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› Alcatel-Lucent Easy Reflex 4010 8 Button Digital Telephone with Display User Manual

Alcatel-Lucent Enterprise OAW-4010-MNT-19

Alcatel-Lucent Easy Reflex 4010 Digital Telephone User Manual

Model: OAW-4010-MNT-19

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of the Alcatel-Lucent Easy Reflex 4010 8 Button Digital Telephone with Display. This device is designed for use with Alcatel-Lucent OmniPCX Systems, offering reliable communication features for business environments. Please read this manual thoroughly before using the telephone to ensure proper functionality and to avoid potential issues.

PRODUCT OVERVIEW



Figure 1: The Alcatel-Lucent Easy Reflex 4010 Digital Telephone, showing the main unit, handset, and coiled cord. The phone features a display screen and a numeric keypad with additional function buttons.



Figure 2: Close-up of the rear label on the Alcatel-Lucent 4010 phone. This label provides important regulatory information, including FCC compliance details, and identifies the model as "4010 PHONE GRAPHITE" along with QR codes for product identification.

Key Features:

- 1 Line Display for call information and menu navigation.
- 8 Programmable Keys for custom functions or speed dial.
- 3 Fixed Feature Keys for common functions.
- Integrated Speakerphone for hands-free communication.
- 10 Number Speed Dial capability.
- Compatible with Alcatel-Lucent OmniPCX Systems.

SETUP

Package Contents:

- Alcatel-Lucent Easy Reflex 4010 Digital Telephone Unit
- Handset
- Coiled Handset Cord
- Line Cord (RJ-11)

Installation Steps:

1. **Connect the Handset:** Plug one end of the coiled handset cord into the port labeled with a handset icon on the side or back of the telephone unit. Plug the other end into the handset. Ensure a secure connection.
2. **Connect to PBX System:** Insert one end of the line cord into the port labeled "LINE" or with a wall jack icon on the back of the telephone. Connect the other end of the line cord to the appropriate digital extension port on your Alcatel-Lucent OmniPCX system or wall jack.
3. **Power Connection:** The telephone is typically powered directly from the PBX system via the line cord. No separate AC adapter is usually required for this model. Verify the phone powers on and the display illuminates.
4. **Positioning:** Place the telephone on a stable, flat surface. Ensure adequate ventilation and avoid placing it near heat sources or in direct sunlight.

OPERATING INSTRUCTIONS

Basic Call Functions:

- **Making a Call:** Lift the handset or press the speakerphone button. Dial the desired number using the numeric keypad.
- **Answering a Call:** When the phone rings, lift the handset or press the speakerphone button.
- **Ending a Call:** Replace the handset in the cradle or press the speakerphone button again if using hands-free.
- **Redial:** Press the Redial button (if available, often a fixed feature key) to call the last dialed number.

Using Programmable Keys:

The 8 programmable keys can be configured for various functions such as speed dial, line access, or feature activation, depending on your PBX system's programming. Consult your system administrator for specific programming details.

Speakerphone:

To use the speakerphone, press the dedicated speakerphone button. The indicator light will illuminate. You can then speak and listen without lifting the handset. Press the button again to deactivate.

Display and Navigation:

The 1-line display shows call information, menu options, and system messages. Use the navigation buttons (if present, typically up/down arrows or soft keys below the display) to scroll through options or adjust settings as prompted by the display.

MAINTENANCE

Cleaning:

- Disconnect the telephone from the line before cleaning.
- Use a soft, damp cloth to wipe the exterior surfaces.
- Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the plastic material.
- Avoid spraying liquids directly onto the phone.

Storage:

If storing the telephone for an extended period, ensure it is kept in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No Dial Tone	Loose line cord connection; PBX system issue; Phone not receiving power.	Check all cable connections. Ensure the line cord is securely plugged into the phone and the wall jack/PBX port. Contact your system administrator if the issue persists.
Display is Blank	No power to the phone; Faulty unit.	Verify line cord connection. If connected to a PBX, ensure the PBX is operational. Try connecting the phone to a known working port if possible.
Cannot Hear Caller / Caller Cannot Hear Me	Handset or speakerphone volume too low; Faulty handset cord; Microphone/speaker issue.	Adjust volume controls. Check handset cord for damage and ensure it's securely connected. Try using the speakerphone function to isolate the issue.

Problem	Possible Cause	Solution
Buttons Not Responding	Temporary software glitch; Physical damage.	Disconnect the phone from the line for a few minutes, then reconnect it. If the problem persists, the unit may require service.

For issues not listed here, or if troubleshooting steps do not resolve the problem, please contact your system administrator or technical support.

SPECIFICATIONS

Feature	Detail
Model Number	OAW-4010-MNT-19
Display	1 Line Display
Programmable Keys	8
Fixed Feature Keys	3
Speakerphone	Yes
Speed Dial	10 Number Capacity
Compatibility	Alcatel-Lucent OmniPCX Systems
Color	Black
Material	Plastic
Dimensions (L x W x H)	10 x 10 x 6 inches
Item Weight	4 pounds
Power Source	AC adapter (typically powered via PBX line)

WARRANTY INFORMATION

Specific warranty details for the Alcatel-Lucent Easy Reflex 4010 Digital Telephone are typically provided at the point of purchase or through your service provider/system integrator. Please refer to your purchase documentation or contact your vendor for information regarding warranty coverage, terms, and conditions.

SUPPORT

For technical support, system configuration, or advanced troubleshooting, please contact your organization's IT department or the authorized Alcatel-Lucent service provider responsible for your OmniPCX system. General product information may also be available on the [Alcatel-Lucent Enterprise official website](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question