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Panasonic KX-TG3721BX

Panasonic KX-TG3721BX Digital Cordless Landline Phone User Manual

Model: KX-TG3721BX

Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your Panasonic KX-TG3721BX Digital Cordless Landline Phone. This phone features a 2-digit message counter, a digital answering system with approximately 18 minutes of recording time, a large 1.8-inch backlit LCD, and a power failure talk system.
Please read this manual thoroughly before using your new phone to ensure proper functionality and to take full advantage of its features.

Package Contents

Before beginning setup, ensure all items are present:

- Digital Cordless Handset
- Base Unit
- AC Power Adapter for Base Unit
- Telephone Line Cord
- Rechargeable AAA Batteries (2 included)
- Handset Cover

Setup

1. Battery Installation

1. Remove the handset cover by sliding it downwards.
2. Insert the two supplied AAA rechargeable batteries according to the polarity markings (+ and -).
3. Replace the handset cover.



Image: The Panasonic KX-TG3721BX Digital Cordless Phone, showing the handset placed on its base unit. The handset features a display and keypad, while the base unit includes a message counter.

2. Connecting the Base Unit

1. Connect the AC power adapter to the base unit and then plug it into a standard electrical outlet.
2. Connect one end of the telephone line cord to the base unit and the other end to your telephone wall jack.
3. Place the handset on the base unit to begin charging. The charge indicator on the handset should illuminate.

Allow the handset to charge for at least 7 hours before initial use to ensure optimal battery performance.

Operating Instructions

Making and Receiving Calls

- **To Make a Call:** Lift the handset from the base unit or press the **TALK** button. Dial the desired phone number.
- **To Receive a Call:** When the phone rings, lift the handset or press the **TALK** button.
- **To End a Call:** Place the handset back on the base unit or press the **END** button.

Digital Answering System

The base unit features a 2-digit message counter. The answering system automatically records incoming calls when you are unavailable. The total recording time is approximately 18 minutes.

- **Playing Messages:** Press the **PLAY** button on the base unit.
- **Erasing Messages:** Follow the instructions in the handset menu or refer to the quick guide for specific button combinations on the base unit.

Caller ID and Phonebook

The phone supports Caller ID, displaying the caller's number and name (if stored in the phonebook) before you answer. It has memory for 100 phonebook entries and 50 name and number memories.

- **Viewing Caller ID:** Use the navigation buttons on the handset to scroll through the caller list.
- **Storing Phonebook Entries:** Access the phonebook menu on the handset, enter the name and number, and save.

Display and Navigation

The large 1.8-inch backlit LCD screen provides clear visibility. The simple menu system allows for easy access to various functions.

- Use the arrow keys to navigate through menus and lists.
- Press the **MENU/SELECT** button to confirm selections.

Call Conference

The phone supports 2-way call conferencing, allowing two external parties to speak with you simultaneously.

- During an active call, press the **FLASH** or **CONF** button (if available) and dial the second party. Once connected, press the conference button again to join all parties. Refer to the handset's on-screen prompts for exact steps.

Power Failure Talk System

In the event of an electric power failure, the handset can temporarily supply power to the base unit, enabling you to make and receive calls. This feature ensures basic communication during outages.

- Ensure the handset is fully charged for this feature to function effectively during a power outage.

Maintenance

Cleaning

Wipe the phone's surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure the phone is unplugged from the power outlet before cleaning.

Battery Care

- Use only the specified rechargeable AAA Ni-MH batteries.
- Avoid exposing batteries to extreme temperatures.
- If the phone will not be used for an extended period, remove the batteries from the handset.

Troubleshooting

Problem	Solution
No dial tone	Ensure the AC adapter is securely plugged into the base unit and the electrical outlet. Verify the telephone line cord is properly connected to the base unit and the wall jack. Check if other phones on the same line are working.
Handset does not charge	Ensure the handset is correctly seated on the base unit. Clean the charging contacts on both the handset and base unit with a dry cloth. Verify batteries are inserted with correct polarity.
Poor call quality or static	Move the handset closer to the base unit. Avoid placing the base unit near other electronic devices (e.g., microwaves, computers) that may cause interference. Check the telephone line cord for damage.
Phone does not work during power outage	Ensure the handset batteries are fully charged for the Power Failure Talk System to function. Place the charged handset on the base unit to enable the power supply.

Specifications

- **Model Number:** KX-TG3721BX
- **Display:** 1.8-inch Backlit LCD
- **Answering System:** Digital, 18 minutes recording time, 2-digit message counter
- **Caller ID:** Yes
- **Phonebook Entries:** 100
- **Name and Number Memory:** 50
- **Call Conference:** 2-way
- **Batteries:** 2 x AAA Ni-MH rechargeable (included)
- **Talk Time:** Approximately 10 hours
- **Standby Time:** Approximately 264 hours
- **Power Failure Talk System:** Yes
- **Dimensions (Base Unit):** Approximately 20.5 x 12.8 x 9.8 cm
- **Weight (Item):** Approximately 662 g
- **Country of Origin:** Malaysia

Warranty and Support

Your Panasonic KX-TG3721BX Digital Cordless Landline Phone comes with a**1-year manufacturer warranty** for the device from the date of purchase. In-box accessories, including batteries, are covered by a **6-month manufacturer warranty**.

For warranty claims, technical support, or service inquiries, please contact Panasonic customer service or the authorized service center in your region. Please retain your purchase receipt as proof of purchase for warranty validation.

Manufacturer: B.M.Nagano Industries

Importer/Packer: Panasonic Life Solutions India Private Limited, 12th Floor, Ambience Tower, Ambience Island, NH-8, Gurgaon-122002, Haryana, India

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