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› [Carter-Hoffmann DF1818-3 3 Pan Capacity Doorless Heated Holding Cabinet User Manual](#)

Carter Hoffmann DF1818-3

Carter-Hoffmann DF1818-3 Heated Holding Cabinet User Manual

Model: DF1818-3 | Brand: Carter Hoffmann

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Carter-Hoffmann DF1818-3 Doorless Heated Holding Cabinet. Please read this manual thoroughly before operating the unit and retain it for future reference.



A front view of the Carter-Hoffmann DF1818-3 doorless heated holding cabinet, showcasing its stainless steel exterior, electronic controls at the top, and three internal heated shelves designed to hold pizza boxes.

SAFETY INFORMATION

Always observe basic safety precautions when using this electrical appliance to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using the appliance.
- Ensure the unit is properly grounded to prevent electrical shock.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Unplug from outlet when not in use and before cleaning. Allow to cool before handling parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only attachments recommended by the manufacturer.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Extreme caution must be used when moving an appliance containing hot food.
- This appliance is for commercial use only.

SETUP

Unpacking

Carefully remove the unit from its packaging. Inspect for any shipping damage. Report any damage immediately to the carrier and your dealer. Retain all packaging materials for inspection.

Placement

Place the cabinet on a stable, level, non-combustible surface. Ensure adequate clearance around the unit for proper ventilation. Do not block the air vents. The unit is designed for countertop use.

Electrical Connection

Connect the unit to a dedicated, properly grounded electrical outlet that matches the voltage and amperage requirements specified on the unit's data plate. Do not use extension cords.

OPERATING INSTRUCTIONS

Controls Overview

The unit features electronic controls located on the front panel. These controls allow for temperature adjustment and monitoring of the holding cabinet's status.

Initial Startup

1. Ensure the unit is properly plugged into a grounded outlet.
2. Turn on the main power switch (if applicable).
3. Allow the unit to preheat to the desired temperature before loading product. This may take approximately 15-20 minutes.

Loading Product

This doorless cabinet is designed to hold up to three 18" x 18" pizza boxes on its individually heated aluminum shelves. Load product evenly to ensure consistent heating. Do not overload the shelves.

Temperature Adjustment

Use the electronic controls to set the desired holding temperature. Refer to the display for the current temperature. Adjust as needed to maintain optimal food quality and safety.

MAINTENANCE

Daily Cleaning

For daily cleaning, unplug the unit and allow it to cool completely. Wipe down all stainless steel surfaces with a damp cloth and mild detergent. Rinse with clean water and dry thoroughly. Do not use abrasive cleaners or scouring pads.

Periodic Inspection

Regularly inspect the power cord for any signs of damage. Check the rubber feet for stability. Ensure the heated shelves are free of debris and functioning correctly.

Storage

When not in use for extended periods, ensure the unit is clean, dry, and stored in a cool, dry place away from direct sunlight and moisture.

TROUBLESHOOTING

Before contacting service, please refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Unit does not power on	No power to outlet; Unit unplugged; Blown fuse/tripped breaker	Check power supply; Ensure plug is fully inserted; Reset breaker/replace fuse
Unit not heating	Temperature set too low; Heating element malfunction	Increase set temperature; Contact qualified service technician
Temperature inconsistent	Overloaded shelves; Blocked air vents; Sensor issue	Reduce load; Clear vents; Contact qualified service technician

SPECIFICATIONS

Feature	Detail
Model	DF1818-3
Brand	Carter Hoffmann
Manufacturer	Carter-Hoffman
Capacity	3 Pan (Pizza Boxes up to 18" x 18")
Shelves	3 Individually Heated Aluminum Shelves
Controls	Electronic, Thermostatic
Construction	Stainless Steel Exterior
Features	Countertop, Heated, Doorless, Stackable, 1/2 Size
Certifications	Etl, Etisan, Ce
First Available	June 16, 2015

WARRANTY AND SUPPORT

Warranty Information

This product is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase or contact Carter-Hoffmann customer service for specific details regarding coverage and duration.

Customer Support

For technical assistance, parts, or service inquiries, please contact Carter-Hoffmann customer support. Have your model number and serial number ready when you call.