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Suptig RSX-197

Suptig Waterproof Housing for GoPro Hero 4, Hero 3+, and Hero 3: Instruction Manual

Model: RSX-197

INTRODUCTION

This instruction manual provides essential information for the proper setup, operation, and maintenance of your Suptig Waterproof Housing, model RSX-197. This housing is designed to protect your GoPro Hero 4, Hero 3+, or Hero 3 action camera during underwater activities, offering water resistance up to 147 feet (45 meters), as well as protection against dust, scratches, and shocks.

Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

WHAT'S IN THE BOX

Upon opening the package, verify that all the following items are included:

- 1x Suptig Waterproof Case
- 1x Quick Release Mount
- 1x Thumbscrew
- 1x Microfiber Cleaning Cloth



Image: The waterproof case opened, alongside the quick release mount and thumbscrew, as typically found in the product packaging.

SETUP AND INSTALLATION

1. **Inspect the Housing:** Before first use, carefully inspect the waterproof housing for any signs of damage, cracks, or debris on the O-ring seal. Ensure the O-ring is clean and properly seated in its groove.
2. **Open the Housing:** Locate the latch mechanism on the top of the housing. Gently pull up on the latch to release the cover.



Image: The waterproof housing in an open position, ready for camera insertion.

3. **Insert Your GoPro Camera:** Carefully place your GoPro Hero 4, Hero 3+, or Hero 3 camera into the housing. Ensure the camera is aligned correctly and fits snugly. The housing is designed to allow access to the shutter/power button and mode button.
4. **Close the Housing:** Close the housing cover firmly until the latch clicks securely into place. Double-check that the latch is fully engaged to ensure a watertight seal.



Image: A GoPro camera enclosed within the Suptig waterproof housing, ready for use.

5. **Attach Mount (Optional):** If desired, attach the quick release mount to the bottom of the housing using the provided thumbscrew. This allows for attachment to various GoPro-compatible accessories.

OPERATING INSTRUCTIONS

The Suptig Waterproof Housing allows your GoPro camera to be used in various environments, including underwater up to 147 feet (45 meters).

- **Underwater Use:** This housing is suitable for deep sea diving, snorkeling, swimming, and other water-based activities.



Image: The waterproof housing with a GoPro camera shown underwater, highlighting its depth rating of 147 feet (45 meters).

- **Button Operation:** The housing features external buttons that align with your GoPro's controls, allowing you to operate the shutter/power button and mode button without removing the camera from the case.



Image: A GoPro Hero 4 camera housed within the waterproof case, displaying its screen and lens, indicating operational readiness.

- **Protection:** Beyond water, the housing provides robust protection against dust, dirt, scratches, and impacts, making it ideal for extreme activities like skydiving, motorboating, and drifting.



Image: A collage depicting various action sports and water activities where the waterproof housing can be utilized.

For hero4/hero3+/hero3



Image: The waterproof housing with a GoPro camera mounted on a bicycle helmet, showcasing its use in outdoor activities.

CARE AND MAINTENANCE

- **Cleaning:** After each use, especially in saltwater, rinse the housing thoroughly with fresh water. Use the provided microfiber cleaning cloth to gently wipe the lens and housing body. Avoid abrasive materials that could scratch the surface.
- **O-Ring Inspection:** Regularly inspect the O-ring for any dirt, sand, hair, or damage. Even a small particle can compromise the waterproof seal. If necessary, gently clean the O-ring and its groove with a soft, damp cloth.
- **Storage:** Store the housing in a cool, dry place away from direct sunlight. It is recommended to store the housing with the latch open to prevent compression of the O-ring over long periods, which can reduce its effectiveness.
- **Lens Care:** The front lens is made of toughened glass with a high light transmission rate (98%) for clear images. Handle with care to prevent scratches.
- **Durability:** The housing is constructed with PC material, stainless steel, and tempered glass for ultra-durability and rust resistance in marine environments.

TROUBLESHOOTING

- **Water Leakage:** If water leaks into the housing, immediately remove the camera. The most common cause is a compromised O-ring seal.

- Ensure the O-ring is clean and free of any debris (sand, hair, lint).
 - Check the O-ring for any nicks, tears, or deformities. Replace if damaged.
 - Verify the housing is closed correctly and the latch is fully secured.
- **Buttons Not Responding:** If the external buttons do not operate the camera's internal buttons:
 - Ensure the camera is correctly seated within the housing.
 - Check for any obstructions preventing the external buttons from making contact with the camera's buttons.
- **Fogging Inside Housing:** Fogging can occur due to temperature differences.
 - Use anti-fog inserts (not included) inside the housing, especially in humid or cold conditions.
 - Ensure the camera and housing are dry before sealing.

SPECIFICATIONS

Model Number	RSX-197
Compatibility	GoPro Hero 4, Hero 3+, Hero 3
Waterproof Depth	Up to 147 feet (45 meters)
Material	PC material, Stainless Steel, Tempered Glass
Color	Transparent + Black
Product Dimensions	1.69 x 2.76 x 2.95 inches
Item Weight	2.65 ounces
Mounting Type	Quick Release Mount

WARRANTY INFORMATION

Suptig products are manufactured to high quality standards. For specific warranty details, including coverage and duration, please refer to the warranty card included with your purchase or visit the official Suptig website. Keep your proof of purchase for any warranty claims.

CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your Suptig Waterproof Housing, please contact Suptig customer support. Contact information can typically be found on the product packaging or the official Suptig website. For more information, visit the [Suptig Store on Amazon](#).

