



Manuals.plus /

› Honeywell /

› Honeywell CHW3610W1001 Wi-Fi Water Leak and Freeze Detector User Manual

## Honeywell CHW3610W1001

# Honeywell CHW3610W1001 Wi-Fi Water Leak and Freeze Detector User Manual

## INTRODUCTION

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This manual provides essential information for the proper installation, operation, and maintenance of your Honeywell CHW3610W1001 Wi-Fi Water Leak and Freeze Detector. Please read this manual thoroughly before use and retain it for future reference.

## WHAT'S IN THE BOX

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- Honeywell CHW3610W1001 Wi-Fi Water Leak and Freeze Detector Unit
- Cable Sensor
- 3 AA Batteries

## PRODUCT OVERVIEW

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The Honeywell CHW3610W1001 is a compact device designed to detect water leaks and monitor temperature and humidity. It connects to your home Wi-Fi network and sends alerts to your smartphone via the Lyric App.

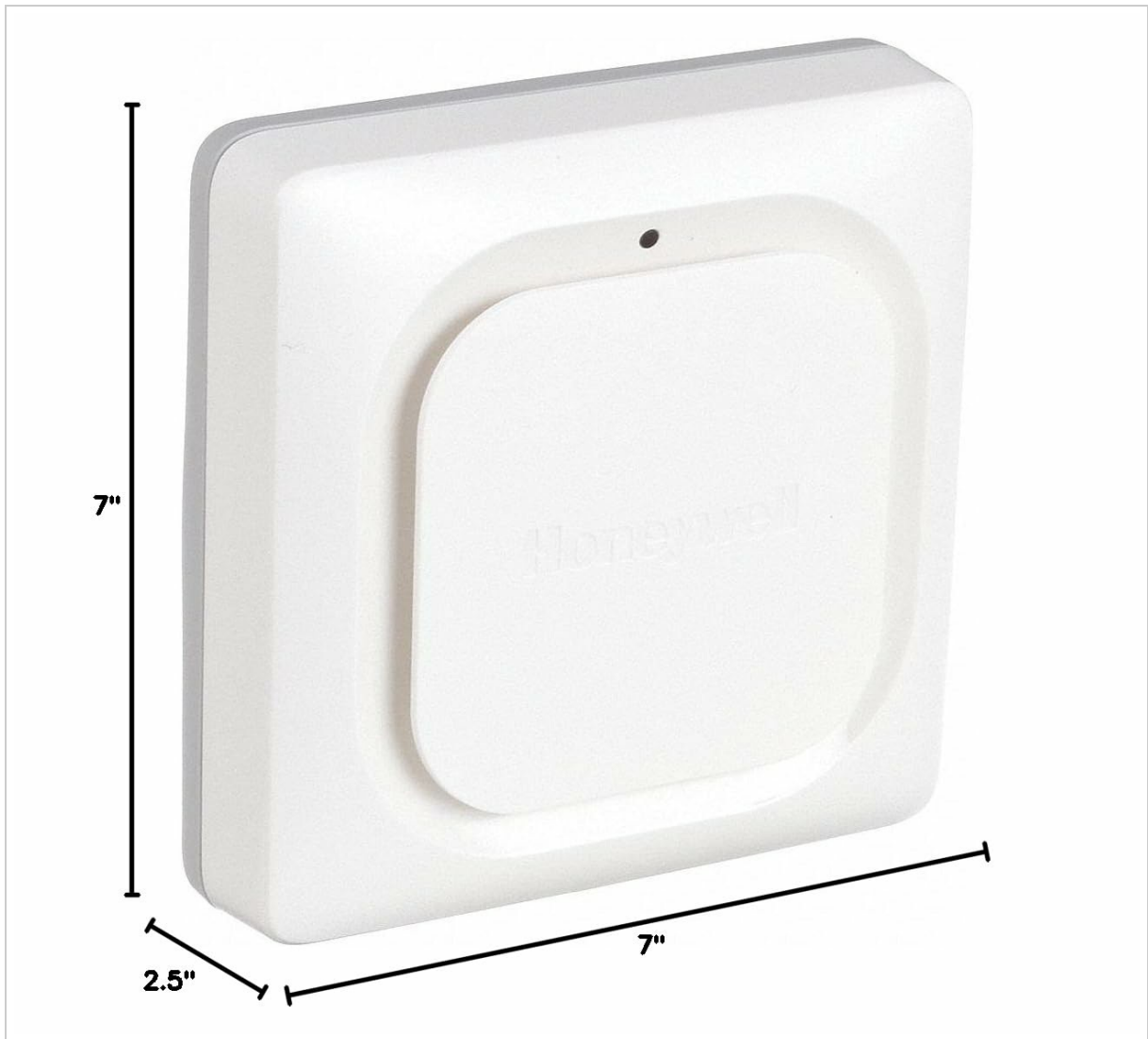


Image of the Honeywell CHW3610W1001 Wi-Fi Water Leak and Freeze Detector, a compact white square device with the Honeywell logo. Dimensions are shown as 7 inches by 7 inches by 2.5 inches.

Video: An overview of the Honeywell Wi-Fi Leak Detector, highlighting its features and common applications for home protection.

## SETUP

1. **Install Batteries:** Open the battery compartment and insert the three AA batteries provided.
2. **Download the App:** Download the Honeywell Home App (or Resideo App) from the App Store or Google Play.
3. **Connect to Wi-Fi:** Follow the in-app instructions to connect your detector to your home Wi-Fi network. This process may require a few attempts.
4. **Place the Detector:** Position the main detector unit in a suitable location.
5. **Connect Cable Sensor:** Plug the cable sensor into the detector unit. Place the cable sensor in areas prone to water leaks, such as under sinks, near water heaters, or in basements. The cable sensor allows for extended surface area monitoring.

Video: Demonstrating the physical components of the Honeywell Wi-Fi Water Leak and Freeze Detector, including the main unit and the cable sensor. It also shows the device being set up and connected to the Resideo app, displaying temperature and humidity readings.

## OPERATING INSTRUCTIONS

## Water Leak Detection

The detector will sound a 100 dBA local alarm and send mobile alerts to your phone via the app if water is detected.

## Temperature and Humidity Monitoring

The device monitors temperature and humidity, sending alerts if readings fall outside user-defined ranges. This helps prevent damage from freezing pipes or excessive humidity.

## Mobile Alerts

Notification messages will be sent to your registered contacts whenever a leak or out-of-range temperature/humidity is detected. Audible alerts will also sound when you are at home.

Video: Showcasing the Honeywell Wi-Fi Water Leak and Freeze Detector, highlighting its ability to detect water leaks and temperature changes, and send alerts to prevent damage.

Video: Demonstrating the use of the Honeywell Wi-Fi Leak Detector as a moisture and temperature sensor for basements, providing peace of mind against potential water damage.

## MAINTENANCE

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### Battery Replacement

The device operates on 3 AA batteries. Battery life can last up to 3 years without incident. Replace batteries when the app indicates low power.

### Cleaning the Sensor

To clear a leak alert, ensure the two contacts on the back of the main unit and the cable sensor are completely dry.

### Reusability

The device is reusable even after detecting an incident.

## TROUBLESHOOTING

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### Device Not Connecting to Wi-Fi

- Ensure your Wi-Fi network is active and within range.
- Restart the detector and try the setup process again through the app.
- Verify correct Wi-Fi password entry.

### No Alerts Received

- Check app notification settings on your smartphone.
- Ensure the device has sufficient battery power.
- Verify the device is connected to Wi-Fi.

### Inaccurate Temperature/Humidity Readings

- Allow up to 48 hours for initial data collection and calibration after setup.
- Ensure the device is not placed near heat sources or in direct sunlight.

## SPECIFICATIONS

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- **Model:** CHW3610W1001
- **Dimensions:** 7"L x 7"W x 2.5"H
- **Power Source:** 3 AA Batteries (included)
- **Connectivity:** Wi-Fi Home Network
- **Sensor Technology:** Contact and Temperature Sensors
- **Alerts:** Mobile and Audible (100 dBA)
- **Compatible Devices:** Wi-Fi enabled devices (e.g., Smartphones, Tablets)
- **Manufacturer:** Honeywell
- **UPC:** 085267568074

## WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the official Honeywell website or contact their customer service. Note that professional installation may be required for full warranty coverage in some cases.