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BlueCosmo 9575

BlueCosmo Iridium Extreme 9575 Satellite Phone User Manual

1. Introduction

Welcome to the user manual for your BlueCosmo Iridium Extreme 9575 Satellite Phone. This device provides reliable global communication capabilities, including voice calls, SMS text messaging, GPS tracking, and an emergency SOS function, ensuring connectivity in remote areas where traditional cellular networks are unavailable. This manual will guide you through the setup, operation, and maintenance of your satellite phone.

The Iridium Extreme 9575 is designed for durability and performance, meeting US Military Standards 810F for resistance to dust, shock, vibration, and blowing rain. Its robust construction makes it suitable for demanding environments.

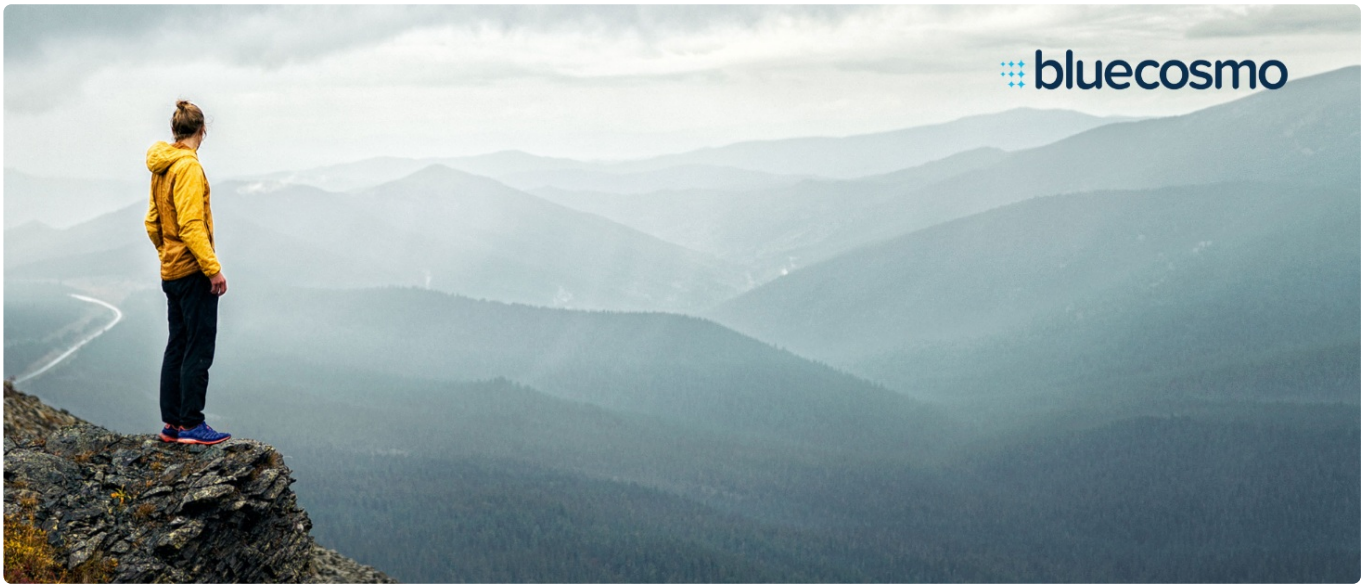

Image: Iridium Global Satellite Network Coverage Map. This image illustrates the Iridium satellite constellation providing worldwide coverage, emphasizing the phone's global communication capabilities.

2. Package Contents

Verify that all the following items are included in your package:

- Iridium Extreme 9575 Satellite Phone Handset

- Lithium-ion Battery
- AC Wall Charger with International Plugs
- Automobile DC Charger (CLA)
- Holster with Belt Clip
- Hands-Free Earpiece
- Power & USB Adapter
- Power USB & External Antenna Adapter with TNC Connector
- Auxiliary Magnetic Mount Antenna with 5' Cable
- USB Cable
- Quick Start Guide
- User Guide (this document)
- Monthly Service SIM Card



Image: All components included with the Iridium Extreme 9575 Satellite Phone. This image displays the satellite phone along with its various accessories, including chargers, cables, holster, and SIM card.

3. Device Overview

The Iridium Extreme 9575 is engineered for extreme conditions, featuring a ruggedized design that ensures reliable performance in challenging environments. It is built to withstand dust, water, and shock.

3.1. Physical Features

- **Display:** 2-inch LCD screen for clear visibility.
- **Keypad:** Intuitive button interface for navigation and dialing.
- **Antenna:** Retractable antenna for satellite signal acquisition.
- **SOS Button:** Dedicated, programmable emergency button for critical situations.
- **Speakerphone:** Integrated speakerphone for hands-free communication.
- **Microphone:** Wind-resistant microphone for clear audio in adverse conditions.
- **Grip:** Diamond tread tapered grip for secure handling.



Image: Graphic illustrating the rugged design of the Iridium Extreme, highlighting its resistance to dust, water, and shock.

▶ **Watch video online**

BlueCosmo Iridium Extreme Overview

Video: BlueCosmo Iridium Extreme Overview. This video provides a visual demonstration of the Iridium Extreme's features, including its ruggedness and communication capabilities.

4. Setup

4.1. SIM Card Installation

1. Ensure the phone is powered off.
2. Locate the SIM card slot, typically under the battery compartment.
3. Insert the BlueCosmo Monthly Service SIM card into the slot, ensuring correct orientation.
4. Replace the battery and battery cover securely.

4.2. Battery Charging

1. Connect the AC wall charger or automobile DC charger to the phone's charging port.
2. Plug the charger into a power source.
3. Allow the battery to fully charge before initial use. The charging indicator on the phone will show progress.

4.3. Initial Power On & Activation

1. Press and hold the power button until the Iridium logo appears on the screen.
2. Follow the on-screen prompts for initial setup.
3. To activate your monthly service, visit BlueCosmo.com and follow the online activation instructions. Activation is required for service functionality.

5. Operation

5.1. Acquiring Satellite Signal

For optimal performance, ensure you have a clear, unobstructed view of the sky. Extend the phone's antenna fully and point it towards the sky. The signal strength indicator on the screen will show when a connection is established.

5.2. Making and Receiving Calls

- **Making a Call:** Enter the full international dialing code (e.g., +1 for North America, followed by the area code and phone number) and press the green call button.
- **Receiving a Call:** When the phone rings, press the green call button to answer.

5.3. Sending SMS Text Messages

1. Navigate to the 'Messages' menu.
2. Select 'New Message' or 'Create SMS'.
3. Enter your message using the keypad.
4. Enter the recipient's phone number, including the international dialing code.
5. Select 'Send'.

5.4. GPS Tracking

The Iridium Extreme 9575 features integrated GPS for position tracking. You can view your current coordinates on the device or configure it for online tracking services (additional service may be required). Refer to the phone's menu for GPS options.



Image: Graphic depicting GPS location tracking and the emergency SOS button on the Iridium Extreme. This highlights the safety and navigation features of the device.

5.5. Emergency SOS Function

The dedicated SOS button provides a critical safety feature. In an emergency, lift the protective cover and press the red SOS button. This will initiate a pre-programmed emergency alert, sending your location and a distress message to designated contacts or an emergency response center (service subscription required). Ensure your SOS contacts and message are configured correctly in the phone settings.

6. Service Plans

BlueCosmo offers flexible monthly service plans for your Iridium Extreme 9575, designed to meet various communication needs without annual contracts or activation fees. Plans include bundles of minutes and SMS messages.

6.1. Monthly Service Plans

Monthly plans provide uninterrupted service with options for 10, 75, or 150-minute bundles. These plans offer maximum

convenience, free online activation, and the ability to check airtime usage online 24/7. All phones on the same account can pool monthly minutes.

6.2. Prepaid Options

For short-term or seasonal usage, prepaid SIM cards are available. These offer a fixed budget, no monthly fees, and options for fast online refill and auto-refill. Prepaid plans also include free online activation and expiry extension options.



Image: A table comparing different Iridium phone service plans, including monthly rates, included minutes/SMS, overage rates, and additional benefits.

6.3. Online Account Management

Manage your airtime, activate services, and refill prepaid cards conveniently through your online BlueCosmo account. 24/7 technical support is available.

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Icon: Quick & Easy Activation.

- 

Icon: Manage Airtime with your own online account.



Icon: 24/7 Technical Support.

7. Specifications

Feature	Specification
Model Name	Iridium Extreme 9575
Screen Size	2 inches
Battery Life (Talk Time)	Up to 4 hours
Battery Life (Standby)	Up to 30 hours
Weight	247 g
Connectivity Technology	USB
Supported Satellite Navigation System	GPS
Human-Interface Input	Buttons
Durability Standard	US Military Standards 810F (Dust, Shock, Vibration, Blowing Rain resistant)

8. Troubleshooting

8.1. No Satellite Signal

- Ensure you have a clear, unobstructed view of the sky.
- Extend the antenna fully and point it upwards.
- Move to an open area away from tall buildings, dense foliage, or other obstructions.

8.2. Cannot Make or Receive Calls/SMS

- Verify that your SIM card is properly installed and activated.
- Check your service plan status and airtime balance via your BlueCosmo online account.
- Ensure you are dialing the correct international format (e.g., +Country Code Number).
- Confirm you have a strong satellite signal.

8.3. Battery Not Charging

- Check that the charger is securely connected to both the phone and the power source.
- Ensure the power outlet is functional.

- Try using a different charger or power source if available.

9. Warranty & Support

9.1. Product Warranty

Your Iridium Extreme 9575 Satellite Phone comes with an **18-month warranty** exclusively from BlueCosmo, covering manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

9.2. Customer Support

For technical assistance, service plan inquiries, or warranty support, please contact BlueCosmo customer service:

- **Website:** BlueCosmo.com
- **Online Support:** Access FAQs and support resources on the website.
- **Technical Support:** Available 24/7 for urgent issues.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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