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SANNCE 4331911442

SANNCE 1080P Security Camera System User Manual

Model: 4331911442
Brand: SANNCE

1. Product Overview

The SANNCE 1080P Security Camera System provides comprehensive surveillance for your home or business. This system includes an 8-channel 1080N DVR and eight 1080P weatherproof outdoor CCTV cameras, designed for reliable 24/7 monitoring.

Key Features:

- **24/7 All-Clock Protection:** 8-channel 1080N Security DVR with 1080P HD indoor and outdoor cameras for continuous safeguard.
- **Remote Access & Instant Alerts:** Mobile viewing via the free SANNCE Home App, client software, and major web browsers. Receive instant email alerts and app pushes upon motion detection.
- **5-in-1 Powerful CCTV System:** Supports TVI/AHD/CVBS/CVI/IP cameras, allowing integration with various camera types.
- **IP66 Outdoor Weatherproof Cameras:** Designed for indoor and outdoor use, capable of withstanding extreme weather conditions from -40 °F to 140 °F.
- **USB Backup:** CE, FCC, and HDMI certified system with UL compliant power adapters.



Figure 1.1: SANNCE 1080P Security Camera System components.

2. Package Contents

Upon unboxing your SANNCE Security Camera System, please verify that all components listed below are present and in good condition. Refer to the unboxing video for a visual guide.

Your browser does not support the video tag.

Video 2.1: Unboxing the SANNCE 8-Channel 1080p Security Camera System. This video demonstrates the contents of the package and initial handling of the components.

Items Included:

- 1 x DVR (Digital Video Recorder)
- 8 x 1080P Weatherproof Outdoor CCTV Cameras
- 1 x User Manual for Camera
- 1 x User's Manual (Quick Start Guide)
- 1 x Drill Template
- 1 x 24-Hour Video Surveillance Wall Sticker
- 1 x Power Adapter (for DVR)
- 8 x BNC Cables (for cameras)

- 1 x USB Mouse
- Mounting Screw Bag (for cameras)

3. Setup Guide

This section outlines the basic steps for setting up your SANNCE Security Camera System. For detailed instructions, please refer to the included Quick Start Guide.

3.1 DVR Connection

1. **Connect Cameras:** Connect each camera to the DVR using the provided BNC cables. Ensure a secure connection for both video and power.
2. **Connect Monitor:** Connect a monitor to the DVR's HDMI output port.
3. **Connect Mouse:** Plug the USB mouse into one of the DVR's USB ports.
4. **Connect Network (Optional):** For remote access, connect the DVR to your router using an Ethernet cable.
5. **Power On:** Connect the power adapter to the DVR and then to a power outlet. The system will boot up automatically.



Figure 3.1: DVR rear panel connections including video input, HDMI output, Ethernet port, USB ports, and power input.

3.2 Camera Installation

- **Choose Location:** Select strategic locations for your cameras, considering coverage area and power access. The IP66 rating ensures suitability for outdoor environments.
- **Mounting:** Use the provided drill template and mounting screws to securely attach the cameras to walls or ceilings.
- **Adjust Angle:** Adjust the camera angle to achieve the desired viewing area.

4. Operating Instructions

4.1 Remote Access via SANNCE Home App

The SANNCE Home App allows you to view live feeds, playback recordings, and receive alerts from your security system on your mobile device from anywhere with an internet connection.

1. **Download App:** Download the "SANNCE Home" app from your device's app store.
2. **Register/Login:** Create an account or log in to your existing SANNCE account.
3. **Add Device:** Follow the in-app instructions to add your DVR by scanning the QR code or manually entering device details.
4. **Live View:** Once added, you can access live video streams from all connected cameras.



Figure 4.1: Remote access to the security system via the SANNCE Home mobile application.

4.2 Recording Modes

The system supports various recording modes to suit your surveillance needs:

- **Continuous Recording:** Records video constantly, providing a complete timeline of events.
- **Motion Detection Recording:** Records only when motion is detected, saving storage space and making event review more efficient.
- **Scheduled Recording:** Allows you to set specific times for recording, combining continuous and motion detection as needed.

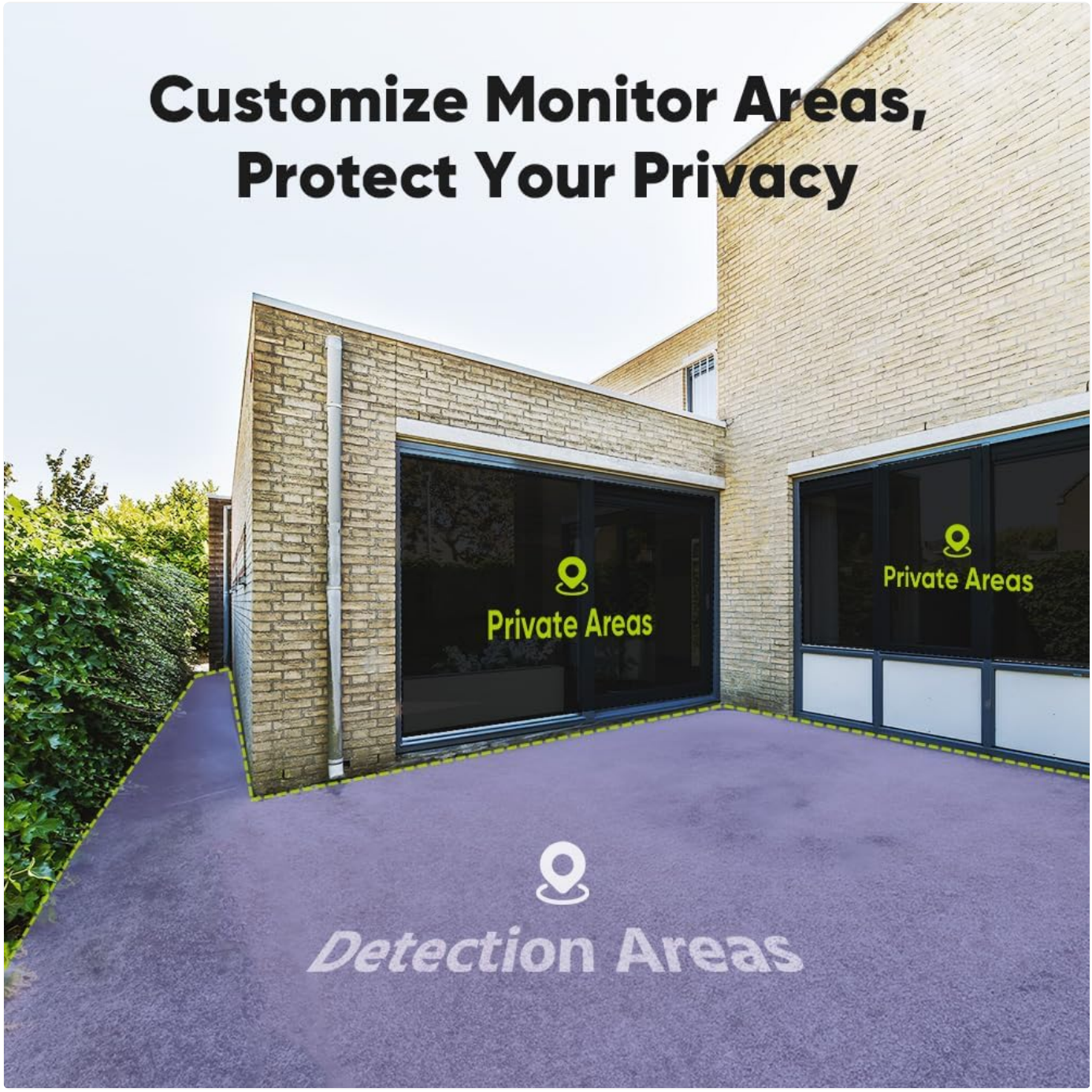


Figure 4.2: Different recording options available with the SANNCE system.

4.3 Smart Detection and Alerts

The system features advanced detection capabilities to minimize false alarms and provide timely notifications.

- **Human/Vehicle Detection:** Reduces false alarms by accurately identifying human and vehicle movement.
- **Instant Alerts:** Receive email alerts and app pushes directly to your mobile device when motion events are triggered.



Figure 4.3: Smart human and vehicle detection capabilities.



Figure 4.4: Real-time alarm notifications via email and the SANNCE Home app.

4.4 Privacy Protection

You can customize monitor areas and set privacy zones to ensure sensitive areas are not recorded.

- **Customizable Monitor Areas:** Define specific areas for motion detection and recording.
- **Privacy Masking:** Up to 4 mask areas can be customized to ignore recording in designated private spaces.



Figure 4.5: Customizing monitor areas and setting privacy zones.

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your SANNCE Security Camera System.

- **Camera Lens Cleaning:** Periodically clean camera lenses with a soft, dry cloth to remove dust and smudges that may affect image clarity.
- **Cable Inspection:** Check all cables (BNC, power, Ethernet) for any signs of wear, damage, or loose connections. Secure or replace as necessary.
- **DVR Ventilation:** Ensure the DVR is placed in a well-ventilated area to prevent overheating. Keep vents clear of obstructions.
- **Software Updates:** Check the SANNCE website or app for available firmware updates for your DVR and cameras to ensure the latest features and security patches.
- **Data Backup:** Regularly back up important video footage to an external storage device (e.g., USB drive) to prevent

data loss.

6. Troubleshooting

This section addresses common issues you might encounter with your SANNCE Security Camera System.

6.1 No Video Display

- **Check Power:** Ensure the DVR and all cameras are properly powered on.
- **Cable Connections:** Verify that all BNC cables are securely connected between cameras and the DVR. Check HDMI/VGA connection to the monitor.
- **Monitor Input:** Confirm your monitor is set to the correct input source (HDMI/VGA).

6.2 Remote Access Issues

- **Network Connection:** Ensure the DVR is connected to the internet via Ethernet cable and your router is functioning correctly.
- **App/Software:** Verify you are using the correct app ("SANNCE Home") and that it is updated to the latest version.
- **Login Credentials:** Double-check your username and password for the SANNCE Home app. If you forgot your password, use the app's password recovery option or contact SANNCE support.
- **Firewall/Router Settings:** Ensure your router's firewall or security settings are not blocking the DVR's access to the internet. Port forwarding may be required for advanced configurations.

6.3 Recording Not Working

- **Hard Drive:** Ensure a compatible hard drive is installed and properly initialized in the DVR. If no hard drive is present, recording functionality will be limited or unavailable.
- **Recording Schedule:** Check the recording schedule settings on the DVR to ensure it is configured to record at the desired times or upon motion detection.
- **Storage Space:** Verify that there is sufficient storage space on the hard drive. If full, configure the DVR to overwrite older footage or install a larger hard drive.

7. Specifications

Feature	Specification
Brand	SANNCE
Connectivity Technology	Wired
Video Capture Resolution	1080p
Special Features	Motion Sensor, Night Vision
Number of Channels	8
Memory Storage Capacity	8 GB (DVR)
Color	Black

Feature	Specification
Power Source	Corded Electric
Recommended Uses	Home Security, Pet Monitoring
Compatible Devices	Cameras (TVI/AHD/CVBS/CVI/IP)
Signal Format	Analog
Low Light Technology	Night color
Night Vision Range	100 Feet
Frame Rate	12 FPS (AHD/TVI/CVI), 1080P/960P/3M (network only)
Recording Mode	HD Video, Motion Detection
Viewing Angle	80.7 Degrees
Item Weight	15.67 pounds
Item Model Number	4331911442
UPC	744750399860

8. Warranty and Support

SANNCE provides a warranty and lifetime professional technical support for this product. For any inquiries or assistance, please contact SANNCE customer service through their official channels.

- **Technical Support:** Lifetime professional technical support is available to assist with setup, operation, and troubleshooting.
- **Warranty:** Refer to your purchase documentation or the SANNCE official website for specific warranty terms and conditions.

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