

Kenmore W10338640

Kenmore W10338640 Washer Touchpad and Control Panel

Instruction Manual

Model: W10338640 | Brand: Kenmore

1. PRODUCT OVERVIEW

The Kenmore W10338640 Touchpad and Control Panel is an original equipment manufacturer (OEM) part designed for specific Kenmore washing machine models. This component serves as the primary interface for users to select wash cycles, adjust settings, and initiate washing operations. It integrates the electronic controls and the user-facing touchpad, ensuring precise command over the appliance's functions.



Figure 1.1: Overall view of the Kenmore W10338640 Washer Touchpad and Control Panel. This image provides a general perspective of the unit's design and layout.

2. IMPORTANT SAFETY INFORMATION

Always observe basic safety precautions when installing, operating, or maintaining this product to reduce the risk of fire, electric shock, or injury to persons.

- Disconnect power to the washing machine before servicing or installing any parts.
- Wear appropriate personal protective equipment (PPE), such as gloves and eye protection, during

installation.

- Ensure all electrical connections are secure and comply with local electrical codes.
- Do not operate the washing machine if the control panel is damaged or malfunctioning.
- Keep children and pets away from the appliance during installation and repair.
- If you are unsure about any step, consult a qualified appliance technician.

3. SETUP AND INSTALLATION

This section provides general guidelines for replacing the Kenmore W10338640 Touchpad and Control Panel. Specific steps may vary depending on your washing machine model. Refer to your washing machine's service manual for detailed instructions.

3.1. Preparation

1. Unplug the washing machine from the electrical outlet.
2. Turn off the water supply to the washing machine.
3. Gather necessary tools, which may include screwdrivers (Phillips and flathead), nut drivers, and pliers.
4. Clear the area around the washing machine for safe access.

3.2. Removal of Old Panel

1. Locate the screws or clips securing the existing control panel. These are typically found on the rear or underside of the top console.
2. Carefully remove the screws or release the clips.
3. Gently lift or slide the control panel to detach it from the washing machine's main body.
4. Disconnect all wire harnesses and connectors from the old control panel. Note the position of each connector for reassembly.



Figure 3.1: Close-up of the control panel interface, showing button layout. This image highlights the various buttons and indicators on the panel.

3.3. Installation of New Panel

1. Connect all wire harnesses and connectors to the new Kenmore W10338640 control panel, ensuring they are securely seated in their correct ports.
2. Align the new control panel with the mounting points on the washing machine.
3. Secure the panel using the screws or clips removed earlier. Ensure it is firmly in place and does not wobble.
4. Double-check all connections and ensure no wires are pinched.



Figure 3.2: Detail of the panel's surface texture or material. This image provides a closer look at the tactile quality of the control panel.

3.4. Post-Installation

1. Restore the water supply to the washing machine.
2. Plug the washing machine back into the electrical outlet.
3. Perform a test cycle to ensure the new control panel functions correctly.

4. OPERATING INSTRUCTIONS

The Kenmore W10338640 Touchpad and Control Panel provides intuitive control over your washing machine. Familiarize yourself with the various buttons and indicators for optimal use.

4.1. Basic Operation

1. **Power On/Off:** Press the **Power** button to turn the washing machine on or off.
2. **Cycle Selection:** Rotate the cycle selector knob (if applicable) or press the **Cycle** button to choose your

desired wash cycle (e.g., Normal, Heavy Duty, Delicates).

3. **Setting Adjustments:** Use the dedicated buttons for temperature, spin speed, soil level, or extra rinse to customize your wash.
4. **Start/Pause:** Press the **Start/Pause** button to begin a cycle or pause it mid-cycle.

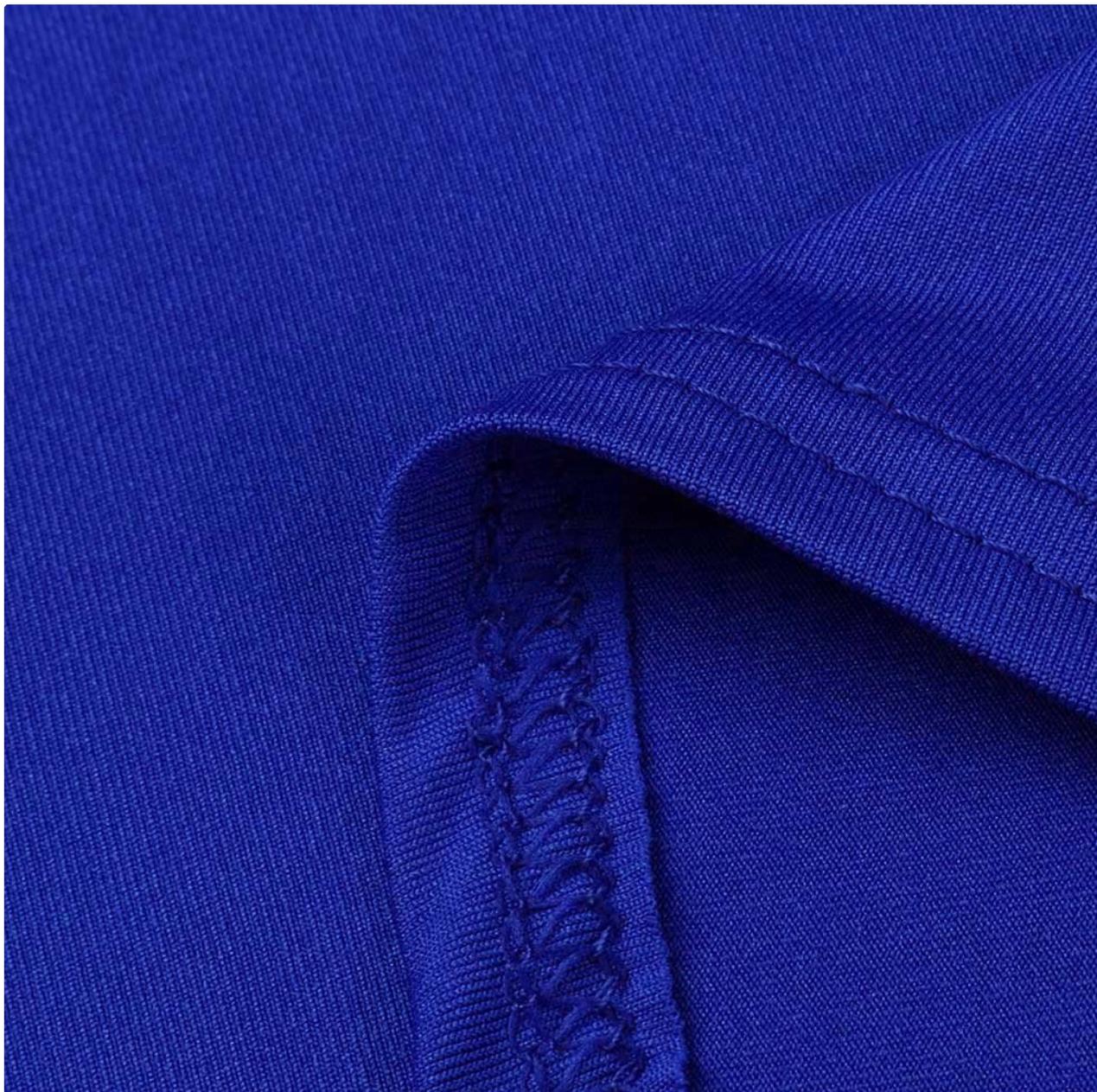


Figure 4.1: View of the panel's edge or connection point. This image illustrates how the panel integrates with the washing machine's console.

4.2. Advanced Features (if applicable)

- **Delay Start:** Press the **Delay Start** button to set a delayed start time for your wash cycle.
- **Control Lock:** Activate the **Control Lock** feature to prevent accidental changes to settings during operation.
- **Status Indicators:** Observe the LED indicators or display screen for information on the current cycle phase, remaining time, or error codes.

5. MAINTENANCE

Proper maintenance of your Kenmore W10338640 Touchpad and Control Panel ensures its longevity and reliable performance.

- **Cleaning:** Wipe the control panel surface with a soft, damp cloth. Avoid abrasive cleaners, solvents, or harsh chemicals that could damage the finish or electronic components.
- **Inspection:** Periodically inspect the panel for any signs of wear, cracks, or loose connections.
- **Protection:** Keep the control panel dry and protect it from excessive moisture or spills.



Figure 5.1: Front perspective of the control panel. This image shows the general appearance of the panel from a user's viewpoint.

6. TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your Kenmore W10338640 Touchpad and Control Panel. For more complex problems, consult a qualified technician.

Problem	Possible Cause	Solution
Panel unresponsive	No power; loose connection; control lock active.	Check power supply; ensure all wire harnesses are secure; deactivate control lock.
Buttons not responding	Spill on panel; internal circuit issue.	Clean panel surface; if problem persists, professional service may be required.
Display errors	Internal fault; communication error.	Refer to your washing machine's main manual for specific error codes; try resetting power.
Intermittent function	Loose wiring; moisture ingress.	Inspect and secure all connections; ensure panel is dry.



Figure 6.1: Side profile of the control panel, showing depth. This image helps in understanding the physical dimensions and mounting requirements.

7. SPECIFICATIONS

Key specifications for the Kenmore W10338640 Touchpad and Control Panel:

Attribute	Value
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Attribute	Value
Manufacturer	Kenmore
Part Number	W10338640
Product Type	Washer Touchpad and Control Panel
Dimensions (Package)	67 x 20.2 x 14.6 cm
Weight (Package)	668 g
Batteries Required	No
OEM Part	Yes



Figure 7.1: Rear view of the control panel, indicating mounting points. This image is useful for understanding how the panel attaches to the appliance.

8. WARRANTY INFORMATION

This Kenmore W10338640 Touchpad and Control Panel is an OEM replacement part. Warranty coverage for replacement parts typically varies. Please refer to the original warranty documentation provided with your washing machine or visit the official Kenmore website for detailed warranty terms and conditions applicable to replacement parts.

Note: Keep your purchase receipt as proof of purchase for any warranty claims.

9. CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about service, please contact Kenmore customer support. You can typically find contact information on the official Kenmore website or in your washing machine's main user manual.

When contacting support, please have your washing machine's model number and serial number, along with the part number W10338640, ready to expedite service.

Online Resources: Visit the official Kenmore website for FAQs, troubleshooting guides, and service locator tools.