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Sennheiser PC373D

Sennheiser PC 373D 7.1 Surround Sound Gaming Headset User Manual

Model: PC 373D

INTRODUCTION

The Sennheiser PC 373D is a high-performance 7.1 Surround Sound Gaming Headset designed for an immersive audio experience. This manual will guide you through the setup, operation, and maintenance of your headset to ensure optimal performance and longevity.

PACKAGE CONTENTS

- Sennheiser PC 373D Headset
- USB Surround Dongle
- USB Connection Cable
- Quick Guide



Figure 1: Sennheiser PC 373D Headset and included accessories.

SETUP

1. Connecting the Headset

1. Connect the USB Surround Dongle to an available USB port on your PC.
2. Connect the headset's cable to the USB Surround Dongle.
3. Ensure the connections are secure.



Figure 2: The USB Surround Dongle for the PC 373D headset.

2. Software Installation

To fully utilize the 7.1 Surround Sound and customizable features, download and install the SENNHEISER SURROUND DONGLE SOFTWARE from the official Sennheiser website. Follow the on-screen instructions for installation.

OPERATING INSTRUCTIONS

1. Dolby 7.1 Surround Sound

Activate the Dolby 7.1 Surround Sound feature through the installed Sennheiser software. This provides spatial realism and pinpoint directionality for an enhanced gaming experience. The software allows you to customize the sound field to your preferences.

2. Microphone Usage

The headset features a professional noise-cancelling microphone for clear in-game communication. To mute the microphone, simply lift the microphone boom arm upwards. Lowering the arm will activate the microphone again.

3. Volume Control

Adjust the audio volume using the integrated volume control wheel located on the right ear cup of the headset.

4. Comfort Features

The over-ear design with XL plush velvet ear pads ensures extreme comfort during extended gaming sessions, allowing your ears to breathe and reducing heat buildup.

MAINTENANCE

1. Cleaning the Ear Pads

The plush velvet ear pads can attract dust and particles. For cleaning, the ear pads are detachable and can be gently hand-washed or machine-washed on a delicate cycle. Ensure they are completely dry before reattaching them to the headset.

2. General Care

- Wipe the headset with a soft, dry cloth to remove dust and fingerprints.
- Avoid exposing the headset to extreme temperatures, humidity, or direct sunlight.
- Do not use harsh chemicals or abrasive cleaners on any part of the headset.
- Store the headset in a clean, dry place when not in use.

TROUBLESHOOTING

If you encounter issues with your Sennheiser PC 373D headset, please consider the following:

- **No Sound/Low Volume:** Check all cable connections, ensure the volume wheel on the headset is turned up, and verify audio settings in your PC's operating system and gaming software.
- **Microphone Not Working:** Ensure the microphone boom arm is lowered and not muted. Check microphone settings in your PC's operating system and communication software.
- **Surround Sound Issues:** Confirm that the Sennheiser Surround Dongle Software is correctly installed and configured. Ensure 7.1 surround sound is enabled within the software and your game settings.
- **Software Not Detecting Headset:** Reinstall the Sennheiser Surround Dongle Software and try connecting the USB dongle to a different USB port.

For further assistance, refer to the support section below.

SPECIFICATIONS

Model Name	PC373D
Brand	Sennheiser
Connectivity Technology	Wired
Hardware Interface	USB
Headphones Jack	3.5 mm Jack
Noise Control	Active Noise Cancellation
Frequency Response	28000 Hz
Sensitivity	116 dB
Impedance	50 Ohms
Item Weight	12.5 Ounces
Product Dimensions (LxWxH)	9.33 x 4.29 x 9.85 inches
Material	Velvet
Color	Black
Earpiece Shape	Over Ear

Hardware Platform	PC
Supports Bluetooth Technology	No
Water Resistance Level	Waterproof

WARRANTY AND SUPPORT

Warranty Information

The Sennheiser PC 373D headset comes with a **Two-Year Warranty** when purchased from an authorized Sennheiser dealer. Please retain your proof of purchase (receipt) as it is required for warranty claims.

Customer Support

For technical assistance, warranty claims, or any product-related inquiries, please visit the official Sennheiser support website. You can typically find support contact information and online resources by searching for "Sennheiser Support" on your preferred search engine.

Your browser does not support the video tag.

Video 1: An overview of the Sennheiser PC 373D headset, demonstrating its features and components. This video is provided by the seller.

