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› Dish Network Wally Digital Satellite TV Receiver User Manual

## Pace International MOBILE-WALLY

# Dish Network Wally Digital Satellite TV Receiver User Manual

Model: MOBILE-WALLY | Brand: Pace International

## INTRODUCTION

The Pace International Wally is a compact, high-definition digital satellite TV receiver designed for compatibility with all Dish Network systems. Its small form factor and quiet operation make it suitable for various installations, including bedrooms or mobile setups. This manual provides essential information for setting up, operating, and maintaining your Wally receiver.



Image: The Wally receiver, a black rectangular unit with red accents, shown with its remote control resting on top. The front panel displays "Wally" logo and control buttons.

## WHAT'S IN THE BOX

Upon unboxing your Wally receiver, verify that all components are present:

- Pace International Dish Network Wally Receiver
- Remote Control
- Power Cable
- HDMI Cable
- RCA Audio/Video Cables (Red, White, Yellow)
- AA Batteries for Remote Control
- Important Product Information Guide



Image: All components included with the Wally receiver, neatly laid out. This includes the black Wally receiver, its remote, various cables (HDMI, RCA), batteries, and the user manual.

## PRODUCT FEATURES

The Wally receiver offers several key features for an enhanced viewing experience:

- **Compact Design:** Small footprint, ideal for various installation environments.
- **RF-Remote Capable:** Allows for remote control operation without direct line-of-sight, even without an external antenna.
- **Quiet Operation:** Designed to work quickly and quietly.
- **Wall Mounting:** Can be mounted on a wall for space-saving installations.
- **High-Definition Output:** Supports HD video output via HDMI.



Image: A direct front view of the Wally receiver, highlighting its sleek black design and front panel buttons including Power, System Info, Locate Remote, and navigation controls.

## SETUP GUIDE

Follow these steps to set up your Wally receiver:

1. **Connect Satellite Input:** Connect your satellite dish's coaxial cable to the "SATELLITE IN" port on the back of the Wally receiver.
2. **Connect to TV:**
  - For High-Definition (HD) connection, use an HDMI cable to connect the "HDMI" port on the receiver to an HDMI input on your television.
  - For Standard-Definition (SD) connection, use the RCA audio/video cables (red, white, yellow) to connect the "R-AUDIO-L" and "VIDEO" ports on the receiver to the corresponding inputs on your television.
3. **Connect to Network (Optional):** For internet-connected features, connect an Ethernet cable from your router to the "ETHERNET" port on the receiver.
4. **Connect Power:** Plug the power cable into the "120V AC~60Hz" port on the receiver, then plug the other end into a standard electrical outlet.
5. **Power On:** Turn on your television and select the correct input source (HDMI or AV) that corresponds to your receiver connection. The Wally receiver will power on automatically or can be powered on using the front panel button or remote.
6. **Initial Setup:** Follow the on-screen prompts to complete the initial setup, including satellite signal acquisition and channel scanning.



Image: The rear view of the Wally receiver, clearly showing all connection ports: Power, Satellite In, RCA Audio/Video, HDMI, USB, and Ethernet. Labels for each port are visible.

## OPERATING INSTRUCTIONS

The Wally receiver is primarily operated using the included remote control. Familiarize yourself with its functions:



Image: A close-up view of the black Dish Network remote control with red accents, showing its various buttons for power, navigation, channel, volume, and other functions.

### Remote Control Features:

- **Remote Finder:** If you misplace your remote, press the "Locate Remote" button on the front panel of your receiver. The remote will emit an audible signal.
- **Limited Mode:** This feature helps prevent accidental navigation to incorrect inputs on your TV when watching DISH programming.
- **Info/Help Button:** Press and hold this button for quick tips and information about the current screen or action.
- **HDMI/CEC:** This feature allows the receiver to turn on your TV and automatically switch to the correct input. Refer to your TV's manual for enabling HDMI-CEC.
- **Navigation:** Use the directional arrows and "Select" button to navigate menus and select options.
- **Channel/Volume:** Dedicated buttons for changing channels and adjusting volume.



## Cool Features

### Remote Finder

Can't find your remote? Don't panic! Simply press the [Locate Remote](#) button on the front panel of your receiver.

### Limited Mode

Prevent navigating to the wrong input for watching DISH programming on your TV by enabling [Limited Mode](#).

### Info/Help

Press and hold this handy button to get quick tips about the actions you can perform on any screen.

### HDMI/CEC

This helpful feature allows you to turn on your receiver and TV, as well as tune to the correct input all with a single button! See [how to enable HDMI-CEC](#).

Image: The Dish Network remote control with callouts pointing to specific buttons and explaining features like Remote Finder, Limited Mode, Info/Help, and HDMI/CEC.

## Basic Operation:

- **Power On/Off:** Press the **Power** button on the remote or the front panel.
- **Change Channels:** Use the **CH+** or **CH-** buttons, or enter channel numbers directly using the numeric keypad.
- **Adjust Volume:** Use the **VOL+** or **VOL-** buttons.
- **Access Guide:** Press the **Guide** button to view program listings.
- **Access Menu/Apps:** Press the **Home** or **Apps** button to access the main menu and applications.

## MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Wally receiver:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the receiver. Do not use liquid cleaners or abrasive materials.

- **Ventilation:** Ensure the receiver has adequate ventilation. Do not block the ventilation slots. Avoid placing it in enclosed spaces or on soft surfaces that may impede airflow.
- **Power Cycle:** If the receiver becomes unresponsive, disconnect the power cable from the electrical outlet, wait 10-15 seconds, and then reconnect it. This can resolve minor software glitches.

## TROUBLESHOOTING

This section addresses common issues you might encounter with your Wally receiver.

Problem	Possible Cause	Solution
No Power	Power cable disconnected; outlet issue.	Ensure power cable is securely connected to receiver and a working electrical outlet. Try a different outlet.
No Signal / Black Screen	Incorrect TV input; satellite dish issue; loose coaxial cable.	Verify TV is on correct input (HDMI/AV). Check satellite coaxial cable connection at receiver and dish. Ensure dish has clear line of sight.
Remote Not Responding	Dead batteries; remote out of range; interference.	Replace remote batteries. Ensure no obstructions between remote and receiver. Press "Locate Remote" button on receiver to confirm remote functionality.
Receiver Restarts Repeatedly	Software glitch; overheating; power supply issue.	Perform a power cycle (unplug, wait 15s, plug back in). Ensure adequate ventilation around the receiver. If problem persists, contact customer support.
Activation Issues / "Leased Unit" Message	Incorrect serial number provided during activation.	Ensure you are providing the serial number directly from the receiver unit itself, not from the packaging box, as these may differ or be misread.

## SPECIFICATIONS

Attribute	Detail
Brand	Pace International
Model Number	MOBILE-WALLY
Manufacturer	Pace
Color	Black
Item Weight	3.6 Pounds
Product Dimensions	8.11"D x 10.41"W x 1.6"H (approx. 4.61 x 9.57 x 13.31 inches)
Connectivity Technology	RF (Remote Control)

Attribute	Detail
Voltage	12 Volts (DC) - <i>Note: Unit uses 120V AC input, internal conversion to DC</i>
First Available Date	July 16, 2016

## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your product or contact Pace International directly. Keep your purchase receipt and product serial number readily available when contacting support.

**Important:** The serial number for activation should always be taken directly from the unit itself, not from the product packaging, to avoid discrepancies.

For Dish Network service activation and account-related inquiries, please contact Dish Network customer service.

## OFFICIAL PRODUCT VIDEOS

No official product videos from the seller were found to embed in this manual.