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Primo 601205-C

Primo Bottom-Loading Water Dispenser User Manual

Model: 601205-C

Brand: Primo

INTRODUCTION

Welcome to your new Primo Bottom-Loading Water Dispenser. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before first use and keep it for future reference.





Front view of the Primo Bottom-Loading Water Dispenser in white.

IMPORTANT SAFETY INFORMATION

- Always place the dispenser on a level, stable surface.
- Ensure proper ventilation around the unit. Maintain at least 4 inches (10 cm) clearance from walls.
- Do not operate the dispenser with a damaged cord or plug.
- Unplug the dispenser before cleaning or maintenance.
- The hot water dispenser features a child safety lock. Always engage the lock when not in use, especially in households with children.
- Do not use the dispenser outdoors or in direct sunlight.
- This appliance is designed for use with 3 or 5-gallon water bottles. Do not use other liquids.
- Keep flammable materials away from the dispenser.

PACKAGE CONTENTS

- Primo Bottom-Loading Water Dispenser Unit
- Drip Tray
- Water Probe Assembly
- User Manual (this document)

SETUP GUIDE

Unpacking

- Carefully remove the dispenser from its packaging.
- Inspect the unit for any shipping damage.
- Remove all packing materials, including any tape or protective film.

Placement

- Choose a location with a grounded electrical outlet.
- Place the dispenser on a hard, level surface.
- Ensure adequate clearance (at least 4 inches) from walls for proper ventilation.

Water Bottle Installation

- Open the lower cabinet door.
- Remove the cap from a fresh 3 or 5-gallon Primo water bottle.
- Insert the water probe assembly into the bottle opening. Ensure the probe is fully inserted and the collar is securely seated on the bottle neck.
- Slide the water bottle into the lower cabinet.
- Close the cabinet door.



A person loading a 5-gallon water bottle into the bottom compartment of the Primo water dispenser.

Initial Priming and Power Connection

- Before plugging in the unit, ensure the hot and cold water tanks are filled. Place a cup under the cold water spigot and press the cold water button until water flows continuously. Repeat for the hot water spigot (without pressing the child safety lock).
- Once water flows from both spigots, plug the power cord into a grounded electrical outlet.
- Turn on the hot and cold switches located on the back of the unit. The indicator lights on the front panel will illuminate.

OPERATING YOUR DISPENSER

Dispensing Cold Water

- Place a glass or cup under the cold water spigot (left side).
- Press the cold water dispense button.
- Release the button when the desired amount of water is dispensed.



A hand holding a glass under the cold water spigot of the Primo water dispenser.

Dispensing Hot Water

- Place a heat-safe mug or cup under the hot water spigot (right side).
- Simultaneously push the child safety lock button and press the hot water dispense button.
- Release both buttons when the desired amount of hot water is dispensed.
- Always ensure the child safety lock is engaged after use.



A hand holding a mug under the hot water spigot of the Primo water dispenser, demonstrating the child safety lock.

CARE AND MAINTENANCE

Cleaning the Drip Tray

- The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth.
- Pull the drip tray forward to remove it.
- Empty any collected water and wash the tray with mild soap and warm water.
- Rinse thoroughly and dry before reinserting.



A person removing the stainless steel drip tray from the Primo water dispenser for cleaning.

Exterior Cleaning

- Wipe the exterior surfaces of the dispenser with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.

Descaling (Recommended Annually)

- Unplug the dispenser and drain all water from both hot and cold tanks.
- Prepare a descaling solution (e.g., citric acid solution or white vinegar diluted with water).
- Pour the solution into the hot tank and allow it to sit for 30 minutes.
- Drain the solution and rinse the tanks thoroughly with clean water multiple times.
- Refill with fresh water and prime the unit before plugging it back in.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
No water dispensing	Water bottle empty or not properly installed. Pump issue.	Replace water bottle. Ensure water probe is fully inserted. Check if the pump hose is securely connected at the back of the unit. If the red indicator light (no water) is flashing, the pump is unable to draw water.
Water not hot/cold enough	Hot/cold switches off. Unit recently plugged in.	Ensure hot and cold switches on the back of the unit are turned ON. Allow 15-30 minutes for water to reach optimal temperature after initial setup or bottle change.

Problem	Possible Cause	Solution
Leaking	Drip tray full. Water bottle cap not sealed.	Empty and clean drip tray. Ensure water bottle cap is properly removed and the probe is correctly seated.
Unusual noise	Normal compressor operation. Air in system.	Some noise during cooling/heating cycles is normal. If excessive, ensure unit is level and has proper clearance.

PRODUCT SPECIFICATIONS







Feature	Detail
Model	601205-C
Brand	Primo
Color	White
Material	Stainless Steel
Capacity	5 Gallons (compatible with 3 or 5 gallon bottles)
Product Dimensions	12.2"D x 14.2"W x 41"H
Weight	36.1 Pounds
Wattage	420 watts
Hot Water Temperature	Up to 197.6°F (92°C)
Cold Water Temperature	Down to 39.2°F (4°C)
Access Location	Bottom
UPC	817206012054

WARRANTY AND CUSTOMER SUPPORT

This Primo Water Dispenser comes with a **1-year warranty** from the date of purchase.

For technical assistance, troubleshooting, or warranty claims, please contact Primo Customer Support.

You can find more information and support resources by visiting the official [Primo website](#) or contacting their customer service line.

	<p>Primo Bottom Loading Water Dispenser - Features, Operation, and Warranty</p> <p>Comprehensive guide to the Primo Bottom Loading Water Dispenser, covering its features, operating instructions for cold and hot water dispensing, bottle replacement, cleaning and maintenance, and limited warranty information. Includes a quick start guide and product specifications.</p>
	<p>Primo Deluxe Bottom-Loading Water Dispenser - Features, Operation, and Warranty</p> <p>Comprehensive guide to the Primo Deluxe Bottom-Loading Water Dispenser, covering features, quick start, operating instructions, cleaning, maintenance, and limited warranty information. Model B250.</p>
	<p>Primo 601090 C Bottom Loading Water Dispenser with Self-Cleaning: User Manual and Guide</p> <p>Comprehensive guide for the Primo 601090 C bottom loading water dispenser. Learn about setup, operation, maintenance, troubleshooting, and warranty information for your self-cleaning water cooler.</p>
	<p>Primo Deluxe Bottom-Loading Water Dispenser B262 User Manual</p> <p>This manual provides operating instructions, features, and warranty information for the Primo Deluxe Bottom-Loading Water Dispenser, model B262. Learn how to set up, use, clean, and maintain your water dispenser.</p>
	<p>Primo Smart Touch Water Dispenser B275 User Guide & Warranty</p> <p>Comprehensive guide for the Primo Smart Touch Water Dispenser (Model B275). Learn about features, quick setup, safety precautions, and the 1-year limited warranty. Dispenses hot, cold, and cool water.</p>
	<p>Primo 601000 Bottom Loading Water Dispenser User Manual and Guide</p> <p>Comprehensive guide for the Primo 601000 Bottom Loading Water Dispenser, covering features, installation, operation, safety precautions, troubleshooting, and limited warranty. Learn how to set up and use your water dispenser.</p>



[Primo 601202 Water Cooler - ENERGY STAR Certified Specifications](#)

Detailed specifications for the Primo 601202 water cooler, certified by ENERGY STAR. Includes model information, energy usage, and product capacity.

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