

Unify CP400

Unify Openscape CP400 Desktop Phone User Manual

Model: CP400 (L30250-F600-C427)

1. INTRODUCTION

Welcome to the user manual for your Unify Openscape CP400 Desktop Phone. This document provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read these instructions carefully to ensure optimal performance and longevity of your phone.

The Unify Openscape CP400 is a corded desktop phone designed for professional communication environments. It features a clear display and programmable keys to enhance your daily communication tasks.

2. PRODUCT OVERVIEW

The Unify Openscape CP400 desktop phone is equipped with features designed for efficient communication.

Key Features:

- 3.7" Monochrome Graphical Tilttable Display
- 16 Programmable Function Keys with LED indicators
- 2 Fixed Function Keys
- Full Duplex Hands-Free Operation

Phone Components:



Figure 2.1: Angled view of the Unify Openscape CP400 Desktop Phone. This image shows the handset, main keypad, navigation cluster, display, and the array of programmable function keys on the right side.



Figure 2.2: Top-down view of the Unify Openscape CP400 Desktop Phone. This perspective highlights the numerical keypad, the central navigation buttons (OK, arrows), and the 16 programmable keys with their associated labels.

3. SETUP

Follow these steps to set up your Unify Openscape CP400 Desktop Phone.

3.1 Unpacking and Placement

1. Carefully remove all components from the packaging.
2. Place the phone on a stable, flat surface. Ensure adequate ventilation around the device.
3. Adjust the integrated stand to your preferred viewing angle.



Figure 3.1: Rear view of the Unify Openscape CP400 Desktop Phone. This image displays the adjustable stand and the various connection ports for power, network, and the handset.

3.2 Connections

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the designated handset port on the phone base.
2. **Connect to Network:** Connect an Ethernet cable from your network jack to the LAN port on the back of the phone.
3. **Connect Power:** Plug the power adapter into the power port on the phone and then into a suitable electrical outlet. The phone will power on automatically.

The phone will initiate its startup sequence. Once complete, it should display network status or be ready for configuration by your system administrator.

4. OPERATING INSTRUCTIONS

This section covers basic operation of your Unify Openscape CP400 Desktop Phone.

4.1 Making a Call

1. Lift the handset or press the **Speakerphone** button to activate hands-free mode.
2. Dial the desired phone number using the numeric keypad.
3. The call will connect automatically after dialing, or you may need to press a **Dial** or **OK** button depending on your system configuration.

4.2 Answering a Call

- When the phone rings, lift the handset or press the **Speakerphone** button to answer in hands-free mode.
- Alternatively, press the flashing line key associated with the incoming call.

4.3 Using Programmable Function Keys

The 16 programmable function keys (located on the right side of the phone) can be configured for various functions such as speed dial, line appearance, or feature access. Consult your system administrator for specific programming details.

4.4 Display and Navigation

The 3.7" monochrome display shows call information, menu options, and status indicators. Use the navigation cluster (up, down, left, right arrows, and **OK** button) to navigate through menus and select options.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your phone.

5.1 Cleaning

- Disconnect the phone from the power source before cleaning.
- Use a soft, damp cloth to wipe the phone's surfaces. Avoid abrasive cleaners or solvents, as they can damage the Acrylonitrile Butadiene Styrene (ABS) material.
- Do not spray cleaning liquids directly onto the phone.

5.2 General Care

- Avoid exposing the phone to extreme temperatures, direct sunlight, or high humidity.
- Do not drop the phone or subject it to strong impacts.
- Keep liquids away from the device to prevent internal damage.

6. TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

6.1 No Dial Tone

- Ensure the power adapter is securely connected to the phone and the electrical outlet.
- Verify that the Ethernet cable is properly connected to both the phone's LAN port and the network jack.
- Check if your network connection is active.

6.2 Display Not Working

- Confirm the phone is receiving power.
- Try disconnecting and reconnecting the power adapter.

- If the issue persists, contact your system administrator.

6.3 Cannot Make or Receive Calls

- Check all cable connections (power, network, handset).
- Ensure the phone is registered with your communication system. This may require assistance from your system administrator.
- Verify that your account is active and not experiencing service interruptions.

For more complex issues, please contact your IT department or system administrator.

7. SPECIFICATIONS

Feature	Specification
Brand	Unify
Model Number	L30250-F600-C427
Color	Black
Material	Acrylonitrile Butadiene Styrene (ABS)
Power Source	Corded Electric
Product Weight	798 g (1.76 lbs)
Phone Type	Corded
Dialer Type	Single Keypad
Answering System Type	Digital
Call Capacity	Basic
Multi-line Operation	Single-line Operation
Display	3.7" Monochrome Graphical, Tilttable
Programmable Keys	16 with LED
Fixed Function Keys	2
Hands-Free	Full Duplex

8. WARRANTY AND SUPPORT

For information regarding the warranty of your Unify Openscape CP400 Desktop Phone, please refer to the warranty card included with your purchase or contact your reseller or Unify directly.

For technical support, configuration assistance, or advanced troubleshooting, please contact your organization's IT department or authorized Unify service provider.

