

## Genie 390GED21V

# Genie Stinger 390GED21V Garage Door Opener Remote Instruction Manual

Model: 390GED21V

## 1. PRODUCT OVERVIEW

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The Genie Stinger 390GED21V is a visor-sized remote control designed for compatibility with Genie garage door openers and receivers. It operates on a 390 MHz frequency and utilizes 12 dip switches for secure coding. This remote features a test/operate LED light and is powered by a 12-volt long-life battery.



**Figure 1:** Genie Stinger 390GED21V Garage Door Opener Remote. This image displays the compact, black remote control with a beige button, designed to clip onto a vehicle's sun visor.

## 2. SETUP AND PROGRAMMING

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### 2.1 Battery Installation

The remote comes with a pre-installed 12V A23 battery. If replacement is needed:

1. Carefully open the remote casing, typically by sliding the back cover or gently prying it open at a designated notch.
2. Remove the old 12V A23 battery.
3. Insert the new 12V A23 battery, ensuring the positive (+) and negative (-) terminals are correctly aligned.
4. Close the remote casing securely.

### 2.2 Setting Dip Switches

The 390GED21V remote uses 12 dip switches to match the code of your existing Genie garage door opener or receiver. This ensures secure and unique operation.

1. Locate the dip switches inside your existing working garage door remote or on the garage door opener unit itself. These are typically small switches labeled 1 through 12.
2. Open the casing of your new Stinger 390GED21V remote to expose its 12 dip switches.
3. Carefully match the position (ON/OFF or +/-) of each dip switch on your new remote to the corresponding switch on your existing remote or opener unit. Ensure an exact match for all 12 switches.
4. Once all switches are set, close the remote casing.

## 2.3 Testing the Remote

After setting the dip switches, test the remote's functionality:

1. Stand within a reasonable range of your garage door opener.
2. Press the button on the Stinger 390GED21V remote.
3. Observe if the garage door responds (opens or closes). The remote's test/operate LED light should illuminate when the button is pressed.
4. If the door does not respond, re-check the dip switch settings and battery installation.

## 3. OPERATING INSTRUCTIONS

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To operate your garage door using the Stinger 390GED21V remote:

- Ensure you are within range of your garage door opener.
- Press and release the single button on the remote.
- The garage door will either open or close, depending on its current state.
- The remote's LED light will illuminate briefly when the button is pressed, indicating that a signal is being transmitted.

## 4. MAINTENANCE

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### 4.1 Battery Replacement

Replace the 12V A23 battery when the remote's range decreases significantly or the LED light fails to illuminate when the button is pressed. Refer to Section 2.1 for battery installation steps.

### 4.2 Cleaning

Clean the remote with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners, as these can damage the casing or internal components.

## 5. TROUBLESHOOTING

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- **Remote Not Working:**
  - Check battery: Ensure the 12V A23 battery is correctly installed and not depleted. Replace if necessary.
  - Verify dip switches: Confirm that all 12 dip switches are set to match your garage door opener's code exactly.
  - Range: Ensure you are within the operational range of the garage door opener.
- **Short Operating Range:**
  - Low battery: Replace the 12V A23 battery.

- Interference: Check for potential sources of radio frequency interference near your garage door opener or remote.
- **LED Light Not Illuminating:**
  - Battery issue: The battery may be dead or incorrectly installed. Replace or re-install.
  - Remote malfunction: If battery and dip switch settings are correct, the remote may require replacement.

## 6. SPECIFICATIONS

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<b>Model Number</b>	390GED21V
<b>Frequency</b>	390 MHz
<b>Compatibility</b>	Genie transmitters and receivers
<b>Coding</b>	12 Dip Switches
<b>Battery Type</b>	12V A23 (included)
<b>Indicator</b>	Test/Operate LED Light
<b>Material</b>	Plastic
<b>Color</b>	Black case, Beige button
<b>Dimensions (Approx.)</b>	4 x 2 x 2 inches
<b>Weight (Approx.)</b>	4 ounces

## 7. WARRANTY INFORMATION

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Specific warranty details for the Genie Stinger 390GED21V remote are not provided in this manual. For information regarding product warranty, please refer to the manufacturer's official website or contact the retailer from whom the product was purchased.

## 8. SUPPORT

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If you encounter issues not covered in this manual or require further assistance, please visit the official Genie support website or contact their customer service department. Contact information can typically be found on the product packaging or the manufacturer's website.