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› [JOYACCESS 2.4G Wireless Keyboard and Mouse Combo \(Model JA-CB2BK\) Instruction Manual](#)

JOYACCESS JA-CB2BK

JOYACCESS 2.4G Wireless Keyboard and Mouse Combo

Model: JA-CB2BK

Your guide to seamless wireless connectivity and comfortable computing.

1. INTRODUCTION

Thank you for choosing the JOYACCESS 2.4G Wireless Keyboard and Mouse Combo. This manual provides essential information for setting up, operating, and maintaining your new wireless peripherals. Designed for comfort and efficiency, this combo offers a stable 2.4GHz wireless connection, an ergonomic and slim design, and wide compatibility with various devices.



Image: The JOYACCESS 2.4G Wireless Keyboard and Mouse Combo, showcasing its sleek design.

Ergonomic Design

to reduce your fingers fatigue



Image: A user's hands positioned comfortably on the ergonomic keyboard and mouse, highlighting the design's focus on reducing fatigue.

2. PACKAGE CONTENTS

Please ensure all items are present in your package:

- 1 x JOYACCESS 2.4G Wireless Keyboard
- 1 x JOYACCESS 2.4G Wireless Mouse
- 1 x USB Nano Receiver (stored inside the mouse's battery compartment)
- 1 x User Manual

3. SETUP GUIDE

3.1. Installing Batteries

1. **For the Mouse:** Open the battery compartment on the underside of the mouse. Insert 1 AA battery (not included), ensuring correct polarity. The USB Nano Receiver is stored in this compartment.
2. **For the Keyboard:** Open the battery compartment on the underside of the keyboard. Insert 2 AA batteries (not

included), ensuring correct polarity.

Auto Sleep & Energy Saving



Auto-sleep after **8-min** inactivity
(Need 1 AA batteries, Not included)



Auto-sleep after **8-min** inactivity
(Need 2 AA batteries, Not included)



Press any key for **3 secs** to activate keyboard or mouse

Image: Illustration showing battery compartments for the keyboard and mouse, along with information on auto-sleep and energy-saving features.

3.2. Connecting the USB Nano Receiver

1. Remove the USB Nano Receiver from the mouse's battery compartment.
2. Plug the USB Nano Receiver into an available USB port on your computer or compatible device.
3. The system will automatically detect and install the necessary drivers. This is a plug-and-play device, requiring no additional software.

0m/33.3ft
stable connection

2.4G
wireless connecti technology

Plug and Play
2 in 1 usb nano receiver connection
(USB nano receiver is stored in the storage of mouse near battery compartment)

Image: Visual representation of the 2.4G wireless connection technology and the simple plug-and-play setup process with the USB nano receiver.

3.3. Powering On

- **Mouse:** Locate the ON/OFF switch on the underside of the mouse and slide it to the 'ON' position.
- **Keyboard:** The keyboard does not have a physical ON/OFF switch. It will activate automatically upon key press after battery installation and receiver connection.

4. OPERATING INSTRUCTIONS

4.1. Keyboard Usage

- The keyboard features scissor-cross low profile keys for responsive and quiet typing.
- An ergonomic tilt is integrated for comfortable extended work periods.
- The keyboard will enter a power-saving sleep mode after 8 minutes of inactivity. Press any key to reactivate it.

4.2. Mouse Usage

- The mouse offers high precision with 5 adjustable DPI levels: 800, 1000, 1600, 2000, and 2400. Adjust DPI by pressing the DPI button located near the scroll wheel.
- The polling rate can be adjusted between 125Hz and 250Hz by simultaneously pressing the right mouse button and the scroll wheel.
- The mouse operates with quiet clicks, minimizing disturbance.
- The mouse enters power-saving mode after 20 seconds of inactivity. Move the mouse or click a button to reactivate it.



Image: A close-up of the mouse highlighting its 5 adjustable DPI levels and quiet click functionality.

4.3. Wide Compatibility

The JOYACCESS wireless keyboard and mouse set is compatible with a broad range of operating systems and devices, including:

- Windows 2000/ME/XP/Vista/7/8/10
- Desktops, PCs, Laptops
- Chromebooks

- Smart TVs

WIDE COMPATIBILITY

W7/8/10/XP IMAC

MAC PC LAPTOP



PC



COMPUTER



MACBOOK



DESKTOP

Image: Visual representation of the keyboard and mouse being compatible with various devices like PCs, laptops, and desktops.

5. MAINTENANCE

- The product's surface is UV-coated for wear resistance and easy cleaning. Use a soft, damp cloth to wipe down the keyboard and mouse.
- Avoid using harsh chemicals or abrasive materials, as these may damage the surface.
- When not in use for extended periods, turn off the mouse using its ON/OFF switch to conserve battery life.
- Replace batteries promptly when performance degrades.

6. TROUBLESHOOTING

6.1. Device Not Responding / Lagging

- **Check Batteries:** Ensure fresh batteries are installed in both the keyboard (2x AA) and mouse (1x AA).
- **Reactivate Device:** If a device enters power-saving mode, press any key on the keyboard or move/click the mouse to reactivate it.

- **Re-pair Devices:** If the connection is lost or experiencing lag, try re-pairing the devices with the USB receiver:
 - a. Turn off the mouse.
 - b. Unplug the USB Nano Receiver from your computer.
 - c. Turn the keyboard on (it activates on key press) and hold the **ESC + "+="** keys simultaneously until the charging LED turns on.
 - d. Plug the USB Nano Receiver back into your computer quickly.
 - e. Turn on the mouse.
- **Interference:** Ensure the receiver is not too far from the devices (max 10 meters) and there are no large metal objects or other wireless devices causing interference.

6.2. Power Indicator LED Not Functioning

- Some models may have a 'Power Indicator' LED that does not illuminate. This is typically a minor cosmetic variation and does not affect the functionality of the keyboard or mouse. Focus on the device's performance rather than the LED status.

7. SPECIFICATIONS

Brand	JOYACCESS
Model Number	JA-CB2BK
Color	Black Grey
Connectivity Technology	2.4G Radio Frequency Wireless
Special Feature	Ergonomic Design
Compatible Devices	Laptop, Personal Computer, Chromebooks, Smart TVs
Product Dimensions	14.5 x 2 x 5.6 inches
Item Weight	1.43 pounds
Batteries Required	2 x AA for Keyboard, 1 x AA for Mouse (not included)



Ultra Slim and Portable Design



Image: Detailed dimensions of the ultra-slim keyboard and mouse, emphasizing portability.

8. WARRANTY AND SUPPORT

8.1. Warranty Information

This JOYACCESS product is covered by a 12-month limited warranty from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

8.2. Customer Support

For technical assistance, warranty claims, or any questions regarding your JOYACCESS product, please contact our customer support team. Refer to the contact information provided on the product packaging or visit the official JOYACCESS website for the most up-to-date support details.