

## Furby Connect World App

# Furby Connect World App Instruction Manual

Your guide to installing, operating, and troubleshooting the Furby Connect World application.

## 1. INTRODUCTION TO FURBY CONNECT WORLD APP

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The Furby Connect World application is designed to enhance your interaction with your physical Furby Connect toy. This app provides a virtual world where you can feed your Furby, play games, watch videos, and help your Furby learn new phrases and songs. It acts as a digital companion, unlocking new features and experiences for your Furby Connect toy.

To fully utilize the app, a Furby Connect toy (sold separately) is required for interactive features. The app connects to your Furby Connect toy via Bluetooth technology.

## 2. SETUP AND INSTALLATION

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### 2.1. Downloading the App

The Furby Connect World app is available for download on compatible mobile devices. Please ensure your device meets the minimum system requirements listed in Section 5.

- **For iOS Devices:** Open the Apple App Store, search for "Furby Connect World," and tap "Get" to download and install.
- **For Android Devices:** Open the Google Play Store, search for "Furby Connect World," and tap "Install" to download and install.

### 2.2. Initial Launch and Permissions

Upon first opening the app, you may be prompted to grant certain permissions. These permissions are

necessary for the app to function correctly, especially for connecting to your Furby Connect toy.

- **Bluetooth Access:** Essential for connecting to your Furby Connect toy.
- **Microphone Access:** May be requested for certain interactive features where the Furby listens to sounds.
- **Storage Access:** For saving app data and progress.

Please accept these permissions to ensure full functionality.

## 2.3. Pairing with Your Furby Connect Toy

To connect the app with your Furby Connect toy:

1. Ensure your Furby Connect toy has fresh batteries and is powered on.
2. Place your Furby Connect toy near your mobile device.
3. Open the Furby Connect World app.
4. Follow the on-screen prompts within the app to initiate the pairing process. The app will search for nearby Furby Connect toys.
5. Once your Furby is detected, confirm the connection. Your Furby's eyes may display a connection icon, and the app will indicate a successful pairing.

*Note: Only one Furby Connect toy can be actively paired with the app at a time.*

## 3. OPERATING THE FURBY CONNECT WORLD APP

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### 3.1. Main Interface Overview

The app's main screen typically displays your connected Furby, along with various icons or menus for different activities. Common sections include:

- **Furby Interaction:** Tap on your Furby to feed it, tickle it, or interact in other ways.
- **Virtual World:** Explore different areas of the Furby Connect World, which may include mini-games, video theaters, and other interactive zones.
- **Settings:** Access app settings, sound controls, and connection status.
- **Updates:** Check for and apply new content or firmware updates for your Furby.

### 3.2. Interacting with Your Furby

The app allows for various interactions that directly affect your physical Furby:

- **Feeding:** Drag virtual food items from the app to your Furby's mouth. Your Furby will react with sounds and movements.
- **Playing Games:** Engage in mini-games within the app that can earn virtual currency or unlock new content for your Furby.
- **Language and Personality:** As you interact, your Furby may learn new words and phrases, and its personality can evolve based on your activities.
- **Bathroom Breaks:** The app can prompt your Furby for a virtual bathroom break, which is a humorous interaction.

### 3.3. Exploring the Virtual World

Navigate through different areas of the Furby Connect World to discover new content:

- **Video Theater:** Watch short, entertaining videos that your Furby can react to.
- **Mini-Games:** Play various games to earn Furbish currency or unlock items.
- **Dream World:** Send your Furby to sleep in the app to unlock special dream sequences.

### 3.4. App Updates

Regularly check for app updates through your device's app store to ensure you have the latest features, bug fixes, and content. Updates may also include firmware updates for your Furby Connect toy, which are crucial for optimal performance.

## 4. TROUBLESHOOTING

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If you encounter issues with the Furby Connect World app, try the following troubleshooting steps:

### 4.1. App Not Launching or Crashing

- **Restart App:** Close the app completely and reopen it.
- **Restart Device:** Power off your mobile device and turn it back on.
- **Check for Updates:** Ensure both your app and device operating system are up to date.
- **Clear Cache (Android):** Go to your device's App Settings, find Furby Connect World, and clear its cache.
- **Reinstall App:** If issues persist, uninstall and then reinstall the app.

### 4.2. Connection Issues with Furby Connect Toy

- **Ensure Furby is On:** Verify your Furby Connect toy is powered on and has fresh batteries.
- **Bluetooth Enabled:** Confirm Bluetooth is enabled on your mobile device.
- **Proximity:** Keep your Furby Connect toy within close range (typically a few feet) of your mobile device.
- **Restart Both:** Turn off your Furby Connect toy and close the app. Then, restart both and attempt to pair again.
- **Interference:** Move away from other Bluetooth devices or strong Wi-Fi signals that might cause interference.

### 4.3. Sound or Visual Glitches

- **Check Device Volume:** Ensure your mobile device's volume is turned up and not muted.
- **App Sound Settings:** Verify sound is enabled within the app's settings.
- **Restart App/Device:** As with crashing issues, restarting the app or device can resolve minor glitches.

## 5. SPECIFICATIONS

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The Furby Connect World app requires specific device and operating system compatibility for optimal performance.

- **Operating System:**
  - iOS: Requires iOS 9.0 or later.

- Android: Requires Android 4.4 (KitKat) or later.
- **Device Compatibility:**
  - Compatible with iPhone, iPad, and iPod touch.
  - Compatible with most Android phones and tablets that support Bluetooth Low Energy (BLE).
- **Storage:** Approximately 200 MB of free storage space required for initial installation. Additional space may be needed for updates and downloaded content.
- **Bluetooth:** Bluetooth Low Energy (Bluetooth 4.0 or higher) required for connection to Furby Connect toy.
- **Internet Connection:** Required for initial download, updates, and some online content features.

## 6. WARRANTY AND SUPPORT

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The Furby Connect World app is provided by Hasbro. For support regarding the app, including technical issues, compatibility questions, or feature inquiries, please refer to the official Hasbro customer support channels.

- **Online Support:** Visit the official Hasbro customer service website for FAQs, troubleshooting guides, and contact information. (*Specific URL not provided in product data. Please refer to Hasbro's official website.*)
- **App Store Support:** For issues related to app downloads, purchases, or subscriptions, contact Apple App Store or Google Play Store support directly.

Please note that this manual pertains to the software application. For warranty information regarding the physical Furby Connect toy, please consult the documentation included with your toy.