Hertzko HNG-31

Hertzko Electric Cat & Dog Nail Grinder - HNG-31 Instruction Manual

Official User Guide for Safe and Effective Pet Nail Care

Brand: Hertzko

1. Introduction

The Hertzko Electric Cat & Dog Nail Grinder (Model HNG-31) offers a gentle and effective alternative to traditional nail clippers for pets. Designed for comfort and ease of use, this rechargeable device helps maintain your pet's nail health with minimal stress.



Image 1: Hertzko Electric Cat & Dog Nail Grinder, showing the device, USB charging cable, and protective cap.

2. Key Features

- **Fast and Effective:** Features an ultra-durable diamond stone bit for quick and easy nail grinding.
- **Gentle Alternative:** Reduces stress on the cuticle and minimizes the risk of cracking or bleeding compared to traditional clippers.
- **Quiet Motor:** Low noise and low vibration design helps keep pets calm during grooming.
- **Multiple Ports:** Three port options accommodate pets of various sizes, from small to large dogs, cats, rabbits, and birds.

- **Rechargeable:** Provides up to 2.5 hours of use on a single charge via the included micro USB cord.



Image 2: A close-up view of a dog's paw being groomed with the Hertzko nail grinder, emphasizing its gentle and quiet operation.

3. Product Components

Familiarize yourself with the parts of your Hertzko Nail Grinder:

- Removable Protective Cover
- Diamond Bit Grinding Wheel
- Power On/Off Switch
- Charge Indicator Light
- Charging Input Port (Micro USB)
- 3 Grinding Ports (Small, Medium, Large)



Image 3: Detailed view of the nail grinder's components and their functions.



Image 4: The three different grinding ports designed for various pet sizes.

4. Setup

4.1 Charging the Device

Before first use, fully charge the nail grinder. Connect the provided micro USB cable to the charging input port on the device and plug the other end into a compatible USB power source. The charge indicator light will illuminate during charging and turn off when fully charged. A full charge provides up to 2.5 hours of continuous use.



Image 5: The nail grinder connected to a USB charger, indicating its rechargeable nature.

4.2 Selecting the Correct Port

Choose the appropriate grinding port based on your pet's nail size:

- **Small Port:** For small pets with thin nails.
- **Medium Port:** For medium and large pets.
- **Large Port (Open Grinding Wheel):** For wide, thick nails or for faster grinding.

5. Operating Instructions

5.1 Acclimating Your Pet

It is important to acclimate your pet to the sound and vibration of the grinder before actual use. Turn the grinder on near your pet for short periods, offering treats and praise to create a positive association. Allow your pet to sniff and investigate the device while it's off and then on.

5.2 Grinding Your Pet's Nails

1. Ensure your pet is calm and comfortable.
2. Gently hold your pet's paw and carefully separate the hair around the nail to prevent it from getting caught in the grinding wheel.
3. Turn on the grinder to your desired speed setting (low or high).
4. Place the nail gently into the chosen grinding port.
5. Move the grinder from the bottom to the top of the nail tip at a 45-degree angle.
6. Grind each nail for only a few seconds at a time to avoid overheating the nail and causing discomfort. Repeat as necessary.
7. Regularly check the nail length and stop when the desired length is achieved, ensuring not to grind too close to the quick (the pink part of the nail containing blood vessels and nerves).
8. Repeat this process for all nails.

For best results, repeat the grinding process every 2-3 weeks.



Image 6: Proper technique for using the nail grinder on a pet's nail.

5.3 Official Product Video

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Video 1: A demonstration of the Hertzko Compact Pet Nail Grinder in use, showcasing its features and ease of handling.

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Video 2: A short product video highlighting the Hertzko Nail Grinder's design and functionality.

6. Maintenance

6.1 Cleaning the Grinder

After each use, remove the protective cover and gently brush away any nail dust or debris from the grinding wheel and surrounding area. This ensures optimal performance and extends the life of the device. The protective cover can be rinsed with water, but ensure the main unit remains dry.

6.2 Replacing the Grinding Head

The diamond bit grinding wheel is durable, but may need replacement over time due to wear. Refer to the product packaging or manufacturer's website for information on purchasing replacement grinding heads.

7. Troubleshooting

- **Device not turning on:** Ensure the device is fully charged. If the issue persists, contact customer support.
- **Grinding is slow or ineffective:** The grinding head may be worn out and require replacement. Ensure you are using the correct port for your pet's nail size.
- **Pet is anxious or resistant:** Revisit the acclimation steps. Use positive reinforcement (treats, praise). Consider shorter grooming sessions. The quiet motor is designed to minimize stress, but some pets may need more time to adjust.

8. Specifications

Brand Name	Hertzko
Model Number	HNG-31
Item Weight	4.6 ounces
Item Package Dimensions L x W x H	7.56 x 3.31 x 1.38 inches
Batteries	Internal rechargeable battery (recharges via micro USB)
Material	Stone (Diamond Bit Grinding Wheel)
Color	Purple
Target Audience	Dogs, House-cats, Rabbits, Birds
Specific Uses for Product	Bird nails, Cat paws nails, Dog paws nails, Small animal nails

9. Warranty and Support

For warranty information or customer support, please refer to the product packaging or visit the official Hertzko website. Keep your purchase receipt for any warranty claims.
You can visit the Hertzko Store for more products and information: Hertzko Store

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question