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› iRobot Roomba 960 Robot Vacuum Cleaner User Manual

iRobot R960060

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Model: R960060

INTRODUCTION

The iRobot Roomba 960 is an advanced robot vacuum cleaner designed to provide efficient and thorough cleaning of your home. Equipped with a camera sensor and various other sensors, it intelligently navigates your living space, mapping its environment to ensure comprehensive coverage. This model features Wi-Fi connectivity, allowing for remote operation and scheduling via the iRobot HOME app, and is compatible with voice assistants like Amazon Alexa and Google Home. Its powerful AeroForce cleaning system is engineered to lift and remove dirt, dust, and pet hair from various floor types, including carpets and tatami mats. The Roomba 960 also includes automatic charging and resume functions, ensuring it completes its cleaning tasks even in larger areas.



Figure 1: Top view of the iRobot Roomba 960 robot vacuum cleaner.

SETUP

1. Unboxing and Initial Charge

Carefully remove all components from the packaging. Place the Home Base charging station against a wall in an open, uncluttered area, ensuring at least 0.5 meters of clear space on either side and 1.2 meters in front. Plug the power cord into the Home Base and then into a wall outlet. Place your Roomba onto the Home Base, ensuring the metal charging contacts align. The battery indicator will pulse to show it is charging. Allow the Roomba to charge for at least 3 hours before its first use.



Figure 2: The Roomba 960 automatically returns to its Home Base for charging.

2. Connecting to the iRobot HOME App

1. Download the **iRobot HOME** app from your device's app store.
2. Open the app and follow the on-screen instructions to create an account or log in.
3. Select your Roomba model (Roomba 960) and follow the guided steps to connect it to your home Wi-Fi network. This typically involves pressing and holding specific buttons on the robot to activate pairing mode.
4. Once connected, you can name your robot and access various features, including scheduling, cleaning preferences, and cleaning history.

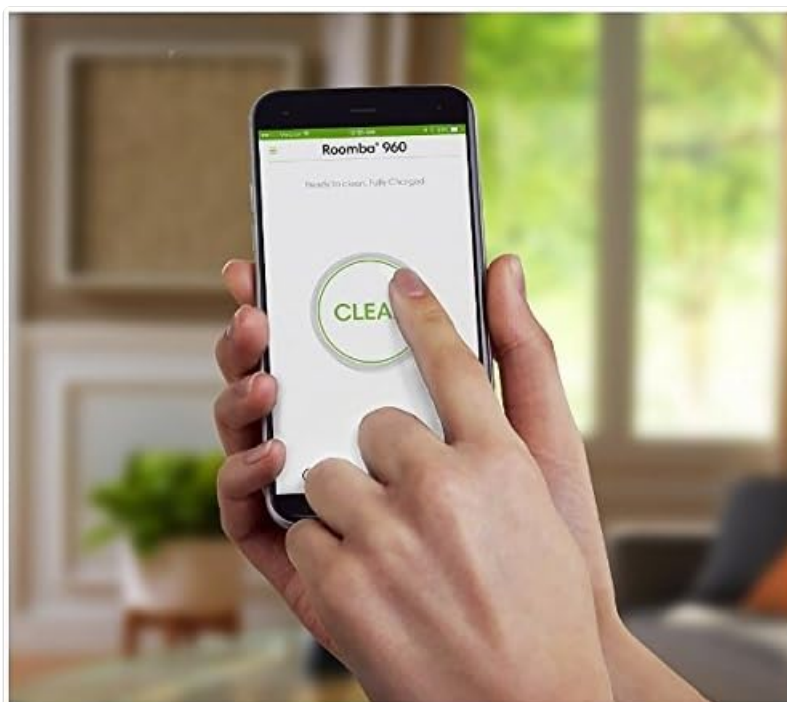


Figure 3: Controlling the Roomba 960 using the iRobot HOME smartphone application.

OPERATING INSTRUCTIONS

1. Starting a Cleaning Cycle

To start a cleaning cycle, press the **CLEAN** button on the top of your Roomba or tap the **CLEAN** button in the iRobot HOME app. The robot will begin cleaning and automatically return to its Home Base when the cleaning is complete or when its battery is low.

2. Pausing and Resuming

To pause a cleaning cycle, press the **CLEAN** button on the robot. Press it again to resume. To end a cleaning cycle and send the robot back to its Home Base, press and hold the **CLEAN** button for a few seconds until the light ring turns blue and the robot begins to return.

3. Using Virtual Wall Barriers

The Roomba 960 comes with a Dual Mode Virtual Wall Barrier. This accessory creates an invisible barrier that the robot will not cross. It can be set to two modes:

- **Virtual Wall Mode:** Creates a linear barrier up to 3 meters (10 feet) long. Ideal for blocking doorways or open areas.
- **Halo Mode:** Creates a circular barrier of approximately 1.2 meters (4 feet) in diameter. Ideal for protecting pet bowls, fragile items, or specific areas.

Ensure the Virtual Wall is placed on a flat surface and has fresh batteries for optimal performance.



Figure 4: The Roomba 960 navigating around a Virtual Wall barrier.

MAINTENANCE

Regular maintenance ensures your Roomba 960 operates at peak performance. Perform the following tasks regularly:

1. Emptying the Dust Bin

Empty the dust bin after each cleaning cycle. Press the bin release button, pull out the bin, and open the bin door to discard debris. Tap the bin against a trash can to remove excess dirt.

2. Cleaning the Filter

The filter should be cleaned weekly (more often if you have pets). Remove the filter from the dust bin and tap it against a trash can to dislodge dirt. Do not wash the filter with water. Replace the filter every 2-3 months for best results.

3. Cleaning the Brushes

The multi-surface rubber brushes and edge-sweeping brush should be cleaned weekly. Remove the brush frame by lifting the tabs. Remove any hair or debris wrapped around the brushes. Use the cleaning tool provided to remove hair from the brush bearings. Clean the edge-sweeping brush by unscrewing it and removing any tangled hair.



Figure 5: Side view of the Roomba 960, illustrating the location of the brushes for maintenance.

4. Cleaning Sensors and Charging Contacts

Wipe the charging contacts on the robot and Home Base with a clean, dry cloth monthly. Also, wipe the cliff sensors and other sensors on the robot's underside to ensure proper navigation.

TROUBLESHOOTING

Common Issues and Solutions

- **Roomba not charging:** Ensure the Home Base is plugged in and the charging contacts on both the robot and base are clean and free of debris.

- **Roomba not connecting to Wi-Fi:** Verify your Wi-Fi network is 2.4 GHz. Restart your router, then restart the Roomba and attempt to reconnect via the iRobot HOME app.
- **Roomba getting stuck frequently:** Clear the cleaning area of loose cables, small rugs, or other obstacles. Use Virtual Wall barriers to block off problematic areas. Clean the robot's wheels and brushes for any tangled debris.
- **Poor cleaning performance:** Empty the dust bin, clean or replace the filter, and clean the main brushes and edge-sweeping brush. Ensure the robot's sensors are clean.
- **Error messages:** Consult the iRobot HOME app for specific error codes and troubleshooting steps. Often, restarting the robot (by holding the CLEAN button for 10 seconds) can resolve minor errors.

SPECIFICATIONS

Brand	iRobot
Model Name	R960060
Recommended Use	Carpet, Tatami
Special Features	Virtual Boundary Line, Overcoming Steps, Collision Prevention
Color	Matte Silver
Controller Type	Amazon Alexa, Google Home, Application
Battery Life	75 minutes
Cleaning Path Width	35.3 cm
Battery Composition	Lithium Ion
Voltage	33 Volts
Item Dimensions (L x W x H)	35.3 x 35.3 x 9.2 cm
Item Weight	3.9 kg
Included Accessories	Dual Virtual Wall x1, Docking Station, Battery, Filter, Replacement Edge Cleaning Brush x1, Main Unit, Power Cord

WARRANTY AND SUPPORT

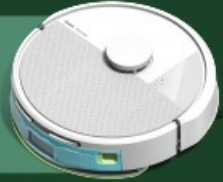
Manufacturer Support

Manufacturer support for the iRobot Roomba 960 is applicable only to products sold and shipped directly by Amazon.co.jp. For identical products purchased from other sellers, support may fall outside the scope of the manufacturer's warranty. Please verify the seller information at the time of purchase.

Contact Information

For manufacturer support inquiries, please contact: **0120-046-669**.

For additional resources, visit the official iRobot website or refer to the iRobot HOME app for digital manuals and FAQs.



信頼のカスタマーサービス

特別なトレーニングを受けた当社のカスタマーケア担当者が、必要な時にいつでもサポートします。

お客様の声

前もルンバを使っており、手入れがしやすかった。長い間日本で展開しており他の新参メーカーより信頼していた。

コールセンターも修理センターも国内だから安心

Figure 6: iRobot customer service information (text in Japanese).