

Panasonic KX-TG3634B

Panasonic KX-TG3634B Cordless Telephone System User Manual

Model: KX-TG3634B

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1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Panasonic KX-TG3634B Cordless Telephone System. This system includes a base unit with an integrated digital answering machine and four cordless handsets, designed for clear communication and convenience in your home or office environment.

Please read these instructions thoroughly before using your new telephone system to ensure proper functionality and to take full advantage of its features.



Figure 1: Panasonic KX-TG3634B Cordless Telephone System. This image displays the main base unit with one handset docked, and three additional handsets with their respective charging cradles. The base unit features a digital display and control buttons for the answering machine.

2. PACKAGE CONTENTS

Verify that your package contains the following items:

- 1 x Base Unit with Digital Answering Machine
- 4 x Cordless Handsets
- 4 x Handset Charging Cradles
- 4 x Rechargeable Batteries (AA size, pre-installed or separate)
- 1 x AC Power Adapter for Base Unit
- 3 x AC Power Adapters for Charging Cradles
- 1 x Telephone Line Cord
- 1 x Wall Mounting Bracket (optional)
- 1 x User Manual (this document)

3. SETUP

3.1. Base Unit Connection

1. Place the base unit on a flat, stable surface, away from heat sources and direct sunlight.
2. Connect the AC power adapter to the base unit's power jack and then plug it into a standard electrical outlet.
3. Connect one end of the telephone line cord to the base unit's LINE jack and the other end to your telephone wall jack.

3.2. Handset Battery Installation and Charging

1. If not already installed, open the battery compartment cover on each handset and insert the rechargeable batteries, observing polarity.
2. Close the battery compartment cover.
3. Place each handset on its respective charging cradle. Ensure the "CHARGE" indicator on the handset or cradle illuminates, indicating proper charging.
4. Allow handsets to charge for at least 7 hours before initial use to ensure optimal battery performance.

3.3. Initial Settings (Date and Time)

After the handsets are charged, the system will prompt you to set the date and time. Follow the on-screen instructions on any handset to configure these settings. Correct date and time are essential for accurate call logs and answering machine timestamps.

4. OPERATING INSTRUCTIONS

4.1. Making and Receiving Calls

- **To Make a Call:** Press **TALK** or **SPEAKER**, then dial the phone number.
- **To Receive a Call:** Press **TALK** or **SPEAKER** when the phone rings.
- **To End a Call:** Press **OFF** or place the handset back on the base unit/charger.

4.2. Digital Answering Machine

The base unit features a digital answering machine to record messages when you are unavailable.

- **Playing Messages:** Press the **PLAY** button on the base unit or access the answering machine menu from

any handset.

- **Recording a Greeting:** Follow the menu prompts on a handset to record your personalized outgoing message.
- **Turning On/Off:** Use the dedicated button on the base unit or the handset menu to activate or deactivate the answering machine.

4.3. Talking Caller ID

When a call comes in, the handset will announce the caller's name or number if it is stored in your phonebook or provided by your Caller ID service. Ensure your telephone service provider offers Caller ID for this feature to function.

4.4. Intercom Function

Use the intercom feature to communicate between handsets or between a handset and the base unit.

1. Press the **INTERCOM** button on the handset.
2. Select the desired handset or base unit to call.
3. Press **TALK** to initiate the intercom call.

4.5. Call Blocking

The system includes a call blocking feature to help reduce unwanted calls. Refer to the handset menu for options to add numbers to the call block list.

5. MAINTENANCE

- **Cleaning:** Wipe the telephone system with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** Use only the specified rechargeable batteries. Replace batteries when their performance significantly degrades. Dispose of old batteries according to local regulations.
- **Location:** Avoid placing the unit in areas with high humidity, dust, or extreme temperatures.

6. TROUBLESHOOTING

Problem	Solution
No dial tone.	Ensure the telephone line cord is securely connected to both the base unit and the wall jack. Check if other phones on the same line are working.
Handset does not charge.	Verify the AC adapter for the charging cradle is plugged in. Ensure the handset is correctly seated in the cradle and the charge contacts are clean.
Poor sound quality (static, crackling).	Move closer to the base unit. Check for interference from other electronic devices (Wi-Fi routers, microwaves). Reduce handset volume if it's too high.
Handset displays "No Link" or "Out of Range".	Move the handset closer to the base unit. Ensure the base unit is powered on. Re-register the handset if necessary (refer to the full manual for registration steps).
Answering machine not recording messages.	Ensure the answering machine is turned ON. Check if the memory is full; delete old messages if needed.
Incorrect date/time displayed.	Re-enter the date and time settings via the handset menu. Ensure the base unit has continuous power.

7. SPECIFICATIONS

- **Brand:** Panasonic
- **Model:** KX-TG3634B
- **Telephone Type:** Cordless
- **Number of Handsets:** 4
- **Answering System Type:** Digital
- **Display:** 1.8" Backlit Display
- **Caller ID:** Talking Caller ID
- **Power Source:** Battery Powered (Handsets), AC Adapter (Base Unit/Cradles)
- **Batteries:** 3 AA rechargeable batteries required (included)
- **Color:** Black
- **Item Weight:** Approximately 3 pounds (total system)
- **Product Dimensions:** Approximately 8 x 5.5 x 7.5 inches (Base Unit)

8. WARRANTY AND SUPPORT

This Panasonic product is covered by a limited warranty. For specific warranty terms, duration, and conditions, please refer to the warranty card included in your product packaging or visit the official Panasonic support website. For technical assistance, troubleshooting beyond this manual, or to inquire about replacement parts, please contact Panasonic Customer Support. Contact information can typically be found on the Panasonic website or in your product documentation.

You can often find additional support resources, FAQs, and updated manuals on the official Panasonic support portal: [Panasonic Support \(US\)](#)