

Nespresso D122-US-WH-NE

Nespresso Citiz & Milk Espresso Machine (Model D122-US-WH-NE) User Manual

Model: D122-US-WH-NE | Brand: Nespresso

1. INTRODUCTION

Welcome to the Nespresso Citiz & Milk Espresso Machine user manual. This document provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new Nespresso machine. The Citiz & Milk machine combines modern design with functionality, allowing you to prepare a variety of espresso and milk-based coffee recipes.

2. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions before using the appliance to prevent the risk of fire, electric shock, injury to persons, or damage to the machine.

- **Electrical Safety:** Ensure the voltage specified on the appliance matches your mains voltage. Do not immerse the appliance, power cord, or plug in water or other liquids.
- **Hot Surfaces:** The machine surfaces can become hot during operation. Avoid contact with hot parts.
- **Children:** This appliance is not intended for use by children. Keep the appliance and its cord out of reach of children.
- **Maintenance:** Do not attempt to repair or disassemble the machine. Contact Nespresso Club Services for assistance.
- **Water Tank:** Only fill the water tank with fresh, potable water. Do not use milk or other liquids.

3. PRODUCT OVERVIEW

The Nespresso Citiz & Milk machine is designed for convenience and quality. It features a compact design and an integrated Aeroccino milk frother.



Figure 1: Nespresso Citiz & Milk Espresso Machine (Model D122-US-WH-NE) in White.

Key Components:

- **Espresso Machine:** Brews espresso and lungo.
- **Aeroccino Milk Frother:** Integrated unit for hot or cold milk froth.
- **Water Tank:** Removable 34 oz. capacity.
- **Used Capsule Container:** Holds up to 11 used capsules.
- **Drip Tray:** Foldable for different cup sizes.
- **Control Buttons:** Two programmable buttons for Espresso and Lungo sizes.

4. SETUP

4.1 Unpacking

Carefully remove the machine from its packaging. Ensure all components are present: Nespresso Citiz & Milk machine, welcome pack of 16 Nespresso Grand Cru capsules, user manual, and information folder.

4.2 Positioning the Machine

Place the machine on a flat, stable, heat-resistant surface, away from water splashes and heat sources.

Ensure adequate space around the machine for ventilation and access to the water tank.

4.3 Filling the Water Tank

1. Remove the water tank from the back of the machine.
2. Fill the tank with fresh, potable water up to the 'MAX' level.
3. Place the water tank back onto the machine.

4.4 Initial Rinse

Before first use, or after a long period of non-use, perform an initial rinse to clean the system:

1. Plug the machine into a grounded power outlet.
2. Press either the Espresso or Lungo button to turn on the machine. The buttons will flash while heating up (approx. 25 seconds).
3. Place a container (at least 20 oz.) under the coffee outlet.
4. Press the Lungo button. Water will flow through the system. Repeat this process 2-3 times until clear water comes out.

5. OPERATING INSTRUCTIONS

5.1 Brewing Espresso or Lungo

1. Ensure the water tank is filled.
2. Turn on the machine by pressing either the Espresso or Lungo button. Wait for the buttons to stop flashing, indicating the machine is ready.
3. Lift the lever completely and insert a Nespresso Original Line capsule.
4. Close the lever firmly.
5. Place a cup under the coffee outlet. Adjust the drip tray if needed for larger cups.
6. Press the **Espresso button** for a small cup (approx. 1.35 oz) or the **Lungo button** for a larger cup (approx. 3.7 oz). The machine will automatically stop when the selected volume is reached.
7. After brewing, lift the lever to eject the used capsule into the container.

5.2 Using the Aeroccino Milk Frother

The integrated Aeroccino allows you to prepare hot or cold milk froth for your coffee recipes.

1. Ensure the Aeroccino is clean and dry.
2. Pour fresh, cold milk into the frother. Observe the 'MAX' fill lines inside the frother for milk froth (lower line) or hot milk (upper line).
3. Place the lid on the Aeroccino.
4. Press the button on the Aeroccino:
 - For **hot milk froth**, press briefly (red light).
 - For **cold milk froth**, press and hold for 2 seconds (blue light).
5. The frother will automatically stop when the milk is ready.
6. Pour the frothed milk into your prepared espresso.

6. MAINTENANCE

Regular cleaning and maintenance ensure the longevity and optimal performance of your Nespresso

machine.

6.1 Daily Cleaning

- **Drip Tray & Used Capsule Container:** Empty and rinse daily. Wash with warm water and a mild detergent.
- **Water Tank:** Rinse the water tank daily with fresh water.
- **Coffee Outlet:** Wipe the coffee outlet with a damp cloth.

6.2 Aeroccino Cleaning

Clean the Aeroccino immediately after each use to prevent milk residue from drying.

1. Unplug the Aeroccino from its base.
2. Remove the whisk.
3. Wash the inside of the frother, the lid, and the whisk with warm water and a mild detergent. Do not use abrasive materials.
4. Dry all parts thoroughly.

6.3 Descaling

Descale your machine regularly (every 3-6 months, depending on water hardness and usage) to remove mineral buildup. Use a Nespresso descaling kit and follow the instructions provided with the kit.

7. TROUBLESHOOTING

If you encounter issues with your machine, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
No coffee flow	Water tank empty, machine not heated, clogged nozzle, descaling needed.	Fill water tank, wait for heating, perform a rinse cycle, descale the machine.
Coffee is cold	Machine not preheated, cold cup.	Allow machine to heat up fully, preheat cup with hot water.
Poor milk froth	Incorrect milk type/temperature, dirty Aeroccino, whisk missing.	Use fresh, cold, semi-skimmed milk. Clean Aeroccino thoroughly. Ensure whisk is correctly inserted.
Machine leaks	Water tank not correctly positioned.	Ensure water tank is firmly in place.

8. SPECIFICATIONS

- **Brand:** Nespresso
- **Model Name:** CitiZ&milk
- **Model Number:** D122-US-WH-NE
- **Color:** White
- **Product Dimensions:** 8.61"D x 14.65"W x 10.75"H
- **Item Weight:** 8.9 Pounds

- **Capacity:** 2.1 Pounds (Water Tank: 34 oz.)
- **Pressure:** 19 bar high-pressure pump
- **Wattage:** 1260 watts
- **Heat-up Time:** Fast 25 second heat-up
- **Special Feature:** Programmable, Auto-off after 9 minutes of inactivity
- **Material:** Plastic

9. WARRANTY AND SUPPORT

Your Nespresso Citiz & Milk Espresso Machine comes with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Nespresso website. For personalized advice, technical support, or to order Nespresso capsules, contact Nespresso Club Services:

- **Telephone:** 800.562.1465
- **Online:** Visit www.nespresso.com