

BENGOO G9000

BENGOO G9000 Stereo Gaming Headset User Manual

Model: G9000 | Brand: BENGOO

INTRODUCTION

The BENGOO G9000 Stereo Gaming Headset is designed for an immersive gaming experience across multiple platforms. Featuring 7.1 surround sound, noise-cancelling microphone, and comfortable memory foam earmuffs, this headset provides clear audio and communication for extended gaming sessions. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure optimal performance of your headset.

WHAT'S IN THE BOX

- BENGOO G9000 Gaming Headset
- User Manual (this document)
- 3.5mm Jack Splitter Cable (for PC with separate audio/mic ports)

KEY FEATURES

- **Multi-Platform Compatible:** Supports PlayStation 4, PlayStation 5, Xbox, Xbox Series X|S, Xbox One, PC, Nintendo 3DS, Laptop, PSP, Tablet, iPad, Computer, Mobile Phone. (Note: An extra Microsoft Adapter is required for old version Xbox One controllers, not included).
- **7.1 Surround Sound:** Delivers clear sound with strong bass, splendid ambient noise isolation, and high-precision 40mm magnetic neodymium drivers for vivid sound fields and clarity.
- **Noise Isolating Microphone:** Omni-directional microphone with premium noise-cancelling features for high-quality communication. The long, flexible mic design allows for easy angle adjustment.
- **Great Humanized Design:** Superior comfortable and breathable protein over-ear pads, multi-points headbeam, and skin-friendly leather material ensure comfort during prolonged wearing. Glaring LED lights on the earcups enhance the gaming atmosphere.
- **Effortless Volume Control:** High tensile strength, anti-winding braided USB cable with a rotary volume controller and a key microphone mute for easy volume adjustment and mic muting.

SETUP GUIDE

Connecting to Consoles (PS4, PS5, Xbox One, Nintendo Switch)

For most consoles, simply plug the 3.5mm jack directly into your controller's headset port. The USB plug is only for powering the LED lights on the headset.

1. Locate the 3.5mm audio jack on your controller (e.g., PS4/PS5 DualShock/DualSense, Xbox One, Nintendo Switch).
2. Insert the 3.5mm plug of the headset firmly into the controller's audio jack.
3. If desired, connect the USB plug to a USB port on your console or a USB power adapter to activate the LED lights.
4. Adjust audio settings on your console as needed to ensure headset audio and microphone input are correctly configured.
5. **Important Note for Old Xbox One Controllers:** An additional Microsoft Adapter (not included) is required to connect the headset to older Xbox One controllers that do not have a built-in 3.5mm jack.

Soft Memory Earmuffs

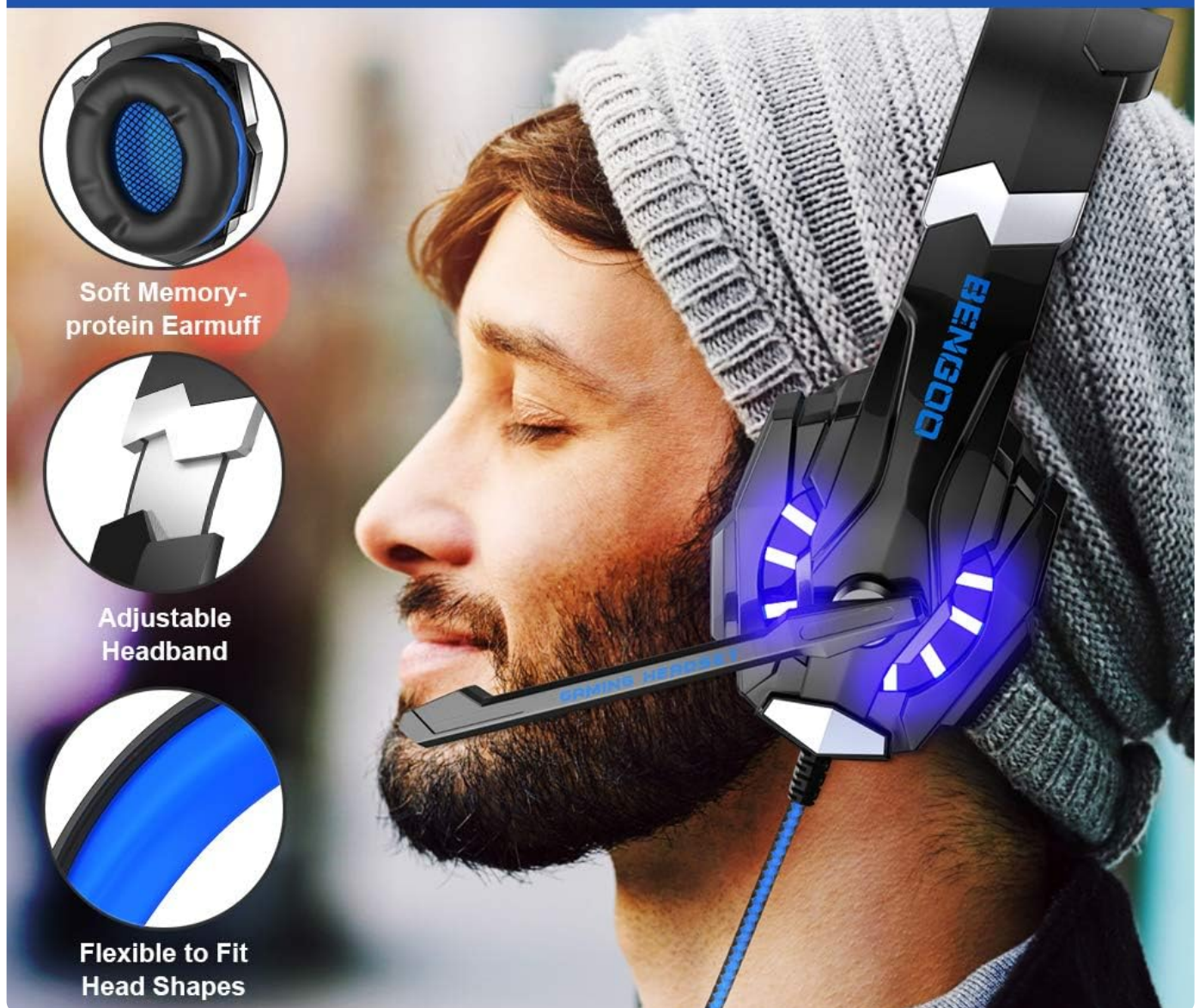


Image: Universal Compatibility diagram showing connections to various devices including PS4, Switch, iPad, Smartphone, PC, Xbox One, and Laptop.

Connecting to PC/Laptop

For PCs and laptops, you may need to use the included 3.5mm splitter cable if your device has separate ports for audio output and microphone input.

1. If your PC/laptop has a single 3.5mm combo jack (headphone/mic), plug the headset's 3.5mm jack directly into it.
2. If your PC/laptop has separate 3.5mm ports (one for headphones, one for microphone), use the included splitter cable. Plug the headset's 3.5mm jack into the splitter, then plug the splitter's two jacks (pink for mic, green for audio) into the corresponding ports on your PC.
3. Connect the USB plug to a USB port on your PC/laptop to power the LED lights.
4. Ensure your computer's audio settings are configured to use the headset as the default playback and recording device.

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Video: Demonstrates connecting the BENGOO G9000 headset to a laptop, showing the 3.5mm audio jack and USB plug for LED lights. The video highlights the ease of connection for immediate use.

OPERATING INSTRUCTIONS

Volume Control and Microphone Mute

The headset features an in-line control unit for convenient audio management.

- **Volume Wheel:** Rotate the scroll wheel on the in-line control unit up or down to adjust the headset's volume.
- **Microphone Mute Switch:** Use the toggle switch on the in-line control unit to quickly mute or unmute the microphone. This allows for instant privacy during gameplay or calls.



Image: The in-line audio control box with a rotary volume controller and a microphone mute switch for easy access during gaming.

Adjusting the Microphone

The microphone is flexible and can be adjusted to your preferred position for optimal voice pickup.

- Gently bend the microphone arm to position it closer to or further from your mouth.
- Ensure the microphone is not obstructed for clear communication.

Noise Isolating Microphone

Adjustable 120° microphone to pick up your voice



Image: Illustration of the adjustable 120° microphone, demonstrating its flexibility and noise reduction capabilities for clear voice transmission.

LED Lighting

The headset features LED lights on the earcups that activate when the USB plug is connected to a powered USB port.

- Plug the USB connector into any available USB port on your console, PC, or a USB power adapter.
- The LED lights will illuminate, enhancing the aesthetic appeal of the headset during use.

MAINTENANCE

Proper care and maintenance will extend the lifespan of your BENGOO G9000 headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the headset, especially the earcups and headband. For protein leather earmuffs, a slightly damp cloth can be used, but avoid excessive moisture. Do not use harsh chemicals or abrasive cleaners.

- **Cable Care:** The braided cable is designed to be anti-winding. Avoid sharp bends, kinks, or excessive pulling on the cable to prevent internal damage. Use the included cable tie to keep the cable neatly organized when not in use.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on top of the headset.
- **Microphone Protection:** When not in use, gently fold the microphone arm up to prevent accidental damage.

TROUBLESHOOTING

If you encounter issues with your BENGOO G9000 headset, try the following solutions:

Problem	Solution
No sound from headset / Sound is distorted	Ensure the 3.5mm jack is fully inserted into the device. Check the volume wheel on the in-line control unit and ensure it's turned up. Verify device audio settings (console/PC) are configured to output sound through the headset. If using a PC with separate ports, ensure the splitter cable is correctly connected (green plug for audio). Test the headset on another device to rule out device-specific issues.
Microphone not working / Poor mic quality	Ensure the microphone mute switch on the in-line control unit is in the "unmute" position. Check device microphone settings (console/PC) to ensure the headset mic is selected as the input device and input volume is adequate. If using a PC with separate ports, ensure the splitter cable's pink plug is correctly connected to the microphone input. Adjust the microphone arm closer to your mouth. Test the microphone on another device.
LED lights not working	Ensure the USB plug is firmly connected to a powered USB port. Try a different USB port or power source. The USB connection is solely for LED power and does not affect audio or microphone functionality.
Headset uncomfortable after long use	Adjust the headband for a more comfortable fit. Ensure the earcups fully enclose your ears without excessive pressure. Take short breaks during extended gaming sessions.

SPECIFICATIONS

Feature	Detail
Model Name	G9000
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Microphone	Omni-directional, Noise Isolating

Feature	Detail
Driver Diameter	40mm Neodymium Magnet
Sound Type	7.1 Surround Sound, Bass Surround
Ear Placement	Over Ear
Earmuff Material	Protein Leather, Soft Memory Foam
LED Lighting	Yes (USB powered)
Cable Feature	Braided, Anti-winding
Control Type	Rotary Volume Control, Mic Mute Switch
Compatible Devices	PS4, Xbox One, PS5, PC, Nintendo 3DS, Laptop, PSP, Tablet, iPad, Computer, Mobile Phone
Item Weight	9.6 ounces
Product Dimensions	8.3 x 4.4 x 7.9 inches
Material	Faux Leather, Metal

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official BENGOO website or contact their customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims. You can also find additional support and resources on the [BENGOO Store on Amazon](#).

