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HUAWEI VIE-L29

Huawei P9 Plus (P9+) VIE-L29 User Manual

Model: VIE-L29

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your Huawei P9 Plus (P9+) VIE-L29 smartphone. Please read this guide thoroughly to ensure proper usage and to maximize the device's capabilities.

2. What's in the Box

Upon unboxing your Huawei P9 Plus, verify that all the following items are included:

- Huawei P9 Plus (P9+) VIE-L29 Device
- USB Cable
- Charger Adapter
- Documentation (this user manual and other guides)

3. Product Overview

The Huawei P9 Plus (P9+) VIE-L29 is a sophisticated smartphone designed for high performance and user convenience. Below are its key features and components.

3.1. Device Features

- **Display:** 5.5-inch FHD AMOLED display with 2.5D glass (1920 x 1080 resolution, 16.7M colors).
- **Processor:** HUAWEI Kirin 955 (64-bit), Octa-core (4 x 2.5 GHz A72 + 4 x 1.8 GHz A53).
- **Memory & Storage:** 4GB RAM + 64GB ROM.
- **Operating System:** Android 6.0.
- **Main Camera:** Dual 12MP cameras (F2.2 BSI CMOS) with Dual-tone flash.
- **Front Camera:** 8MP (AF, F1.9).
- **SIM Support:** Dual SIM capability.
- **Sensors:** Fingerprint Sensor, G-Sensor, Gyroscope sensor, Compass, Ambient Light Sensor, Proximity sensor, Hall effect sensor.

3.2. Device Layout



Figure 3.2.1: Front and back view of the Huawei P9 Plus, showcasing the display, front camera, and the dual rear cameras with fingerprint sensor.



Figure 3.2.2: Detailed front view of the Huawei P9 Plus, highlighting the 5.5-inch AMOLED display and the front-facing camera.



Figure 3.2.3: Right side view of the device, showing the power button and volume rocker.



Figure 3.2.4: Rear view of the Huawei P9 Plus, displaying the dual Leica cameras, flash, and the square fingerprint sensor.

4. Setup

4.1. Inserting SIM Cards

The Huawei P9 Plus supports dual SIM cards. Locate the SIM card tray on the side of the device. Use the provided SIM ejector tool to open the tray. Carefully place your Nano-SIM cards into the designated slots. Note that one slot may also accommodate a microSD card for expandable storage, which would occupy one of the SIM slots.

4.2. Initial Power On and Setup

Press and hold the power button on the right side of the device until the Huawei logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and security settings (e.g., fingerprint setup).

4.3. Charging the Device

Connect the USB cable to the charging port at the bottom of the phone and the other end to the provided charger adapter. Plug the adapter into a power outlet. The battery indicator on the screen will show charging progress. For optimal battery life, avoid fully discharging the battery frequently.

5. Operating Your Device

5.1. Basic Navigation

Navigate your device using the touchscreen. Swipe to scroll, tap to select, and pinch to zoom. The navigation bar at the bottom of the screen typically includes Back, Home, and Recent Apps buttons.

5.2. Making Calls and Sending Messages

To make a call, open the Phone app and dial the number or select a contact. To send a message, open the Messaging app, start a new conversation, and type your message. Ensure your SIM card is properly inserted and activated for cellular services.

5.3. Using the Cameras

Open the Camera app to capture photos and videos. The dual 12MP rear cameras, co-engineered with Leica, offer enhanced image quality and various shooting modes. The 8MP front camera is ideal for selfies and video calls. Tap the screen to focus and press the shutter button to capture.

5.4. Fingerprint Sensor

The fingerprint sensor is located on the back of the device. Register your fingerprints in the Security settings for quick and secure unlocking of your phone and authorizing purchases.

6. Maintenance

6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials that could damage the finish. Keep the charging port and speaker grilles free of dust and debris.

6.2. Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. Charge the battery regularly, but avoid leaving it plugged in for extended periods after it's fully charged. If the device will not be used for a long time, charge it to about 50% before storing.

6.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in the device's Settings menu under "System & updates" or "About phone."

7. Troubleshooting

If you encounter issues with your Huawei P9 Plus, refer to the common solutions below. For more complex problems, contact customer support.

- **Device not powering on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- **Network connectivity issues:** Check if your SIM card is properly inserted. Verify that mobile data is enabled and that you have signal strength. As this is an international model, ensure your GSM cellular carrier supports the bands for this specific model.
- **Cannot send group texts or "invalid recipient" error:** Due to this being an international model, some US-specific features like group texting may not function as expected. For individual texts, you may need to add "+1" or "1" to the beginning of US contact numbers.
- **Apps not working correctly:** Try clearing the app's cache and data in Settings > Apps. If the issue persists, reinstall the app.
- **Slow performance:** Close unused apps, clear cache, and restart the device. Consider using built-in cleaning apps if available.

8. Specifications

Feature	Detail
Model	VIE-L29
Display	5.5" FHD AMOLED (1920 x 1080)
Processor	HUAWEI Kirin 955 Octa-core (4x2.5GHz A72+4x1.8GHz A53)
RAM	4GB
Internal Storage	64GB ROM
Operating System	Android 6.0
Main Camera	Dual 12MP, F2.2 BSI CMOS, Dual-tone flash
Front Camera	8MP, AF, F1.9
SIM Type	Dual SIM (Nano-SIM)
Sensors	Fingerprint, G-Sensor, Gyroscope, Compass, Ambient Light, Proximity, Hall effect

Feature	Detail
Connectivity	4G FDD-LTE, 4G TDD-LTE, 3G UMTS, 3G TD-SCDMA, GSM, USB, GPS
Color	Gold
Item Weight	5.8 ounces
Dimensions	7.7 x 7.7 x 2 inches (Package)

9. Warranty and Support

Please note that this Huawei P9 Plus (P9+) VIE-L29 is an international model. As such, it may not include a US warranty, as some manufacturers do not honor warranties for international items. For specific warranty information and support, it is recommended to contact the seller directly from whom you purchased the device.
For general product information and software updates, you may visit the official Huawei support website for your region.

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Question

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