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Motorola Moto G4 SM4360AE7B1

Motorola Moto G4 SM4360AE7B1 User Manual

Model: Moto G4 SM4360AE7B1

Brand: Motorola

1. Introduction

This manual provides detailed instructions for the proper use and maintenance of your Motorola Moto G4 SM4360AE7B1 Unlocked Smartphone. Please read this manual thoroughly before operating your device to ensure optimal performance and longevity.





Figure 1.1: Front view of the Motorola Moto G4.

2. Setup

2.1. SIM Card Installation

The Motorola Moto G4 uses a Micro-SIM card. Ensure your SIM card is the correct size before installation.

1. Locate the SIM card slot on your device.
2. Carefully insert the Micro-SIM card into the designated slot with the gold contacts facing down.
3. Ensure the SIM card is securely seated.







Figure 2.1: Right side of the Moto G4, indicating button placement.

2.2. Initial Power On and Charging

To power on your device, press and hold the power button located on the side until the Motorola logo appears. For initial setup, it is recommended to fully charge the device.

- Connect the provided PC Connecting Cable to the phone's micro-USB port.
- Connect the other end of the cable to the Mains/Wall/Travel Charger.
- Plug the charger into a power outlet.
- The battery icon on the screen will indicate charging status.



Figure 2.2: Bottom view with micro-USB port.

The Moto G4 is equipped with a 3000 mAh battery, designed to provide extended usage. Charging time may vary.

2.3. Network Compatibility

This smartphone is factory unlocked and compatible with various GSM networks. Please verify network compatibility with your service provider before use.

Supported Network Frequencies

Network Type	Frequencies (Bands)
2G GSM	850 / 900 / 1800 / 1900
3G	850(B5) / 900(B8) / 1900(B2) / 2100(B1)
4G LTE	700(B28) / 800(B19) / 800(B20) / 850(B5) / 900(B8) / 1800(B3) / 2100(B1) / 2600(B7)
TD-LTE	2300(B40)

Note: This phone is not compatible with CDMA networks such as Verizon, Sprint, or US Cellular.

3. Operating Your Device

3.1. Android Operating System

The Moto G4 runs on Android 6.0 Marshmallow, offering a user-friendly interface. Navigate using the touchscreen and on-screen buttons. Swipe down from the top of the screen to access quick settings and notifications.

3.2. Camera Features

Your Moto G4 is equipped with a 13-megapixel rear camera and a 5-megapixel front camera. The camera application includes various modes and settings for capturing photos and videos.

- **HDR (High Dynamic Range):** Improves image quality in challenging lighting conditions by combining multiple

exposures.

- **Professional Mode:** Allows manual control over ISO, focus, aperture, exposure, and white balance for advanced photography.
- **Slow Motion:** Capture videos in slow motion (note: quality may vary).





Figure 3.1: Rear view of the Moto G4, highlighting the camera.

3.3. Storage and Memory

The device comes with 16GB of internal storage. You can expand storage up to 128GB using a microSD card (sold separately). This is ideal for storing photos, videos, and music.

3.4. Connectivity

- **Wi-Fi:** Connect to wireless networks for internet access.
- **GPS:** Utilize location services for navigation and mapping applications.
- **Bluetooth:** Pair with compatible accessories such as headphones or speakers.
- **Audio Jack:** A 3.5mm audio jack is available for wired headphones.



Figure 3.2: Top view with 3.5mm audio jack.

3.5. Moto Actions

The Moto G4 includes intuitive gestures for quick access to features:

- **Chop Twice for Flashlight:** Quickly turn the flashlight on or off with a chopping motion.
- **Twist for Camera:** Launch the camera application instantly with a twisting motion of your wrist.

4. Maintenance

4.1. Software Updates

Motorola regularly releases software updates to improve performance and add new features. It is recommended to keep your device's software up to date. You can check for updates in the device settings.

4.2. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials

that could damage the device.

4.3. Battery Care

To maximize battery life, avoid exposing the device to extreme temperatures. For optimal charging, use the provided Motorola charger and cable. The 3000 mAh battery is designed for long-lasting performance.

4.4. Screen Protection

The Moto G4 features Corning Gorilla Glass 3 for enhanced scratch and shatter resistance. While durable, it is still advisable to use a screen protector and protective case for added safety.

5. Troubleshooting

5.1. Network Connectivity Issues

- Ensure your SIM card is correctly inserted.
- Verify that your network provider supports the frequencies of the Moto G4 (refer to Section 2.3).
- Restart your device.
- Check your network settings (e.g., APN settings) with your service provider.

5.2. Performance and Responsiveness

- Close unused applications running in the background.
- Clear cache for apps that are frequently used or causing issues.
- Ensure sufficient free storage space.
- If issues persist, consider a factory reset (back up your data first).

5.3. Camera Low Light Performance

The camera's performance in low light conditions may be limited. Utilize the flash when necessary. Experiment with the Professional Mode settings to manually adjust exposure and ISO for better results.

5.4. Missing Features (NFC, Magnetometer)

Please note that the Motorola Moto G4 SM4360AE7B1 does not include NFC (Near Field Communication) or a magnetometer. This means features like contactless payments (e.g., Android Pay) and compass functionality in map applications are not supported.

6. Specifications

Feature	Detail
Model Name	Moto G4
Item Model Number	3841898

Feature	Detail
Operating System	Android 6.0
CPU Speed	1.5 GHz
Screen Size	5.5 Inches
Resolution	1920 x 1080
Memory Storage Capacity	16 GB
Battery Capacity	3000 Milliamp Hours
Phone Talk Time	25 Hours
Camera Features	Rear, Front
Audio Jack	3.5 mm
Connectivity Technologies	Wi-Fi, Cellular (LTE)
GPS	True
Color	Black
Item Weight	5.5 ounces (0.16 Kilograms)
Product Dimensions	0.39 x 3.02 x 6.02 inches
What's in the box	Adapter, PC Connecting Cable, Documentation

7. Warranty and Support

For warranty information and customer support, please refer to the documentation included in your product packaging or visit the official Motorola support website. Keep your proof of purchase for warranty claims.

For additional support, you may visit the Motorola Store on Amazon.

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