.

A dog wearing the PetSafe Smart Dog Training Collar, demonstrating proper fit around the neck.
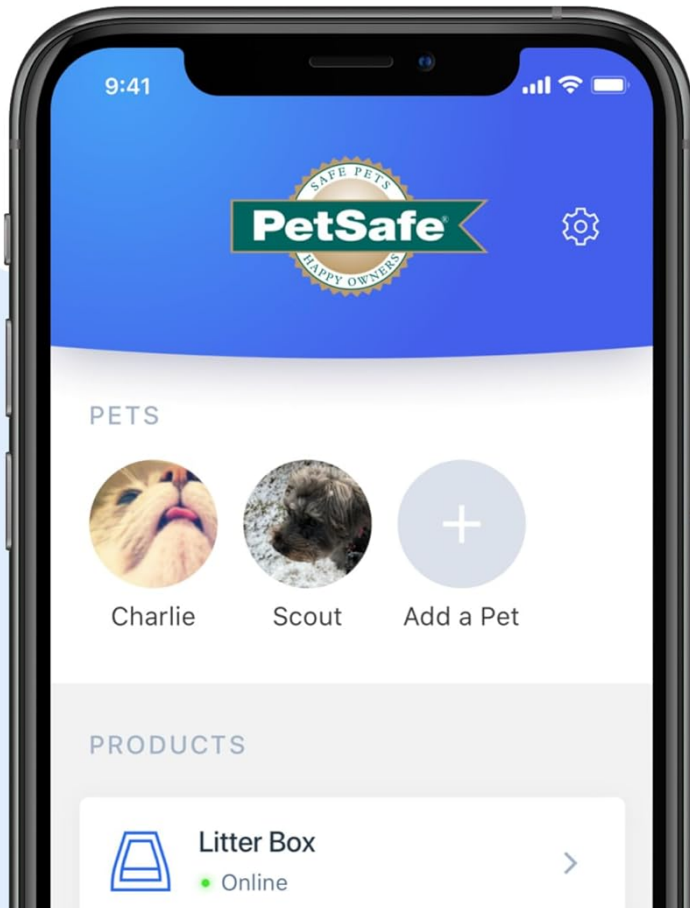
OPERATION

Understanding Training Modes

The PetSafe Smart Dog Trainer offers three distinct training modes:

- **Tone:** Delivers an audible sound. Often used as a warning or positive reinforcement signal.
- **Vibration:** Provides a gentle vibration. Useful for gaining your dog's attention without static stimulation.
- **Static Stimulation:** Delivers a mild static pulse. This mode has 1-15 adjustable levels, allowing you to find the appropriate level for your dog's temperament and training needs.

Simplify Pet Care

PetSafe's suite of connected products helps make pet parenting easier

PetSafe Smart Feed
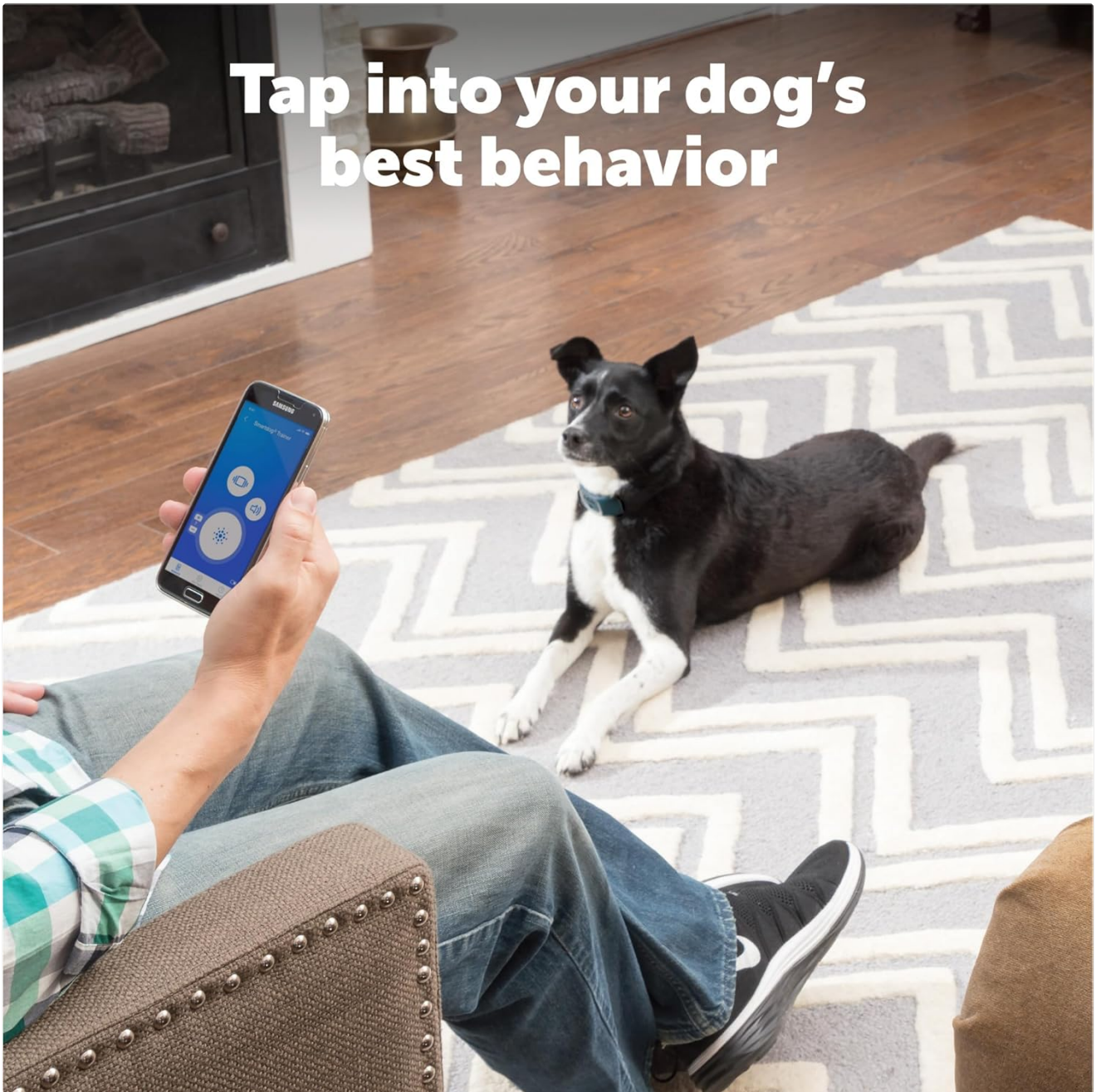
PetSafe Smart ScoopFree

PetSafe SmartDoor

A close-up of the PetSafe Smart Dog app interface, highlighting the three training modes: Static, Tone, and Vibration, with adjustable stimulation levels.

Using the App Remote

The app interface allows you to select and activate the desired training mode. You can customize the app by selecting a left- or right-handed profile and setting a primary button for your most frequently used settings. The Bluetooth connection remains active in the background, ensuring timely signal delivery.

A person using the PetSafe Smart Dog app on their smartphone to interact with their dog, who is calmly lying on a rug.

Range and Connectivity

The collar has a Bluetooth range of up to 75 yards, allowing for training during off-leash activities. Maintain a clear line of sight between your smartphone and the collar for optimal connectivity. Environmental factors and obstacles can affect the effective range.

MAINTENANCE

Charging the Collar

Regular charging is essential. Recharge the collar when the battery indicator on the app shows low power. A full charge takes approximately 2 hours and provides over 40 hours of use. It is recommended to charge the collar overnight, similar to charging your smartphone.

Cleaning the Collar

The collar is waterproof, but regular cleaning of the collar strap and contact points is recommended to prevent skin

irritation and ensure proper function. Use a damp cloth to wipe down the collar. Avoid harsh chemicals or abrasive materials.

Battery Life Information

The collar is equipped with a Lithium Polymer battery. Battery life can vary based on usage frequency and environmental conditions. Consistent use of higher stimulation levels may slightly reduce battery duration. Always ensure the collar is fully charged before extended training sessions.

TROUBLESHOOTING

If you encounter issues with your PetSafe Smart Dog Training Collar, refer to the following common problems and solutions:

Collar Not Connecting to App

- **Check Bluetooth:** Ensure Bluetooth is enabled on your smartphone.
- **Restart App/Phone:** Close and reopen the PetSafe app, or restart your smartphone.
- **Collar Power:** Verify the collar is turned on and sufficiently charged.
- **Proximity:** Bring your smartphone closer to the collar (within 75 yards, ideally closer for initial connection).
- **App Updates:** Ensure your PetSafe app is updated to the latest version.

Collar Not Delivering Stimulation/Tone/Vibration

- **Collar Fit:** Ensure the collar is snugly fitted and the contact points are making proper contact with your dog's skin.
- **Battery Level:** Check the collar's battery level via the app. A low battery may prevent stimulation.
- **App Settings:** Verify that the desired training mode (Tone, Vibration, Static) is enabled and the static stimulation level is set appropriately in the app.
- **Range:** Ensure you are within the effective Bluetooth range.

Short Battery Life

- **Full Charge:** Ensure the collar is being charged for the recommended 2 hours.
- **Usage Frequency:** Frequent use of higher static stimulation levels can consume more battery.
- **Age of Battery:** Over time, rechargeable batteries may degrade. If battery life significantly diminishes, contact customer support.

Collar Fit Issues

- **Adjust Strap:** Loosen or tighten the nylon strap to achieve a snug but comfortable fit.
- **Contact Points:** Ensure the contact points are positioned correctly on your dog's neck. For dogs with thick coats, longer contact points may be available (check PetSafe accessories).

SPECIFICATIONS

Feature	Detail
Model Name	PDT00-15748
Item Weight	10.2 ounces

Item Dimensions (LxWxH)	2.75 x 1.6 x 1.4 inches
Battery Type	1 Lithium Polymer battery (included)
Battery Life	Over 40 hours (after 2-hour charge)
Connectivity	Bluetooth Wireless System
Range	Up to 75 yards
Training Modes	Tone, Vibration, 1-15 Levels of Static Stimulation
Waterproof	Yes
Compatibility	iOS 8, Android 5 or newer
Fits Dogs	8 lb and up; adjusts to fit neck sizes up to 28 in

WARRANTY AND SUPPORT

Warranty Information

The PetSafe Smart Dog Training Collar comes with a **1 Year Limited Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

For further assistance, questions, or troubleshooting not covered in this manual, PetSafe offers U.S.-based customer care. Our pet product experts are available by phone, email, or chat to help you and your pet. You can also refer to the official User Manual PDF for additional details: Download User Manual (PDF)