

Nespresso EN267.BAE

Nespresso De'Longhi CitiZ & Milk Capsule Coffee Machine User Manual

Model: EN267.BAE

Brand: Nespresso

1. INTRODUCTION

Welcome to the Nespresso experience. This manual provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your Nespresso De'Longhi CitiZ & Milk coffee machine, model EN267.BAE. Please read this manual thoroughly before first use and keep it for future reference.

Your CitiZ & Milk machine combines a modern retro design with an integrated Aeroccino3 milk frother, allowing you to prepare a variety of coffee and milk-based recipes with ease.

2. PRODUCT OVERVIEW

The Nespresso CitiZ & Milk machine is designed for convenience and performance, featuring a 19-bar high-pressure pump and a fast heating system.

Key Features:

- **High Performance:** 19-bar pressure pump and rapid heating system (ready in seconds) for optimal coffee extraction.
- **Integrated Aeroccino3:** Automatically prepares perfect milk froth and hot milk for various recipes.
- **Easy to Use:** Two programmable coffee selections (Espresso and Lungo) with automatic stop.
- **Cup Support:** Two cup support positions to accommodate different cup sizes, from espresso to latte macchiato glasses.
- **Energy Saving:** Automatic power-off after 9 minutes of inactivity.
- **Versatile Coffee Selection:** Compatible with Nespresso Original capsules, offering a wide range of coffee varieties.

Components:



Front view of the Nespresso CitiZ & Milk machine, showing the coffee unit, integrated Aeroccino3, and various Nespresso capsules.



Individual components of the CitiZ & Milk machine, including the water tank, drip tray, Aeroccino3, and capsule container.

3. SETUP

1. **Unpacking:** Carefully remove the machine from its packaging. Ensure all components are present: coffee machine, Aeroccino3, water tank, drip tray, and instruction manual.
2. **Positioning:** Place the machine on a flat, stable, and heat-resistant surface, away from water splashes and heat sources.
3. **Rinsing the Water Tank:** Before first use, wash the water tank with fresh drinking water.
4. **Filling the Water Tank:** Fill the water tank with fresh drinking water up to the MAX level.
5. **Power Connection:** Plug the machine into a grounded power outlet.
6. **First Use Rinse:**
 - Turn on the machine by pressing either the Espresso or Lungo button. The buttons will blink while heating up (approximately 25 seconds).
 - Once the buttons are steady, place a container (at least 0.5L) under the coffee outlet.
 - Press the Lungo button to run water through the system. Repeat this process three times to clean the internal components.
 - Your machine is now ready for use.

4. OPERATING INSTRUCTIONS

Making Coffee:

1. **Power On:** Ensure the machine is plugged in and turned on. The Espresso and Lungo buttons will illuminate steadily when ready.
2. **Fill Water Tank:** Ensure the water tank is filled with fresh drinking water.
3. **Insert Capsule:** Lift the lever completely and insert a Nespresso capsule into the capsule slot. Close the lever firmly.



Insert a Nespresso capsule into the designated slot and close the lever.

4. **Place Cup:** Place a cup under the coffee outlet. Adjust the cup support if needed for larger cups.
5. **Select Coffee Size:**
 - Press the **Espresso button** for a small cup (40 ml).
 - Press the **Lungo button** for a larger cup (110 ml).

The coffee preparation will start and stop automatically.

6. **Eject Capsule:** After brewing, lift the lever to eject the used capsule into the integrated capsule container.

Using the Aeroccino3 Milk Frother:

The integrated Aeroccino3 allows you to prepare hot milk froth, cold milk froth, or hot milk.

1. **Preparation:** Ensure the Aeroccino3 is clean and dry. Insert the whisk for frothing or remove it for hot milk only.
2. **Fill Milk:** Pour fresh, cold milk into the Aeroccino3. Do not exceed the MAX level indicators (lower MAX for froth, upper MAX for hot milk).
3. **Close Lid:** Place the lid on the Aeroccino3.
4. **Start Frothing/Heating:**

- For **hot milk froth** or **hot milk**: Briefly press the button. The button will illuminate red.
- For **cold milk froth**: Press and hold the button for approximately 2 seconds. The button will illuminate blue.

The Aeroccino3 will stop automatically when ready.

5. **Pour Milk**: Carefully pour the frothed or heated milk into your coffee.

5. MAINTENANCE

Daily Cleaning:

- **Drip Tray & Capsule Container**: Empty and rinse the drip tray and used capsule container daily. Wash with warm water and mild detergent.
- **Water Tank**: Rinse the water tank with fresh water daily.
- **Coffee Outlet**: After each use, run a Lungo cycle without a capsule to rinse the coffee outlet.
- **Aeroccino3**: Immediately after each use, clean the Aeroccino3. Remove the whisk and rinse all parts with warm water. Use a non-abrasive sponge. The Aeroccino3 is not dishwasher safe.

Descaling:

Descaling is crucial for maintaining your machine's performance and ensuring optimal coffee temperature. The descaling frequency depends on water hardness and usage.

1. Refer to the Nespresso descaling kit instructions for detailed steps.
2. Empty the drip tray and used capsule container.
3. Fill the water tank with the Nespresso descaling solution and water as per the kit instructions.
4. Place a large container (at least 1L) under the coffee outlet.
5. Follow the specific descaling procedure for your CitiZ machine, usually involving pressing both coffee buttons simultaneously for a few seconds to enter descaling mode, then pressing one button to start the cycle.
6. Rinse the machine thoroughly after descaling by running several cycles with fresh water.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No coffee flow.	Water tank empty; machine not descaled; air bubble in system.	Fill water tank; descale the machine; run a Lungo cycle without a capsule to clear air.
Coffee is not hot enough.	Machine needs descaling; cups are cold.	Descal the machine; pre-heat cups with hot water.
Water leaking from machine.	Water tank not correctly positioned; drip tray full.	Ensure water tank is firmly in place; empty and clean drip tray.

Problem	Possible Cause	Solution
Aeroccino3 not frothing milk.	Milk type (e.g., skimmed milk works best); whisk missing or dirty; milk level too high/low.	Use fresh, cold, semi-skimmed or skimmed milk; ensure whisk is clean and correctly inserted; check milk levels.
Machine turns off too quickly.	Energy saving mode activated.	This is a normal energy-saving feature (9 minutes). It can be reprogrammed to 30 minutes if desired (refer to full manual for advanced settings).

7. SPECIFICATIONS

- Model Number:** EN267.BAE
- Dimensions (L x W x H):** 37.2 x 21.8 x 27.7 cm (14.6 x 8.6 x 10.9 inches)
- Weight:** 4 kg (8.8 lbs)
- Water Tank Capacity:** 1 Liter
- Power:** 1710 Watts
- Voltage:** 230V
- Pressure:** 19 Bar
- Material:** Plastic
- Automatic Shut-off:** Yes (after 9 minutes, programmable)
- Energy Class:** A+ to G
- Noise Level:** 44 Decibels
- Special Features:** Programmable, Integrated Milk Frother
- Country of Origin:** China



Diagram showing the dimensions of the Nespresso CitiZ & Milk machine: 21.9 cm width, 27.8 cm height, 37.2 cm depth.

8. WARRANTY AND SUPPORT

Your Nespresso De'Longhi CitiZ & Milk machine (Model EN267.BAE) comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.







Spare parts availability is guaranteed for 2 years from the date of purchase.

For further assistance, troubleshooting, or to order Nespresso capsules and accessories, please visit the official Nespresso website or contact Nespresso Customer Service. You can find more information at the [Nespresso Store on Amazon](#).

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This manual is for informational purposes only. Nespresso reserves the right to make changes to product specifications without prior notice.

Related Documents - EN267.BAE

	<p>Nespresso Aeroccino+ and Aeroccino 3 Milk Frother Manual</p> <p>Comprehensive user manual for Nespresso Aeroccino+ and Aeroccino 3 milk frothers, covering setup, operation, cleaning, troubleshooting, and safety instructions.</p>
	<p>Nespresso Aeroccino+ and Aeroccino 3 User Manual</p> <p>Comprehensive guide for Nespresso Aeroccino+ and Aeroccino 3 milk frothers, covering setup, operation, cleaning, recipe ideas, and troubleshooting.</p>
	<p>Nespresso CitiZ&Milk C122 User Manual</p> <p>Comprehensive user manual for the Krups Nespresso CitiZ&Milk C122 coffee machine. Learn about setup, operation, safety precautions, cleaning, descaling, troubleshooting, and more to enjoy perfect espresso.</p>
	<p>Nespresso U Milk Coffee Machine: User Manual and Instructions</p> <p>Comprehensive user manual for the Breville Nespresso U Milk coffee machine, covering setup, operation, cleaning, descaling, troubleshooting, and warranty information. Learn how to make perfect espresso and milk-based coffee drinks.</p>
	<p>Nespresso Aeroccino Milk Frother User Manual</p> <p>User manual for the Nespresso Aeroccino +, featuring instructions on preparing hot and cold milk foam, cleaning, recipes, and troubleshooting. Enhance your coffee experience with Nespresso.</p>
	<p>Nespresso Aeroccino Plus User Manual and Instructions</p> <p>Comprehensive guide for the Nespresso Aeroccino Plus, covering safety instructions, operation, cleaning, recipe ideas, and warranty information.</p>

