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Seagate STEL8000100

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Model: STEL8000100

Keywords: Seagate, STEL8000100, Backup, Plus, Hub, 8TB, External, Desktop, Hard Drive, Storage

PRODUCT OVERVIEW

The Seagate Backup Plus Hub is a high-capacity external desktop hard drive designed for both Mac and Windows operating systems. It offers substantial storage for your digital life and features convenient front-facing USB 3.0 ports for charging mobile devices and transferring files from various sources.

This device simplifies data management with options for one-click backups and scheduled automatic backups using Seagate Toolkit software.



Image: Front view of the Seagate Backup Plus Hub, showcasing its sleek black design and dual front-facing USB ports.

SETUP GUIDE

1. **Unboxing and Initial Connection:** Carefully remove the Seagate Backup Plus Hub from its packaging. Connect

the provided power adapter to the drive and plug it into a power outlet.

2. **Connecting to Computer:** Use the included USB 3.0 cable to connect the drive to your computer's USB port. The device is designed for plug-and-play functionality.
3. **Driver Installation (for Mac users):** For seamless operation between Windows and Mac, install the provided NTFS driver for Mac. This allows full read/write access on both operating systems without reformatting.
4. **Software Installation:** Download and install the Seagate Toolkit software. This software enables features like one-click backups and scheduling automatic backups.



Image: The Seagate Backup Plus Hub connected to both a PC and a Mac, demonstrating its cross-platform compatibility.

OPERATING INSTRUCTIONS

- **Data Storage:** Utilize the 8TB capacity to store and access a vast amount of content, including documents, photos, videos, and more.
- **One-Click Backup:** With the Seagate Toolkit software, perform quick, one-click backups of your important files.
- **Scheduled Backups:** Configure automatic daily, weekly, or monthly backups to ensure your data is always

protected.

- **USB Hub Functionality:** The dual front-facing USB 3.0 ports allow you to:
 - Charge mobile devices (e.g., smartphones, tablets, USB game controllers).
 - Transfer files from cameras, USB keys, and other external devices directly through the hub.

CONVENIENT CONNECTIONS



Enjoy dual
front-facing
USB 3.0 ports

Image: Close-up of the Seagate Backup Plus Hub's front panel, highlighting the two accessible USB 3.0 ports for easy connections.

AUTOMATE

Customize your backup schedule



Image: A computer screen displaying the Seagate Toolkit software interface, showing options for customizing backup schedules.

Your browser does not support the video tag.

Video: An overview of the Seagate Backup Plus Desktop external hard drive, demonstrating its physical features and connectivity options. This video highlights the ease of use and integration with a desktop setup.

MAINTENANCE

To ensure the longevity and optimal performance of your Seagate Backup Plus Hub, consider the following:

- **Monitor Storage Capacity:** Regularly check the available storage space to prevent the drive from becoming full, which can impact performance.
- **Proper Shutdown:** Always safely eject the drive from your computer before disconnecting it or powering it off to prevent data corruption.
- **Physical Care:** Keep the drive in a stable, well-ventilated area. Avoid exposing it to extreme temperatures, humidity, or direct sunlight.
- **Firmware Updates:** Periodically check the Seagate support website for any available firmware updates for your model to ensure the latest performance and stability improvements.

TROUBLESHOOTING

- **Drive Not Recognized:**
 - Ensure the power adapter is securely connected and the drive is powered on.
 - Verify the USB cable is properly connected to both the drive and the computer.
 - Try connecting the drive to a different USB port on your computer.
 - If on Mac, ensure the NTFS driver is correctly installed.
 - Restart your computer and then reconnect the drive.
- **I/O Error Messages:**
 - This can sometimes occur with extended use. Try rebooting your computer or disconnecting and reconnecting the drive.
 - Ensure the drive is not overheating. Provide adequate ventilation around the device.
- **Drive Getting Warm:**
 - It is normal for hard drives to generate some heat during operation. However, excessive warmth might indicate poor ventilation. Ensure the drive is placed in an open area with good airflow.
 - Avoid stacking other devices on top of the drive.
- **Data Loss/Drive Wipes Out:**
 - While rare, unexpected data loss can occur. Always maintain multiple backups of critical data.
 - Utilize the Seagate Toolkit's scheduled backup feature to minimize the risk of losing data.
 - Refer to the "Warranty and Support" section for information on Rescue Data Recovery Services.

SPECIFICATIONS

Feature	Detail
Digital Storage Capacity	8 TB
Hard Drive Type	Desktop External Hard Drive
Model Number	STEL8000100
Interface	USB 3.0
Number of USB 3.0 Ports	3 (including dual front-facing ports)
Hardware Platform	PC; Mac
Item Weight	2.34 pounds
Product Dimensions (LxWxH)	4.65 x 1.61 x 7.8 inches
Manufacturer	Seagate
Included in Box	Backup Plus Hub 8TB USB3.0, Power Adapter, USB 3.0 Cable

WARRANTY AND SUPPORT

- **Limited Warranty:** The Seagate Backup Plus Hub comes with a two-year limited warranty.
- **Rescue Data Recovery Services:** Enjoy two years of Rescue Data Recovery Services for added peace of mind against unexpected data loss.
- **Adobe Creative Cloud Photography Plan:** A complimentary four-month membership to the Adobe Creative Cloud Photography plan's photo and video editing apps is included. (Must be redeemed within 1 year of drive registration. Not available in all countries.)
- **Official Documentation:**
 - [User Guide \(PDF\)](#)
 - [User Manual \(PDF\)](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question